The Holidays are upon us again. It means something different for everyone. For example, for my kids this time means holiday shows and presents under the tree (in my home by the flickering candle light of the menorah). For Librarians, it means contract renegotiations, year-end research, finalizing budgets and planning goals for the coming year.

The SCALL Party on Dec. 15th definitely gives us something to look forward to. It’ll be great to trade war stories with my SCALL colleagues on the past year and discuss our hopes for the coming one. Good times.

And speaking of good times, be sure to include the All-California Institute in sunny San Diego next March 9-10. The program is coming together and I’m sure we’ll get further details shortly. Not only is this the premier educational event of the year for SCALL, but it also gives a rare opportunity to see our friends from SANDALL and NoCALL.

From my family to yours, I hope you have joyful holiday season and a prosperous new year.

Mark Gediman is Director of Information Services, Best Best & Krieger LLP in Riverside
The SCALL Newsletter is published electronically five times per year (September / October, November / December, January / February, March / April and May / June) by the Southern California Association of Law Libraries, a chapter of the American Association of Law Libraries. Visit the SCALL website at http://www.aallnet.org/chapter/scall.

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Submission Deadlines

We welcome the submission of any articles of interest to the law library community. Contact Patricia Pelz Hart, SCALL Newsletter Editor: hart@chapman.edu

All submissions should be received by the following dates:

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I hope you all had a good Thanksgiving holiday. And now we are on the countdown to Christmas, Hanukkah, Kwanzaa, or whatever your December festival may be. You actually can enjoy this issue of the SCALL Newsletter while sitting by a fireplace, curled up in a blanket, or even at work. Sharpen your research skills, pick up a marketing tip (Snuggie, anyone?), be an armchair traveler to the Pepperdine law school, read news about libraries and staff, keep track of SCALL’s activities, and share the enthusiasm of new law librarians.

Thanks to the SCALL Newsletter Staff and to all contributors. Happy New Year.

Save the Date ...

SCALL Holiday Party
at
Border Grill

445 South Figueroa Street  Los Angeles, CA 90071

Date:  December 15th
Time:  6:00pm

Registration form is on SCALL website

Joint Institute of SCALL, NOCALL and SANDALL
March 9-10, 2012
Crowne Plaza - San Diego

Watch for updates. Details are still to be set, and may change.

Looking for a Past Newsletter? Use the SCALL Archives

SCALL Archives are housed at LA Law Library
Newsletter is listed under SCALL Publications.
Printed on archival paper and bound.
Archives also include records of the chapter, its work, and SCALL Institute programs
For holdings: www.aallnet.org/chapter/scall/Site
Navigation drop down menu / Archives.
New Membership Directory

The SCALL Membership Committee is pleased to release the new version of our online SCALL Member Directory. The new, web-based version (http://scall.memberclicks.net/login) will provide up-to-date information on all SCALL members while still being located in a secure, password-protected area. SCALL members can log in and update their own profiles directly, to ensure that contact information stays current. Current members should have received an email with their personal user name and password. If you did not receive one, please contact Judy Davis.

Welcome, returning member:
Susan Brodsky, Librarian with Carlton DiSante & Freudenberger LLP, Irvine, CA.

Announcements:
Jennifer Allison of Pepperdine University School of Law has been named Foreign, Comparative, and International Law Librarian.
Susan Brodsky’s firm is now known as Carothers DiSante & Freudenberger.
Michele Lucero is now Director of Business Development & Recruiting with LAC Group.

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

Judy K. Davis
Chair, SCALL Membership Committee
Phone: (213) 740-2189 / Email: jkdavis@law.usc.edu
AskNow, also known as the Ask a Law Librarian service, is a way for patrons to remotely gain access to the knowledge and expertise of law librarians from the comfort of their own computer. The service is available through a network of California’s public law libraries and can be accessed through their library websites. Through this virtual reference service law librarians can easily recommend and refer users to online and print resources that will help them find the answers to their law related questions. According to George Carter of the Law Library for San Bernardino County, “The Ask a Law Librarian service allows us to help patrons all over the state to connect with resources that are available in their communities.”

The service has two main components: live chats and email follow-ups. The email follow-up is one of the most important aspects of the Ask a Law Librarian service. It allows librarians to answer questions that they might not have been able to get to otherwise, due to the high volume of chat questions. Currently eleven County Law Libraries and the State Law Library participate in this service. They provide chat reference, email follow-up, or both, Monday through Friday from 8am to 5pm.

Another component of the service is an exit survey, which was implemented in 2008. It is an important tool used to gauge user satisfaction. The patron emails these surveys directly to the librarian in the chat. This feedback is beneficial when trying to evaluate individual performance. Overall, the results have been extremely positive. Many of the negative evaluations are due to the fact that a librarian was unable to respond to the chat request, and not because of the quality of the answer. According to statistics from 2010, the Ask a Librarian service averages about 1474 chat requests per month, with an average of 1060 chat responses per month.

The service is organized by Ralph Stahlberg of the Los Angeles County Law Library and Mary Pinard Johnson of the Sacramento Public Law Library. They work together to coordinate the program and share multiple tasks to keep it going. They create schedules for the participating librarians, prepare and submit quarterly statistical reports and more detailed annual reports, and they work with new volunteers to assist with training and orientation. The pair also works with staff at OCLC to troubleshoot computer and technical issues that may arise.

Ralph and Mary sometimes even present at conferences where they discuss the many benefits of the AskNow service. In 2008, both Ralph and Mary presented at the Reference Renaissance Conference and this year Ralph was a part of a panel entitled “Providing Legal Information and Assistance Services with Technology” at the Just a Click Away Conference in Vancouver.

In terms of funding, the Ask a Law Librarian service had always been funded by grants. However, in 2010, service was funded through the State Library instead. The Council of California County Law Libraries worked with Stacy Aldrich at the State Library to ensure the financial needs of this program were met. As of this year, funding for the AskNow service comes from a United States federal library grant program called the Library Services and Technology Act (LSTA).

Overall the Ask a Law Librarian service is a great example of how California's large and small public law libraries can use technology to work together and provide effective services to their users. It also shows how these law libraries can join forces with the California Courts system in order to provide answers to the questions that many of the California Courts website users may have. This innovative service literally puts the expertise and knowledge of a law librarian right within the user’s grasp, ensuring that physical location is never a barrier to the access of information and knowledge.

Whitley Watson is a student at Simmons Graduate School of Library and Information Science in Boston, MA.
When I decided to become a librarian, I chose to obtain my MLIS from UCLA, which offers the only face-to-face program—and the oldest existing program—in California. Small and vibrant, the Department of Information Studies (IS) has faculty and students pursuing a wide range of interests over the spectrum of library and information studies—everything from letterpress, archival studies, preservation, to the twenty-first-century catalog, the theory of reference service, and information technology design.

Professional graduate education of librarians began at UCLA in 1959, when the School of Library Service opened to its first class of fifty students. It was the third graduate library school in California, joining those at the University of Southern California and the University of California, Berkeley, both of which are now closed. UC’s regents approved it after a former UCLA law librarian, Thomas S. Dabagh, demonstrated from demographic data that southern California could support another library school and that there were many potential librarians who had previously been discouraged by the costs of attending USC or moving to Berkeley. In 1994, the school became the Department of Information Studies in the newly-formed Graduate School of Education and Information Studies, a merger between UCLA’s library and education schools.

Today, the IS Department offers four different degrees: the Master of Library and Information Science; the Doctor of Philosophy; the Post Master’s Certificate of Specialization in Information Studies; and the Master of Arts in Moving Image Archive Studies (which is offered jointly with UCLA’s Film and Television Archive and Department of Film, Television and Digital Media). Seventy-one MLIS students graduated in the academic year 2010-2011. The number of students currently enrolled in the MLIS program is 142. Students pursuing the MLIS degree choose from three different specializations, Library Studies, Archival Studies, and Informatics (which focuses on information technology design); the most popular specialization for students who graduated in the 2010-2011 academic year was Library Studies.

The MLIS program emphasizes the development of leaders in the profession and the adoption of core values and the highest professional standards. As part of the department’s commitment to values and ethics, all students are required to take a course on ethics and diversity, which has a required service-learning component. Each student works for twenty hours at a local library, archive, or other organization, many of which are multicultural. Past sites have included organizations as diverse as the Social and Public Art Resource Center (SPARC), the Chinese Historical Society of Southern California, and the Southern California Genealogical Society. Many sites do not have any information professionals on their staff. Students can therefore appreciate the experience of being a needed professional resource. I worked at the Elftman Memorial Library of the Salvation Army College for Officer Training at Crestmont, which gave me a valuable exposure to a one-librarian, specialized academic library.

To graduate from the MLIS program, each student must either write a thesis or prepare a portfolio. Most students choose the portfolio option, which includes papers that the student has written for various classes, a paper written especially for the portfolio on a significant issue of interest to information professionals, and a statement about the student’s career goals and future activities in the profession. Portfolio students give half-hour presentations to a panel of two faculty members and one information professional. During Spring Quarter, when most portfolios and theses are presented, the main topic of conversation in the student lounge and on the department’s listservs seems to be presentations.

Student organizations are central to campus life. I was the treasurer of the UCLA chapter of the American

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Society for Information Science and Technology. The students also support strong chapters of the American Library Association, the Special Library Association, the Society of American Archivists, among other groups. One popular student group is Books Beyond Bars (formerly the Nidorf Collective), whose members visit the Barry J. Nidorf Juvenile Detention Center in Sylmar to provide library services to incarcerated teens.

While the IS department has not offered a legal bibliography class for several years, future law librarians have no shortage of opportunities to learn about their new profession. Classes like information access (reference), descriptive and subject cataloging, and information literacy instruction teach the basics of professional librarianship. Students may also enroll in the UCLA Law School’s upper division legal research classes, which during the 2010-2011 school year included both Advanced Legal Research and Foreign and International Legal Research. Both SCALL and the IS Department’s alumni association offer a mentorship program to interested students, and internships are available in local law libraries. Finally, most IS Department classes require some independent research and writing in which students explore individual interests; for example, in a class on scholarly communication and electronic publishing, I researched and wrote about the potential for open access law digests.

The IS Department at UCLA offers a learning community dedicated to both professionalism and research. Future law librarians who want to explore all librarianship has to offer need look no further.

Nina E. Scholtz is a lecturer in law at the USC Gould School of Law, where she teaches legal research, and a part-time librarian for the Los Angeles Public Library. She would like to thank Susan Abler, Assistant Director - Information Studies, GSE&IS Office of Student Services, for providing information used in this article.
The decision to go to library school was an easy one, once the thought finally occurred to me. The considerable time involved in my personal journey was taken up during years of working with librarians. The best part of my job as a Lexis rep was working on research problems for my customers, and all the while the thought of becoming a librarian was slowly taking shape. I have always been a natural born searcher – when a question is posed to me, all the world around me fades out, and I can easily spend an hour trying different methods to come up with that perfect answer. In hindsight, it is amazing that several years passed before I realized that, as a vendor’s rep, I was on the wrong side of the desk. When that realization finally dawned, the only thing left to decide was what school to attend. UCLA doesn’t have an ‘after-hours’ program, and as a LexisNexis employee, I certainly couldn’t attend school during the day. I asked my customers what library school they went to, and many of the answers (USC, etc) were no longer an option. So I sallied forth, and in Fall Semester 2008, I started my ‘distance’ studies at the San Jose State University School of Library and Information Science (SJSU SLIS).

For those of you who remember going to Fullerton once a month as part of the distance program, I am here to tell you that those meetings have passed into history. I started my first semester back in 2008, and even at that point, the Fullerton requirement was a thing of the past. How often do you go to San Jose, you might ask? Well, never, not once, not ever is definitely an option, although it seems most students do choose to make a pilgrimage at the end of it all to collect their diploma on stage. I have never been to the campus, and am still trying to make up my mind about “walking” in my black gown and mortar board. Still, the aspect of ‘distance learning’ that really surprised me was that even students who live in San Jose and are regular session students do not attend in-person classes. Even for the locals, SJSU SLIS is a virtual experience.

Speaking of the nouveau world of distance learning, this reminds me of the next best thing to a familiar classroom: the distance learning technology platform. When I started, it was Blackboard and then it became Angel. Now it has changed again to D2L. That will be the last platform that I experience, as my time at SJSU SLIS will come to end in May 2012.

For those of you in academia, these technology platforms are no doubt familiar. For those of you who left school years ago, the technology platform contains almost all of your school experience: the assignments, the discussion boards, the dropbox where you turn in your term paper and even your professor’s feedback.

I have to say, the purely virtual experience was quite different from my last jaunt through academia, when I attended Loyola Law School in Los Angeles. For starters, law school was almost exactly 20 years before library school. (I have a theory that your grey matter has a half-life, sort of like neurological plutonium that’s on your side. Until it degrades. Then you lose the ability to remember that, after law school, you swore you would never go back to any school of any kind.) (Well, never say never, I guess.) I didn’t remember much about the flow of graduate school, but after a semester or two, I was back in the swing of things. By which I mean that I was writing papers in a caffeine fueled haze, cursing the APA style manual and typing right up until the 12:00 midnight deadline on Friday night. (I write that partly in jest … but only partly.) Now that I am pretty close to graduation, my work life and school life have reached an agreement. They have both agreed that my personal life shouldn’t intrude their domain, which consists of every waking minute of every day. More on that later…

If you reflect for a minute on your own experience in library school, you will probably remember exchanging ideas in the classroom or the hallway. How does that happen without a classroom? Allow me to present the ever-present “Discussion Board,” which is like a ‘threaded’ email conversation, or a chat room organized into an outline. The Discussion Board is present in every class, giving students an opportunity (and a requirement) to banter back and forth on the topic of the week. In one way, it is an improvement over a traditional in-person experience, since you can “look in on” everyone else’s conversation, which can’t happen in a hallway outside of class. In other ways, it seems a poor substitute for being able to look into someone’s eyes when they are talking and hear the emphasis they put on each word.

This desire to connect in the ‘good ole way’ has led to a number of student groups forming (mostly on Facebook) to allow people to get together. There is a group for all Los Angeles SLIS students, all student SLA members, etc,
Going the Distance … continued

etc. Once the group has taken shape on Facebook, it is only a matter of days before someone suggests we all get together over food and drink. In my own experience, it has been very rewarding to finally hear what a familiar student’s voice actually sounds like – email robs you of the ability to know who talks a mile a minute, and who tends to let others sound off first. (Now I don’t want you to think that we don’t ever hear each other in class. We do attend ‘synchronous’ lectures in the evenings, usually somewhere between 6pm and 8pm. When we are “there” in a virtual classroom, we do listen to the professor together, at the exact same time, and students frequently take control of the microphone and ask questions.) Still, most of the communication in school is not in the lectures, and if someone doesn’t speak up in a lecture, you could go the whole semester not hearing their voice.

The most difficult aspect of writing this article is trying to communicate the experience of being a SJSU SLIS student in 2008-2012. Before you begin the program, everything is very simple – very black and white. “I will go to library school, and then I will be a law librarian!” But when you start school, you are presented with a dizzying array of occupational choices: Will you be a reference law librarian? What about being a cataloguer? Or moving into acquisitions? Or saying the heck with all that and becoming a digital archivist? Did you know that Boeing employs librarians? What about that new position down at the San Diego Zoo? Your head starts to spin and the choices just keep coming. For me, I have decided that being a law librarian is the right choice, but that decision came after learning that there are many, many options out there.

In closing, I’d like to say a few words about juggling work and school. My Fall Semester is prima facie evidence that you can commit yourself to doing too many things. In addition to my job, I am taking two classes, and one of them is an internship. I also sing in the Pacific Chorale down in Orange County (http://www.ocregister.com/articles/alexander-325796-chorale-most.html), which usually takes up one night per week. However, when a concert looms, rehearsal can turn into 3 nights in one week, plus all day on Saturday. Did I also mention I have a son in high school? And did I mention he needs constant monitoring in every single subject except gym? Yes, it is easy to overdo it when you add being a night school student into the mix. I look forward to joining you all in the “information trenches” sometime soon. Right now, though, I need to go online and make sure my son’s Algebra homework has not made me miss a term paper deadline.

Patrick Sullivan is a Research Consultant at LexisNexis in Los Angeles.

AALL2go Pick for November

AALL’s Continuing Professional Education Committee presents the AALL2go pick of the month: Teaching and Using Legal Classics: Black Letter Law and the Google Generation.

This hour-long audio file recorded at the 2007 Northeast Regional Law Libraries Meeting in Toronto features two speakers who are actively involved in teaching legal research. Both speakers try to give the audience a sense of how law students may expect to obtain easy answers to legal issues because they are used to finding "the answer" using Google and other technology, yet the black letter law may be more difficult to find…if it even exists.

Find this and more than 80 other free continuing education programs and webinars for AALL members on AALL2go
The Purpose of Research ... by Judith Givens

Research – What is efficient research and good document management? Is it spending endless of hours in a library buried in books, extracting endless of paper from periodicals? Or is it searching the Web and discovering the many new technologies while getting quick results and submitting to the era of paperless. Is one really better than the other? Perhaps a clear definition of research will help? Or will time / lack of be the factor?

To determine, one would need to have an end result in mind. The purpose of research could therefore be defined as the search for knowledge, the establishment and interpretation of facts, problem solving, proof and acceptance of new ideas, or to develop new theories, and an examination of a subject from different points of view. A researcher's primary purpose is to discover, educate and interpret ideas for the advancement of knowledge on a variety of matters that is shared with others.

Whether you are a computer whiz or hands-on guru, the fact is you must complete some type of research prior to finalizing a task, and you must consider the type of research that will benefit your particular situation and set a well defined goal for it.

Two of the latest and greatest developments in technology today is Westlaw Next and the various options for storage of electronic data. The good thing with the new WestlawNext is that the researcher can cut endless of research hours whether he / she is an experienced researcher or not. Since many of us are accustomed to typing a word or phrase into the Google bar, and rely on its quick results, WestlawNext provides this same type of research that is favorable to many. It opens doors to a wealth of knowledge.

After you’ve received your research, what about the storing of it? Will you keep physical copies of the paper or will you use PDF, JPEG and TIFF images? One of the latest and greatest technologies is the ability to store and share PDF files on a hard drive or disk. You can store much more data electronically compared to the manual files saving work space and money. E-filing also allows for people sharing and text searching within documents that you can't accomplish effectively manually. In addition, if a manual copy is needed there are many options to choose in printing the document to your satisfaction at any time.

So who wouldn't want to save time, money and energy? WestlawNext and other new technologies make research simple and intuitive in a familiar Web-based tool. At the end of the day it’s all about gaining an advantage over others and getting the job done most efficiently, practically, and cost effectively.

Judith Givens is an executive legal assistant / paralegal at the California Medical Association in Sacramento.

RESEARCH COMES IN MANY FORMS

Book Christmas Tree at Gleeson Library (University of San Francisco)
The interior of the Rinker Law Library, part of the Chapman University School of Law, has a long history of temperature fluctuations between study areas. No matter how diligently our facilities department works to update and improve the HVAC system, it is still difficult to calibrate the temperature in the library. The staff at the circulation desk frequently hears students tell us “it’s too hot” or “it’s too cold” [and sometimes both at the same time] in the library.

In order to help those students who are shivering in the library, I decided to have a drawing for ten luxurious wraparound fleece snuggies. For a chance to win one of these snuggies, the students had to answer the question, “What book do you like to “snuggie” with?”


A variety of colorful snuggies were purchased and personalized with a legal themed slogan on the front. The top slogan choices were:
- Being a law student, I can’t afford a coat
- Future lawyer with great appeal
- When I pass the bar, this is billable time
- It’s my law suit

“IT’S MY LAW SUIT” was chosen and these letters were ironed on the snuggies. Approximately 70 students participated in the drawing.

This was a positive and “warming” experience for the library and the students. The contest brought curious students into the library, the students responded positively to the contest, and it created a bit of fun. Overall the contest was a fun innovative marketing technique for the library.

If you happen to visit, look for these distinctive snuggies walking the library and halls during reading and finals week.

Debbie Lipton is Administrative Assistant & Information Services Technician at Chapman Law Library in Orange

Legislative Research, Inc.

Whenever possible, it is a good idea to assemble a legislative history research report that includes all available source files, which can contain valuable information that the courts take judicial notice of.

However, when budget is a problem, it is not always possible to obtain expensive legislative history materials. Currently, in response to these tough economic times, LRI is offering select budget-minded research. It is aimed at providing you with an affordable head’s up regarding the legislative history surrounding your statutory terms of interest:

- **Governor’s Chaptered Bill Files (1943-2003): $50:** LRI will supply you with an authenticated, digital Governor's Chaptered Bill File. The Governor is considered part of the legislative enactment process and these materials often supply a level of detail that the official legislative analyses do not.

- **Bill Versions (1943-1992): $50:** Understanding how your bill of interest evolved over time in the enactment process can be extremely valuable. For example, if opposing counsel is trying to read terms into the statute that had one time been proposed but were later deleted, you might be able to persuade the court that the Legislature did not intend for the stricken terms to apply. (Contact LRI for help in downloading free bill versions from 1993 forward.)

**Follow-up:** The above two avenues can provide a budget-minded “sneak peak” of what you might expect from a fuller legislative history. After reviewing these select materials, you may find that additional research is justified. If so, LRI will roll the above $50 fee(s) into our standard research rates.

(800) 530-7613
intent@lrihistory.com · www.lrihistory.com
The SCALL year is progressing rapidly. The Fall season is over and the Holidays are soon to be here. SCALL members continue to be active in their day to day jobs, in the profession, and in countless other ways.

Congratulations are in order for two of our Board members who have had recent additions to their families. Past President Hugh Treacy and his wife, Antonietta, recently welcomed Anthony to their family. Board member George Carter and his wife, Jessica, recently welcomed a son, Landry, to their home.

Joy Shoemaker from the UCI Law Library reports that Jackie Woodside has changed jobs within the library. Jackie is now the Research Law Librarian for Experiential Learning. The position is a new one with a focus on building partnerships with the law school’s clinical, externship, career services, and pro bono programs.

Reports from San Diego indicate that the major renovation at the County Law Library continues. As part of their transformation, the Law Library has adopted a new logo and a new name, San Diego Law Library. In addition to the remodeling, staff continues to be busy putting on many programs and clinics for the public as well as members of the legal profession.

Members have been busy attending various conferences. A number of our members were present in mid-October at the Federal Government Documents Conference in Arlington, VA. Amongst those attending and participating in the conference were Lynette Williams from USC, Margot McLaren from Whittier, and George Carter and Larry Meyer from the San Bernardino County Law Library. Among the program presentations, George Carter conducted a well-received session on training staff to use PACER. In addition to attending the many fine programs and presentations SCALL members attended the popular Law Librarians and Friends dinner at the local Irish pub.

SCALL members spotted at the WESTPAC conference in Portland, Oregon included Board member Galeen Roe and Jaye Nelson from L.A. Law Library. Both Galeen and Jaye reported that the conference sessions were extremely interesting and highly educational.

On a bittersweet note for many SCALL members, I end this column noting that Robert Wright retired from L. A. Law Library at the end of October. We can be certain that Robert and his wife, Heather (who many of us remember from her years in SCALL), will enjoy his retirement. However, we can be equally sure that the staff and patrons at L.A. Law Library will miss his assistance, his wisdom and his counsel as he enjoys his new life. In addition to his work at L.A. Law Library, Robert was vital member of the SCALL Board, serving a number of terms and positions on the Board. His professionalism, congeniality and cooperative spirit in working with other Board members are but a small example of the level of quality he brought to our Board. We wish both Robert and Heather all the best in their future endeavors and hope to see them at SCALL events in the future.

Lawrence R. Meyer is Director of the Law Library for San Bernardino County in San Bernardino.
Pepperdine’s Law School Library Continually Refreshes Itself in Malibu …
text by Patricia Pelz Hart, photos by Tanya Cao

The Jerene Appleby Harnish Library at Pepperdine Law School is a dynamic and admirable law school library. It is a showcase of new technology fused with an ethos of constant betterment, underpinned by an innovative and creative staff.

Law School History
What became Pepperdine Law School began in Santa Ana in 1964 as the Orange University College of Law. Pepperdine University acquired the law school in 1969. The first full-time day class began the next year. The law school was provisionally accredited by the state bar in 1970, moved to an Anaheim facility in 1973, and received full accreditation by the ABA in 1975.
In 1978, the law school moved to its own building on Pepperdine’s 830-acre campus, on the coast in Malibu.

Law School Building
The Odell McConnell Law Center is situated in a picture-perfect location on a hillside, facing the panorama of the Pacific Ocean. The building’s main entrance is on its second floor. The themes of space and light are reinforced just inside the doors. A broad walkway goes around all sides of the entrance level inviting looks to the open lower floor.
The Jerene Appleby Harnish Law Library is on the right side of the building.

Law Library Overview
A recent renovation of the law library was largely completed by the time two SCALL librarians visited on October 6, 2011. Improvements included removal of some shelving to create an open, comfortable seating area at the library entrance, and carpeting throughout.
The law library contains about 40,000 square feet on three floors. The library’s main floor is the second, entrance level. California and federal works are housed on the main floor. The third floor holds the rest of the collection, classifications A-Z. Journals, superseded materials, and microfiche are on the first floor.
The collection consists of just under 400,000 volumes and volume equivalents, and has 132,000 print volumes.
Pepperdine’s Law School Library … continued

Law Library Lobby and Main Floor

Open views, low stacks, and a casual seating area greet all who enter. Staff at the circulation desk and nearby reference office provide assistance.

Technology appears immediately. The Faculty Scholarship Display is a large screen on the left wall that features faculty writings as well as a broad range of information about the library and law school. A touch to the screen activates the text.

The Smart Bar on the lobby right is the place to go for simple IT questions, such as questions about network printing and exam-taking software.

Dell All In One personal computers are freely available within the library and the computer lab. Many patrons, of course, bring their own laptops or other devices.

The library has a wonderful scanner known as the KIC [Knowledge Imaging Center] Station. The system has several options for a scanned image to be saved or delivered – directly to an email address, or sent to a USB device.

The law library is home to the American Arbitration Association Library and Information Center Collection. Pepperdine was fortunate to be able to acquire the collection when the AAA closed its New York City library.

The reserve collection and staff offices are near the Public Services Desk. Technical services offices and workspace are to the rear.

Four study rooms and two conference rooms are also on the main floor. A smart classroom is also available inside the library for research instruction.

Student Focus

The library works hard to make sure that students feel welcome and comfortable in the library. Free coffee is available 24/7 year-round. On Thursday afternoons, the library hosts a “Happy Hour” where cookies, chips, and sodas are provided. Students look forward to the opportunity to take a break from their studies and have some time to socialize each week. The library also hosts “Tuesday Café” where a faculty member and six students are able to meet informally for lunch in the library.

Third Floor

Most of the library’s treatise collection can be found on the third floor. The two study rooms on this floor feature large display screens and white boards. Pepperdine’s four law journals also have space on the third floor where they can spread out and work on articles.

The rest of the third floor is a quiet zone is for students seeking a quieter study environment.

A Meditation Room on the third floor provides a spot for those seeking a bit of solace and peace. The room is made up of a spacious anteroom and a quiet inner refuge.
Pepperdine’s Law School Library ... continued

Journals and law reviews are housed in compact shelving located on the first floor of the library. Journals are arranged alphabetically by title, not classified. Superseded materials and microfiche are also located on the floor.

Microfiche are stored in a range of standard microfiche cabinets. A ScanPro2000 system is available for customers to scan and easily send their images to either an email address or to a USB device.

Staff
Herb Cihak, Associate Dean, oversees both the Law Library and Information Services Departments. Phillip Bohl is Director, Information Services, and Associate Director, Law Library. Katie Kerr is Associate Director, Law Library.

The law library staff are: Jennifer Allison [Foreign, Comparative & International Law Librarian]; Don Buffaloe [Senior Research & Student Services Librarian]; Jessica Drewitz [Head of Public Services]; Judith Hsu [Supp. Svs. Sup., Technical Services]; Joy Humphrey [Head of Collection and Preservation Services]; Jodi Kruger [Head of Reference Services]; Gina McCoy [Research & Faculty Services Librarian]; Megan Pillar [Public Services Supervisor]; Denise Sims [Serials Technician]; Ted Taylor [Senior Cataloger]; and Alyssa Thurston [Research Services Librarian].

The Information Services Department has a staff of six.

Embracing the New
The law library director is constantly searching for ways to foster customer service. The staff meets regularly to discuss what needs to change in order to improve. No library today is able to concentrate solely on its resources. Libraries have to sell themselves to their stakeholders and the outside world. At Pepperdine, marketing the law library is a high priority. The library strives to present a uniform brand. Its logo appears on its publications, as well as travel mugs, pens, pencils, and banners.

Pepperdine Law Library welcomes visitors. Don’t hesitate to contact them to arrange a visit.

Patricia Pelz Hart is a Lawyer / Librarian at Chapman Law School Library in Orange. Tanya Cao is Catalog Librarian at Chapman Law School Library in Orange.

Job Opportunities ... by Don Buffaloe

- Legal Research Librarian for Foreign and Comparative Law; University of California Berkeley Law Library; Berkeley, November 29

- Legal Research Librarian for Information Technology and Scholarly Communications; University of California Berkeley Law Library; Berkeley, November 29

- Associate Librarian, Sidley Austin LLP, Los Angeles, November 20

- Librarians & Library Technical Assistants, California Department of Corrections and Rehabilitation, Statewide, Ongoing

Don Buffaloe
Chair, SCALL Placement Committee
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The California Courts website, http://www.courts.ca.gov, relaunched on February 28, 2011 with a new URL and a new look. The website has a cleaner appearance, reflecting its first significant redesign in over a decade. Gone are the golden colors, now replaced by shades of blue. Mark Gelade, Supervisor, Web Communications, Office of Communications, Administrative Office of Courts is justifiably proud of the site. The California Courts website has already been given the 2011 WebAward for Best Government Website from the Web Marketing Association.

The changes are more than just a matter of colors and other superficial features. According to Gelade, the objectives of the relaunch were to “create a new, uniform and scalable visual design for California Judicial branch web properties/sites” and streamline navigation to improve ease-of-use. The relaunch was undertaken after extensive user studies conducted by Human Factors International, including a wide range of users from judges, court executives, journalists, law librarians, and even self-help users.

Among the enhancements are greater use of multimedia and video, the introduction of Web 2.0 technologies such as YouTube and Twitter, and new page designs to allow users to more quickly scan and locate information. Fritz Ohlrich, Clerk of the California Supreme Court, was excited that the video of the Brinker Restaurant Corp. v. Superior Court, No. S166350 oral argument was up on the site on the same day that it was argued. Other cases, at least in audio, are included back to 2004, including the Proposition 8 cases and In re the Marriage Cases. In addition to video and audio links on the new website, the introduction of Web 2.0 technologies, such as YouTube and Twitter, has proven to be very popular. There are already 800 followers on Twitter in the first 6 months. You will now be able to get a Twitter message when new Supreme Court cases are handed down. Mark Gelade had wanted to actually Twitter the names of the new decisions, but for now will only be Twittering the fact of the announcement with a reference to where to find the cases.

The website has tabs divided into the major areas of Courts, Self-Help, Forms & Rules, Opinions, Programs, Policy & Administration, and News & Reference. Besides the major tabs, the home page has two major categories – General Public and Legal Community. The first includes Online Self-Help Center, Jury Service, Judicial Council, and About California Courts. The Legal Community tabs lists Judicial Council Forms, Jury Instructions, Invitations to Comment, and Rules of Court.

Over 900,000 visitors use the website per month. That’s up from 800,000 prior to the relaunch. Gelade said that the top three areas of traffic on the site are: 1) forms downloads, 2) Find my Court, and 2) Online Self-Help Center information to assist self-represented litigants. In fact, over seven million Judicial Council forms are downloaded annually according to Mark Gelade. In recognition of the actual uses of the website, one of the boxes that is repeated on numerous pages is Court Locations.

Much of the same content is there as on the previous website, but it is easier to find. Some of the materials formerly buried are now just a few levels down. The former website was more organizationally arranged. The new site is user centered, per Mark Gelade.

One of the last vestiges of the old thinking is under the Policy & Administration tab. Even after the relaunch, there still remains a link to Office of Governmental Affairs. Instead of the name of the office, that will be changed to the functional Court-related Legislation in an upcoming revision. The more institutional information about the office will be linked out from there. Another example of the user centered design is the change from a navigation item called “CFCC” to “For Families & Children.”

One very helpful feature that seems prevalent is redundancy. The Self-Help Center is accessible from a tab at the top of screen as well as a link under the General Public section. Opinions similarly can be found in various ways.

As testimony to the times that we live in, the website serves to publicize limited court service days, as well as acts as a resource for users when the courts are closed. There is a Quick Link for Limited Court Service Days from the homepage as well as from the Superior Courts section under Courts.

Of special interest to county law librarians and others who assist self-represented litigants is the Self-Help Center. There are two million visitors to the California Online Self-Help Center annually. It is an extensive re-write of over 4,000 Word pages. The website now is in both Spanish and English. In addition, certain information, but not all of the content, is available in Chinese, Korean, and Vietnamese. There is a link to Ask a Law Librarian from the Quick Links box as well as elsewhere. There are links to both law
libraries as well as public libraries and to research guides from many places. Law libraries are listed under some of the Courts of Appeal pages as well.

Although the Judicial Branch’s website and to a lesser extent the websites of the Courts of Appeal were the main ones changed, the AOC provided templates for use by Superior Courts to use on a voluntary basis. Some courts, such as in Riverside County, have adopted the new design and others, like Los Angeles County, will likely not. Courts using the template have a choice of three colors -- blue, sage and beige -- and must use the same five tabs at the top of the page – Online Services, Forms & Filing, Self-Help, Divisions, and General Info. The idea is that with uniformity it will be easier to practice in multiple counties since there is a familiarity with the content and location of the information. Not surprisingly, due to user interest, Jury Service and Traffic Tickets boxes are prominently displayed on the pages.

In addition, the California Official Reports Public Access Web site has been updated in the past year as well. There are some nice new features on now or coming soon to the online California Official Reports page. LexisNexis is the vendor and the search engine is similar to the traditional LexisNexis search. The website can be accessed from the California Courts website by clicking on Opinions and working your way down to it but now may be directly found at http://www.californiaofficialreports.com .

One initial concern has already been corrected. Originally, the Advance search function was removed. According to Edward Jessen, the Reporter of Decisions, this was intentional but not well received by law librarians, and as a result of our emails, it has been returned. Now the default search box allows for natural language searching, but by clicking in a panel on the left, “By Citation,” “By Party Name,” “By Judge” and “Advanced” searches are available. One confusing aspect is that “By Terms” is just the default natural language search but the “Advanced” search is a Terms & Connectors search. Citation searches are limited to official reports only. The Results List is limited to 25, not 10 as under the prior contract. Even at 25, this is still an artificial limitation, but the page is intended for personal, not commercial, use. The lag in moving opinions onto the public access page is 60 days, not the old 90-day lag.

Some of the memorials and special session sections that appear in the print California Reports are now available on the left side of the California Official Reports page. This is of more interest to court history buffs, but it is still a nice feature.

One addition is slated to be added by the end of the first quarter of 2012. At that time, researchers will be able to search the main applied headnote. There had been some talk earlier of adding internal point pages but this was never contractually required and doesn’t appear to be happening.

The California Courts webpage, including the newly updated California Official Reports page, are improvements over earlier versions. The websites are continually being updated. It appears that the user centered focus of the main webpage relaunch and the responsiveness to criticism and concerns by law librarians, as evidenced by the return of Advance search as mentioned above, are positive developments for researchers of California’s courts.

David McFadden is the Senior Reference Librarian at the Leigh H. Taylor Law Library, Southwestern Law School Library in Los Angeles.
The regular Annual Business Meeting of SCALL was held on Tuesday, 29 June 2010 at the United States Court of Appeals, Ninth Circuit in Pasadena. A quorum having been reached, President Brian Raphael called the meeting to order at 7:17 PM.

I. In Memoriam
   - President Brian Raphael, before commencing the regular business of the meeting, spoke about the loss in the past year of two, long time SCALL members, Ed Butler and Elinor Martin. The meeting paused for a moment of silence.

II. Approval of the Minutes
   - Secretary Robert Wright presented the minutes of the 2009 SCALL Annual Business Meeting. Larry Meyer moved to dispense with the reading of the minutes and to approve the minutes as printed. There was no discussion and the motion was carried.

III. Treasurer’s Report
   - John Wilson reported that SCALL had net assets of $41,773.48. Laura Cadra moved to approve the Treasurer's report. There was no discussion and the motion was carried. The written report is filed with these minutes.

IV. Secretary’s Report
   - Robert Wright gave special thanks to Pauline Aranas, the Membership Committee, and the USC law library staff who volunteered to prepare the election’s mailing list and to print and distribute the ballots.
   - The Secretary reported that the ballots for the election of new SCALL officers and board members were in and counted. A total of 88 ballots were received, only one of which was blank. One was returned addressee unknown.
   - The results were: Mark Gediman was elected Vice President/President Elect, Galeen Roe was elected Secretary, and Kelsey Chrisley was elected Board Member.
   - Larry Meyer moved both to approve the Secretary's report and to have the ballots destroyed. There was no discussion and the motion was carried.

V. President’s Report
   - Brian Raphael read his report, some of the highlights of which were:
     - SCALL has subscribed to a membership database management system, Memberclicks, to integrate dues invoicing, directory, electronic balloting, and other services. The Membership Committee will begin setting up the SCALL account in the coming year.
     - Once again SCALL has agreed with ALM to promote the LegalTech West Coast confer-
ence in exchange for partial complementary passes for our members.

- Diana Jaque and Jennifer Berman have been working with vendors and the other chapters to bring about the 2010 Joint Pacific Chapters Reception at the AALL Annual Meeting in Denver.
- Discussions have begun with NOCALL and SANDALL about a future tri-chapter joint institute. The general feeling of the Board at this time was that 2012 would be better than 2011.

- Michael St Onge moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

VI. Vice President’s and 2010 Institute Report
- Hugh Treacy reported on the success of the 2010 Institute in Ventura, “It’s Not Easy Going Green: Lawyers and Librarians in Support of the Environment”. SCALL received net receipts of $12,572.59. He also thanked his 27 Committee members for their hard work as well as the generous support of the sponsors.
- Larry Meyer moved to approve the report and to commend Hugh Treacy on such a successful Institute. There was no discussion and the motion was carried. The written report is filed with these minutes.

VII. Committee Reports
- The Board received and read all committee reports by email, and those reports are filed with the minutes of the meeting. Per Sturgis’ Standard Code of Parliamentary Procedure all reports are considered filed without voting.
- Highlights were:
  - Laura Cadra and her committee members reported on the Awards Committee choices for 2010.
  - Laura Cadra presented the Vendor Service Award to Carolina Rose of Legislative Research, Inc. Ms Rose then announced a plan to sponsor a $500.00 scholarship to attend AALL Annual Meeting
  - David McFadden presented the Lifetime Service Award to Karla Castetter.

VIII. New Business
- There was no new business.

IX. Announcements
- Hugh Treacy, as incoming President, called for volunteers for SCALL Committees, looking for both prospective Chairs and members.
- Brian Raphael announced that a SCALL social gathering is planned for July, after the AALL Annual Meeting, to be sponsored by the Casa Restaurant; notice of date, time, and location will be made
X. Introduction of New Board/Passing of the Gavel:

- President Brian Raphael thanked outgoing Board members, Past President Jessica Wimer, Secretary Robert Wright, and Board Member Margot McLaren, for their services in office and to SCALL. He then introduced the newly elected Vice President/President Elect Mark Gediman, Secretary Galeen Roe, and Board Member Kelsey Chrisley.

- The Gavel was passed to new President Hugh Treacy who determined there was no further business and so adjourned the meeting at 7:55 PM.

Submitted,

Robert A. Wright
SCALL Secretary 2008-2010

SCALL Executive Board Meeting / December 14, 2010

A regular meeting of the SCALL Executive Board was held on Tuesday, 14 December, 2010 at Casa Restaurant. Board members present were:

Hugh Treacy, President
John Wilson, Treasurer
Galeen Roe, Secretary
Brian Raphael, Past President
Mary Dryden, Board Member

A quorum being present, the meeting was called to order at 4:10 PM.

I. Minutes
- The minutes were read and revised. The revised minutes will be sent to the Board for approval.

II. Treasurer’s Report
- John Wilson reported that SCALL had total assets of $43,118.64. Brian Raphael moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

III. Secretary’s Report
- Galeen Roe discussed options for SCALL’s post office box. Mary Dryden moved to approve the report. There was no discussion and the motion was carried.

IV. President’s Report
- Hugh Treacy read his report, some of the highlights of which were:
  - Discussing the process of amending SCALL’s bylaws and forwarding to the AALL Bylaws Committee for approval.
  - The possibility of a CRIV joint committee made up of a member from SCALL, SANDALL, NOCALL and the Council of County Law Libraries. The Board requests a written report detailing the expected tasks of the committee.
  - The next meeting for planning the 2012 Joint Institute is scheduled to take place in early January 2011. The commit-
The SCALL Membership Committee sent a survey to the SCALL listserv inquiring about the desirability of continuing the SCALL Union List. Based on the survey responses, Mary Dryden moved to dissolve the Union List committee until further notice. John Wilson seconded the motion. There was no discussion and the motion was carried.

Brian Raphael moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

V. Vice-President’s Report

In Mark Gediman’s absence, Hugh Treacy presented his report on plans for the 2011 SCALL Institute. Galeen Roe moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

VI. Committee Reports

The Board received and read all committee reports by email, and those reports are filed with the minutes of this meeting. Per Sturgis’ Standard Code of Parliamentary Procedure, all reports are considered filed without voting.

VII. New Business

Brian Raphael raised a question as to whether WestPac had provided any information about the joint Pacific Chapters reception at the 2011 AALL Annual Meeting.

The meeting was adjourned at 5:41 PM.

Respectfully Submitted,
Galeen L. Roe
SCALL Secretary, 2010-2012

NOTE: ADDITIONAL MOTIONS MADE AND BUSINESS CONDUCTED

12/17/2010
By email, Brian Raphael moved to approve the corrected minutes of the Fall 2010 SCALL Board meeting. Hugh Treacy seconded the motion. There was no discussion and the motion passed unanimously on 1/11/2011.

1/5/2011
By email, John Wilson moved that SCALL make a donation to the Los Angeles Chapter of the American Parkinson’s Disease Association in memory of Professor Arthur Rosett (Rhonda Lawrence’s husband) and that the board should determine the amount of the donation. Brian Raphael seconded the motion and asked if we needed to make a separate motion to approve the dollar amount, whether we could combine the two into one motion, and what others thought about $200 as a donation amount. Hugh Treacy said that he was in favor of considering both the donation and the amount in one motion and was in favor of the donation and the amount of $200 suggested by Brian. John Wilson moved that SCALL donate $200.00 to the Los Angeles Chapter of the American Parkinson’s Disease Association in memory of Professor Arthur Rosett. Brian seconded the motion. On 1/10/2011 Mary Dryden raised discussion about the motion. On 1/12/2011 the motion passed unanimously.

2/28/2011
By email, Hugh Treacy asked the Board for their opinion on SCALL partnering with ALM for LegalTech. He asked someone to make a motion. Brian Raphael moved that SCALL enter into the proposed partnership agreement with ALM, whereby we promote the LegalTech West Coast conference in Los Angeles on May 17-18, 2011 and obtain partial complementary passes for our members. Mary Dryden seconded Brian’s motion. Hugh called for a vote on the motion and it passed unanimously.

5/11/2011
Hugh Treacy asked if there was any interest in the Board to participate in the AALL Annual Meeting Chapter VIP Program this year. Kelsey Chrisley raised discussion and Hugh provided an explanation. Mary Dryden made a suggestion of recommending her Office Administrator. No action was taken at this time.
A regular meeting of the SCALL Executive Board was held on Wednesday, 29 June, 2011 at the Ninth Circuit Court of Appeals Library in Pasadena. Board members present were:

Hugh Treacy, President
Mark Gediman, Vice-President
John Wilson, Treasurer
Galeen Roe, Secretary
Brian Raphael, Past President
Kelsey Chrisley, Board Member
Mary Dryden, Board Member

Guests present were:
David Burch, Vice-President Elect
Lisa Schultz, Treasurer Elect
George Carter, Board Member Elect

A quorum being present, the meeting was called to order at 4:10 PM.

I. Minutes
   • The minutes of the December 14, 2010 meeting, the May 23, 2011 teleconference meeting, and the June 6, 2011 teleconference meeting were read and revised.
   • Brian Raphael moved to approve the revised minutes. There was no discussion and the motion carried.

II. Treasurer’s Report
   • John Wilson reported that SCALL had total assets of $31,917.88.
   • We still had not received $6,000 from sponsors of the 2011 Institute. Hugh Treacy indicated that he would follow-up with the sponsors about the status of their checks.
   • Mark Gediman moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

III. Secretary’s Report
   • Galeen Roe gave a recap of the 2011-2012 SCALL Board election.
   • Galeen Roe discussed recent developments related to our UPS Store post office box account.
   • There was a discussion regarding the difficulties of finding a reliable post office box system that is also geographically convenient for members of the Board who change every several years.
   • Kelsey Chrisley moved to approve the report. There was no discussion and the motion was carried.

IV. President’s Report
   • Hugh Treacy read his report.
   • We did not have the spring meeting this year. This appeared to be out of the control of the individuals involved.
   • Brian Raphael moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

V. Vice-President’s Report
   • Mark Gediman presented his report including details of the 2011 SCALL Institute.
   • Hugh Treacy thanked Brian Raphael for stepping in to take care of the President’s Dinner at the Institute.
   • Brian Raphael moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.
VI. Committee Reports

- The Board received and read all committee reports by email, and those reports are filed with the minutes of this meeting. Per Sturgis’ Standard Code of Parliamentary Procedure, all reports are considered filed without voting.

VII. Old Business

- Brian Raphael returned to the prior discussion of needing to amend SCALL’s bylaws to align with AALL’s bylaws. Hugh Treacy stated that our bylaws are consistent with AALL bylaws and recommended leaving them as they are.

VIII. New Business

Regarding the 2011-2012 SCALL Board election, the new Board members are:

- David Burch, Vice-President/President Elect
- Lisa Schultz, Treasurer
- George Carter, Board Member

- There was a proposal to officially discontinue publishing an HTML version of the SCALL newsletter. Brian Raphael moved to accept the proposal. There was no discussion and the motion was carried.

- Galeen Roe raised the idea of offering mentoring for incoming SCALL Board members. David Burch and Brian Raphael said that the new committee chairs used to meet with outgoing chairs. Mark Gediman and Galeen Roe will discuss this possibility further.

- Based on Board motions in 2008 providing funding for the President, Vice-President, or Past-President to attend the AALL annual meeting, Mark Gediman requested reimbursement of his airfare to the upcoming meeting in Philadelphia.

- John Wilson discussed the fact that, because we had an incoming treasurer, the check signators on our bank account needed to be updated. Brian Raphael moved that the new President, Vice-President, and Treasurer be authorized to sign checks on behalf of SCALL and that this action supersedes all previous authorized signators. There was no discussion and the motion was carried.

- There is a brief discussion of the possibility of having electronic elections. There was some thought that AALL may have rules in place that govern elections which may not allow electronic only elections.

- Mary Dryden thanked everyone for her time serving on the SCALL Board.

The meeting was adjourned at 6:01 PM.

Respectfully Submitted,

Galeen L. Roe
SCALL Secretary, 2010-2012

NOTE: ADDITIONAL MOTIONS MADE AND BUSINESS CONDUCTED

5/23/2011
A special meeting of the SCALL Executive Board was held via teleconference to discuss several hotel contracts for the 2012 Joint Institute. Hugh Treacy moved that the Board request the Joint Institute Committee to clarify the contract provisions as identified by the board and in consultation with Past President, Larry Meyer. There was no discussion and the motion was carried.

6/6/2011
A special meeting of the SCALL Executive Board was held via teleconference to discuss clarifications obtained regarding the contract provisions. Mary Dryden moved to accept the Crowne Plaza contract. There was further discussion and the motion was carried.
## SCALL Executive Board, 2011—2012

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