From the President. Technology Ruminations ... by David Burch

Recently crowds throughout the Los Angeles area watched as the shuttle Endeavor arrived in town. Commentators noted the technology that went into building the shuttle. My mind began to wander about the way technology develops. The shuttle is a technological marvel. The goal was to design a vehicle that could carry large loads into space yet return many of its parts to Earth so they could be reused. That was in contrast to the Apollo program where the huge Saturn Five rocket sent the capsule into space, and all that returned was a small Apollo capsule that couldn’t be reused. The shuttle program ran from 1981 to 2011. Now after 30 years the project has ended and we will send people to the International Space Station using Russian rockets and technology very similar to that of the Apollo program. The next generation of space vehicles will build on the technology of the shuttle, but it won’t be the shuttle technology. So was the choice of technology for the shuttle a mistake?

Technology always involves choices that years later may seem to have been incorrect. But that is the way it is with technology. As Librarians we are often called upon to recommend adoption of a new technology. Just accept the fact that part of the time that decision, in hindsight, will be considered wrong. Another technology will become more widely accepted. Some of you may remember the Beta versus VHS choice. Those in the know say that Beta was a much better home video technology than VHS and produced a better picture. But VHS could record for a longer time, enough to get a whole movie on one tape. It prevailed over technology that was perhaps better. It was the way people used the technology that determined which succeeded in the market place. And who uses video tape any more anyway?

My first librarian job was in a law school with a Wang word processing system. The school chose this system to maintain its technology lead over other schools and to mimic what large law firms used. Newer employees found the system clunky and not nearly as good as the Word Perfect 4.1 we had been using in graduate school. Was the choice to go with Wang wrong? No, it was top technology for its time, but other technological advances changed the direction of computing power from main frame and mini computers to the personal computer. Some of you may be old enough to remember when we were told that time-sharing of main-frame computers was the wave of the future because computers were too expensive for every company (much less every employee) to own.

continued on page 7
The SCALL Newsletter is published electronically five times per year (September/October, November/December, January/February, March/April and May/June) by the Southern California Association of Law Libraries, a chapter of the American Association of Law Libraries. Visit the SCALL website at http://www.aallnet.org/chapter/scall.

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Submission Deadlines

We welcome the submission of any articles of interest to the law library community. Contact Patricia Pelz Hart, SCALL Newsletter Editor: hart@chapman.edu

All submissions should be received by the following dates:

November 12, 2012       Nov. / Dec. 2012 issue
March 11, 2013       Mar. / Apr. 2013 issue
May 13, 2013       May / June 2013 issue
Editor’s Notes ... Patricia Pelz Hart

I would like to welcome **Tanya Cao** as the new compiler of the SCALL Newsletter. Tanya is diligent, precise, enthusiastic, and careful. She is also a skilled photographer. Tanya is now bringing her skills to the challenges of compiling the newsletter. Thank you, Tanya, from me and on behalf of all readers of the SCALL Newsletter.

Thanks also to **Linda Kawaguchi**, Library Director, Rinker Law Library, Chapman Law School, for her support. Welcome, Linda, to Chapman, to SCALL, and to California.

This issue contains interesting and informative reports on several programs and events at the 2012 AALL Annual Meeting. Boston was a great host city. It was also a convenient location for explorations near and far. Our pages document a selected few.

Read the articles, news, and SCALL minutes. Look at the photos. Enjoy the first issue of the 40th volume of the SCALL Newsletter.

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SCALL Membership News ... by Judy K. Davis

**Welcome new members!**

**Linda Kawaguchi**  
Library Director  
Chapman University School of Law / Rinker Law Library

**Elizabeth Graham**  
Access Services Librarian  
UCLA Law Library

**Helen Mei Chin**  
Library Assistant  
Munger, Tolles & Olson, LLP

**Welcome new student members!**

**Mark Masters**  
UCLA MLIS Student

**Trevor Wilkes**  
Library Assistant, UCI Law Library  
Rutgers University MLIS Student

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

**Judy K. Davis**  
Chair, SCALL Membership Committee  
Email: jkdavis@law.usc.edu
Welcome to Fall, not sure how my fellow SCALL members feel, but, to me, it seems Summer just started and already it is over! That said, many of our members, in addition to attending AALL in Boston, found time to work on projects, enjoy retirement and otherwise stay busy and productive over the past few months.

Immediate Past President Mark Gediman is continuing his writing career with a recently published chapter on Business Intelligence and E-Discovery in Business Intelligence in Law Firms – A Guide to Knowing What You Know. The book, published by Ark Group, should be out shortly. I am sure if you contact Mark, you can find out more information and maybe even convince him to autograph your copy.

Count James Sherman and Karla Castetter as two of our retirees, who kept very busy enjoying their summertime. Jim spent his summer close to home in Fresno coaching the Cross Country teams at San Joaquin Memorial High School and accompanying them on their daily runs while racing his bike. Karla, along with husband Bruce from the San Diego U.S. Attorney’s Office, spent much of their summer traveling, in what Karla describes as their “Rocking Summer”, visiting the “Rock and Roll Hall of Fame and Museum” in Cleveland and friends and family in other parts of Ohio. They also found time, upon returning to California, to visit Bay Area museums. When Karla is not out traveling, she is able to spend time on the golf courses in and around San Diego.

As you read this article, Mary Dryden and her husband should be settled into their “retirement” digs in Scotland. Many members had the opportunity at the annual meeting, where Mary’s retirement was announced, as well as over the summer, to wish her the best on her life’s next phase.

Sadly, as Michael Saint-Onge reported on the SCALL listserv, Jenny Kanji, long-time Lexis/Nexis Librarian Relations Consultant, recently passed away. For those SCALL members who had the opportunity to interact with Jenny over the years, you know what a professional, interesting and delightful person she was to all. Personally, I remember Jenny as one of the first professionals I met in San Diego, as I entered the profession and how gracious she was with her time and expertise towards someone new to the field. A few years later, for the 1998 Palm Springs Institute Chaired by David McFadden, I had the opportunity to work with Jenny on a program panel that included other vendors. Again, the level of professionalism and cooperation she and the other speakers showed towards each other reinforced how we can all work together in our professional endeavors. We join her colleagues in extending our sympathy to Jenny’s family.

Heard Around Town … by Larry Meyer

Lawrence R. Meyer is Director of the Law Library for San Bernardino County in San Bernardino.

SCALL Awards at the June 2012 Annual Business Meeting

The William B. Rohan Chapter Service Award in recognition of outstanding service to SCALL was awarded to Kathryn A. Way from the U.S. Court of Appeals for the Ninth Circuit.

The Vendor Service Award was awarded to Suzanne Smith from California, Continuing Education of the Bar.

The Lifetime Achievement Award was renamed the Albert O. Brecht Lifetime Achievement Award and was awarded posthumously to Albert O. Brecht from University of Southern California.
AALL invited Professor Richard Susskind to keynote the 2012 AALL annual conference held in Boston, MA. Professor Susskind is the author of the book, *The End of Lawyers?* His book analyzes the future role lawyers and legal information professionals (law librarians) will play in a society driven by technology and information. Susskind posited that the global recession created an irreversible change in the legal market which will have profound implications for the next decade of legal services. Susskind introduced the drivers behind the changes we have seen, and shared where the legal profession is heading in the future.

Susskind asked what is the “hole in the wall?” of the legal profession. His answer is that legal professionals exist to bring their knowledge into volume for the benefit of clients. That is, legal professionals are in the business of knowledge and are required to disperse that knowledge to consumers. The question is how legal professionals deliver that knowledge. Susskind noted that when Wayne Gretzky was asked about how he became one of the greatest hockey players of all time, Gretzky responded by saying, “I skate to where the puck is going to be not to where it was.” The legal profession must understand where the puck is going to be in the future if it wants to effectively deliver its knowledge to clients in a changing legal environment.

Susskind believes there are particular drivers that are bringing change to the legal environment. The main driver is *more for less* which has been brought about by the recession of 2008, the effects of which are still lingering. Law firms are under pressure to provide more legal services for less cost. There are two solutions to address this driver; *efficiency* or *collaboration*. The efficiency strategy entails cutting costs and moving towards commoditization and multi-sourcing. The collaboration strategy entails sharing the costs by harnessing the power of information technology and the online community. In Susskind’s view, the collaboration model is already starting to spread and will eventually rip through the legal services industry. The efficiency strategy is more commonly known, and is focused on eliminating or reducing the costs of lawyers’ services in relation to routine and repetitive tasks. Susskind noted that there is a fear that this will lead to the commoditization of legal services, resulting in lost revenue streams for the legal profession.

In response to such fears Susskind provided numerous examples of automation and innovation that make resistance futile. He noted that technology will dramatically change the legal profession, and has, in fact, already begun to do so. He predicts that within fifteen to twenty years artificial intelligence similar to that of IBM’s Watson will be able to provide legal advice. If this is possible, such technology would be considered a *disruptive* technology. For example a technology that creates automation and eliminates repetitive tasks will be disruptive to the hourly billing system which penalizes efficiency.

1. Automated document assembly
2. Relentless connectivity
3. Electronic legal marketplace
4. E-learning
5. Online legal guidance
6. Legal open-sourcing
7. Closed client communities
8. Workflow and project management
9. Embedded legal knowledge
10. Online dispute resolution (ODR)
11. Intelligent legal search
12. Big data
13. AI-based problem solving
Richard Susskind Speaks at the Opening General Session

Susskind believes that only 10% of a lawyer’s typical day actually requires the lawyer’s specialized skills and judgment. As a result, law firms have already begun to outsource and automate the more repetitive tasks of the legal profession. As this trend becomes more widespread, lawyers will become more efficient, legal services will become cheaper, and new careers in the legal profession will begin to take root. According to Susskind the legal jobs this will create include the legal knowledge engineer, the legal technologist, and legal management consultant.

In closing, Susskind brought us back to his discussion of where the puck is going. As legal professionals, we need to ask ourselves what the legal profession is going to look like in five years and how we fit in that future. What will the economic conditions be like, what will the competition be like, what will lawyers and clients expect, what might the culture look like and how might law schools have changed? That is, we need to have some conception of what the world will be like as we plan our strategy for the future. Susskind believes that legal service will become an information service. As this future comes into focus, Susskind believes that law librarians will be better equipped to step into many of the new legal jobs that will be created as automation of legal services becomes predominant. In bringing the opening session to a close, Susskind noted that the best way to predict the future is to invent it and that the legal profession is moving in our direction. To quote the man himself, “your time has come.” Long live the law librarian.

George P. Carter is Head of Reference at the Law Library for San Bernardino County in San Bernardino.
Would Alexander Graham Bell understand the concept that we have a choice of operating systems for our phone--Mac, Android, RIM, and Windows? Would he even understand the concept of an operating system? My best friend's father when I was growing up said he wouldn't buy a color television until they had the system perfected. In the technology age we can't really wait for something to be perfected before deciding to buy it. Embrace the change, just don't promise someone the decision you make is the “best.” Something better will come along. Just, go ahead and pick one. Who knows, you may be right. Of course, you could also end up with the world's largest collection of Betamax tapes.

David Burch is Head of Library Computing at Loyola Law School in Los Angeles.
I had a student come to the Reference Office and ask about our latest acquisition—a high-speed, high-resolution, dual-page book scanner! He asked if it would be okay to scan books and share the digital copies among his classmates so they wouldn’t have to buy books, or buy fewer books? I asked, “Did you read the copyright message (warning) and “accept” the terms before proceeding to scan?” He said he didn’t read the message, and really just wanted to know if the library was going to interfere with this student practice.

Oh, how the copyright issues for libraries continue to grow in this 21st century! Thankfully, one of the 2012 AALL Annual Meeting sessions addressed some of these issues. In the C-5 session, “Hot Topics in Copyright for Librarians,” a panel of five experts shared their knowledge of copyright matters. Coordinator George Pike, the former Chair of the AALL Copyright Committee, was one of the speakers along with New York attorney Kristen McCallion, and librarians Steve Melamut and Kevin Miles. The session was divided into three major copyright topics. The first was regarding locating authors or owners of orphan works. The second topic covered the copyright status of state and local government documents. And the last topic was recent and pending copyright litigation.

ORPHAN WORKS

Orphan works are works in which the copyright author or owner cannot be identified and located by someone requiring permission to use that work. It is undeniable that the number of orphan works is increasing rapidly. One reason is due to the lengthy copyright protection period. Authors retain copyright protection for the duration of their life, plus 70 years. Works made for hire are copyright protected for 95 years from first publication or 120 years from creation, whichever is shorter. But the primary reason for the recent increase in orphan works is due to the mass digitization projects underway by various academic institutions and other organizations.

In an accompanying handout, the panel members provide a step-by-step process, including a list of questions to consider and valuable resources, when searching for copyright authors / owners and seeking their permission for use. Links were provided to databases of registered works, instructions for securing permission, model forms, and third-party reproduction right organizations. If permission cannot be obtained, then the seeker can decide not to use the orphan work or use it and assume the risk of litigation for copyright infringement.

The importance of a documented and thorough search was underscored. The search standard expected is a “good faith, reasonably diligent search” for the author / owner. This means that ideally there should be a policy and process in place for searching for, locating, and gaining use permission of authors / owners. Following this policy, while keeping records of where and when searches took place, such as webpage printouts and saved emails, will provide proof that a good faith, reasonably diligent search occurred and will avoid or minimize copyright infringement penalties.

STATE AND LOCAL GOVERNMENTS

The second topic was the copyright status of state and local government documents. Eleven states were briefly discussed, including the exceptions limiting access to such documents, e.g. documents with private/financial info etc. It was noted the California and Florida have the most developed contests to the exceptions. The speaker concluded with a reminder of the common law principle that allows citizens to retain copyright specifically for “primary law” of their state of residency. This was the principle that eventually led to the Oregon Legislative Counsel Committee’s decision not to enforce any copyright claims on its statutes against Justia.com.

COPYRIGHT LITIGATION

Various recent decisions and pending lawsuits were discussed.

In Cambridge University Press v. Becker, 2012 WL 1835696 (N.D. Ga. 2012), Georgia State University was sued by a coalition of academic publishers, alleging copyright infringement by allowing unlicensed excerpts (chapters) from books to be posted electronically and made available to students. Both sides claimed a victory in this 300+ page decision. The court went through each of the fair use factors and found that some of the university’s uses of book excerpts were protected by the fair use defense, but others were not. The court discussed at length the 10% rule, stating that “unpaid copying of no more than 10 percent of [a] book was permissible, and where [a] book contained 10 or more chapters, the unpaid copying of up to but no more than one chapter or its equivalent would be permissible.”

Other cases to follow are Heinlein v. West Publishing Co. (U.S. District Ct, Connecticut), White et al. v. West Publishing Co. & Reed Elsevier Inc. (U.S. District Ct, New York), and Waldman v. Thomson Reuters Corp. & Thomson Reuters Canada Ltd. (Ontario Superior Court). In the lawsuits, attorneys are suing online publishers, claiming copyright infringement of their court documents made available in the defendants’ databases.

And lastly, John Wiley & Sons, Inc. v. Kirtsaeng, 654 F.3d 210 (2d Cir. 2011), is pending before the U.S. Supreme Court. Kirtsaeng, a student from Thailand studying in the United States, obtained textbooks printed in Asia from friends and family who had shipped the textbooks to him. These foreign editions were authorized for sale only in Europe, Asia, Africa, and the Middle East. After selling them online in the United States, he was sued for copyright infringement. The first sale doctrine, § 109(a) of the Copyright Act, and § 602(a)(1), prohibiting the importation of copyrighted works into the United States, are two issues the court will decide. The docket number is 11-697 and is scheduled for oral argument on October 29, 2012.

Copyright issues are hotter than ever. I hope similar programs are offered annually to keep us all current on copyright laws.

Cindy Guyer is Law Librarian – Research Services at USC Gould School of Law in Los Angeles.
I attended a great program at the 2012 AALL Annual Meeting. It was program H-3, You CAN Handle the Truth: Using Pop Culture to Teach Legal Research. Presenters Deborah Schander (Georgia State University, College of Law), Kate Irwin-Smiler (Wake Forest School of Law), and Julie Graves Krishnaswami (Yale Law School) offered ideas on using pop culture references in legal research and best practices for making use of them.

Julie Graves Krishnaswami noted that pop culture can gain the student’s attention and stimulate prior knowledge that allows you to scaffold onto what the student already knows. She also mentioned that 2L and 3L students expect to see video in the classroom and that they seem to learn more from the video than the instructor. Pop culture opens students to learning. Videos used in the right way can hook students while giving them important information that they need to learn.

Kate Irwin-Smiler started her portion of the program with a demonstration of what can go wrong with using pop culture videos. She donned a mask and cape, pretending to be a professor sharing a video clip with students. When the video she wanted to show wouldn’t play, she attempted to describe how great it was to the audience. When the video finally did play (a clip from the television show *Angel*), she didn’t provide any context for the video or discussion after it played. The lesson learned is that technology doesn’t always cooperate with you. Have a back-up plan for playing your video. Direct the students’ attention by setting up the video beforehand. And be sure to discuss the video afterwards so that you verify students learned the points you wanted them to learn. Focus on using the video to explain a legal research concept.

Deborah Schander suggested several ways you can use video to teach legal research: to set up facts for a hypo, for context (for instance, the Schoolhouse Rock *I’m Just a Bill* video), and to illustrate a particular concept. On this last count, Schander showed a clip of the OJ Simpson trial related to the importance of using a citator. Do you remember when Judge Ito’s law clerk properly Shepardized a statute that Marcia Clark and the prosecution did not? The judge called Clark out on it on national television. Again, be sure to set up the clip. The OJ Simpson trial was in 1995, when most law students were young children. They may not even know who OJ Simpson is let alone how big of deal the trial was. You may want to consider showing a clip more than once. In fact, you may want to post the clips on the course page so that students can view at a later time.

The presenters also said that pop culture can change rapidly. A video clip that worked one year may not work the next. The success of videos can also depend on your class’s personality. Question whether or not a clip is actually conveying what you think it is. It was suggested that you test out clips on a student, like a research assistant or intern, first.

Coming up with pop culture videos to use in class can be time consuming. The presenters noted that there is a wiki that shows what others are using in their classrooms, [www.ivegotahit.pbworks.com](http://www.ivegotahit.pbworks.com). You can even contribute to the wiki when you find a clip worth sharing.

Most importantly, remember that pop culture videos are a teaching tool. Don’t use them as a gimmick or just for the sake of using videos in class.

*Karen Skinner* is a Research Services Librarian at the USC Law Library in Los Angeles.
This past June, from June 21-26, the American Library Association (ALA) held its Annual Conference and Exhibition in Anaheim, California. The ALA is a national library association with over 60,000 members. Members include library professionals working at public, academic, and specialized libraries. According to ALA’s website, at www.ala.org, ALA's annual conferences are "attended by more than 25,000 librarians, library supporters, educators, writers, publishers, Friends of Libraries, trustees and special guests."

Similarly to the American Association of Law Libraries' Annual Conference, ALA's Annual Conference has a large exhibit hall and a variety of educational programs. This year's ALA Conference featured more than 800 exhibitors, where attendees had the opportunity to learn about new library products, books, equipment, and services. Additionally, interesting aspects of the exhibit hall were the “Library Reading Stage” and “The Cooking Stage.” At the reading stage, new and popular authors gave live readings of their books. At the cooking stage, chefs provided live demonstrations of recipes from their latest cookbooks.

This year's ALA Annual Conference had several educational programs. Many of these programs are developed and hosted by special interest divisions within ALA, such as the Association of College and Research Libraries and the Public Library Association. Pursuant to ALA President Molly Raphael's initiative, Empowering Voices: Transforming Communities, the central theme for this year's conference programs was learning how libraries are transforming, given changing user needs and technologies. For example, one type of program focus was "Transforming: E-Book & Collections," where several program events explored issues related to e-books and libraries--issues such as digital rights management and preservation of digital content.

One program that was particularly useful, in light of the present economic climate, was "The Current Status of Academic Librarians: The Best of Times or the Worst of Times?" A panel of four academic librarians, two of whom were deans of university libraries, discussed ways that academic librarians could improve their profession and seize opportunities, despite difficult financial circumstances.

continued on page 12
Diversity Symposium on Cultural Intelligence: Are you Culturally Competent?
... presented and reported by Michele A. Lucero

Have you ever wondered if you are culturally competent and how important it is to be so in the workplace? Have you ever considered if librarians and your stakeholders are culturally competent and how you are thereby impacted? The 2012 AALL Diversity Symposium this past July addressed just that – with insights from presenter and AALL Diversity Committee member, Michele A. Lucero.

The room was packed with law and corporate librarians from every type of institution. Librarians attended to learn how to increase their knowledge and understanding of cultural intelligence and its importance in the workplace. As a cultural intelligence certified facilitator, I have studied this topic deeply within my dissertation research and feel very strongly about sharing it with our organization members. A majority of research indicates the importance of emotional intelligence. It has only been within the last nine years that cultural intelligence has officially been defined. There is sparse research in the legal professional focusing on this topic. Librarians, clients, business partners and resources are becoming more global. It is critical that librarians recognize the challenges of working with culturally diverse natures.

The Symposium began with an open question to the audience to consider in framing the concept of cultural intelligence, *What's the difference between individuals and businesses that succeed in a multicultural, globalized economy and those that fail?* The answer: cultural intelligence. As globalization lunges forward and our world becomes more competitive, there is a need to understand cultural intelligence. Indicators show that these facts along with the workforce becoming more diverse will only continue to increase. Consider your current and future clients, students, faculty, clerks and attorneys and you are most likely looking at an ever-widening mix of diverse backgrounds.

According to Ang and Van Dyne, cultural intelligence is the “capability to function effectively across various cultural contexts (domestic, international, ethnic, organizational, generational, etc.).” This is a new way of approaching the topic of cultural sensitivity that has been around for years. It was developed to provide a theoretical framework tying several models together. Everyone has a cultural intelligence quotient (CQ), which is a capability anyone can further develop.

The Cultural Intelligence Scale (CQS) provides a valid and reliable measure of a person’s ability to function effectively in culturally diverse situations. There are several defining points, which separate cultural intelligence from other approaches. Cultural intelligence integrates psychological and sociological issues, can be integrated with other forms of intelligence, applies to any type of cultural context (diversity, international, organizational culture, professional, generational etc.), consists of four capabilities, is malleable, and is evidence based.

The four main capabilities of cultural intelligence include drive, knowledge, strategy and action as represented below. **CQ drive** includes your motivation and desire to adapt inter-culturally. **CQ knowledge** is your level of understanding about how cultures are similar and different. **CQ strategy** is your meta-cognitive ability; your level of awareness and ability to plan in light of your cultural understanding. **CQ action** represents your actual behavior to adapt when relating and working inter-culturally.
One of the speakers, Ann Watson, Dean of the Scarborough Library at Shepherd University, stated that even though her library was experiencing workload creep as a result of downsizing, she explored ways to improve workflows and responsibilities. A method Ann used was "reframing," which involves looking at a problem from different angles to develop workable solutions. Using Lee G. Bolman and Terrence E. Deal's book, Reframing Organizations: Artistry, Choice and Leadership, Ann was able to develop new organizational structures to ease the burden on her staff.

Another speaker, Samantha Hines, Head of the College of Technology Library at the University of Montana Mansfield Library, presented helpful tips on time management and increasing one's productivity. Some of Samantha's recommendations included writing down your tasks instead of trying to remember all of them; creating to-do lists that are specific and actionable, rather than too broad; and avoiding procrastination by working on something for at least five minutes.

Overall, the ALA Annual Conference in Anaheim was a valuable educational experience. Conference meetings and programs gave library professionals and students the opportunity to learn about current issues affecting libraries and ways libraries are adapting to new challenges. Moreover, the conference gave attendees opportunities to network, develop long-term bonds, and learn from each other. If you are interested in finding new learning opportunities to grow as a library professional, I encourage you to attend next year's ALA Annual Conference, to be held in Chicago, Illinois.

Sandy Li is an MLIS graduate of San Jose State University's School of Library and Information Science

Diversity Symposium on Cultural Intelligence ... continued

Attendees of the Symposium had the opportunity to take a basic CQ self-assessment to determine where they currently lie in each capability and overall. After focusing on and discussing each of these capabilities, the room was broken into four groups to tackle several questions:

- Is your organization currently looking at CQ? If so how? If not, why not?
- How does CQ impact your organization and its staff?
- Why is CQ important to know and apply?
- As an informational professional, how would you improve your CQ Drive, CQ Knowledge, CQ Strategy, CQ Action, and/or CQ as a whole?

In the debrief and subsequent interaction with each group, we focused on how to improve our CQ. Each tip provided was dependent upon the capability focused on. For example, with CQ drive you are energized and persistent in your approach to multicultural situations. This includes being self-confident in your abilities. In order to improve your drive, you may want to ask yourself what’s my motivation for this assignment/project? Individuals with high CQ are motivated to learn confident in their performance. A strategy to really enhance this area would include showing the connection between CQ and success – what is it that you will gain by improving your cultural intelligence?

The Diversity Symposium closed with discussion on how to apply cultural intelligence at work. There are several aspects that can easily be incorporated within your organizations to help increase cultural intelligence use and awareness:

1. Personal CQ development – developing your own plan to including assessment, self-awareness, and immersion
2. Culturally diverse teams – being involved with teams of diverse nature when working on projects
3. Firm-wide assessment – assessing all employees and leveraging those with high cultural intelligence
4. Training and consulting – working with a certified CQ expert to train and consult with your organization
5. Hiring and promotion – identifying and using cultural intelligence as a tool in the hiring process and promotion status
6. CQ as an integrative model – adding cultural intelligence to other training sessions.

If you want to learn more about cultural intelligence visit the Cultural Intelligence Center at www.culturalq.com.

Michele A. Lucero is Director of Business Development & Recruiting, LAC Group in Los Angeles. She is also a CQ Certified Facilitator.
Current and past AALL presidents: Darcy Kirk, Joyce Janto, and Ann Fessenden

SCALL members at AALL

AALL officials

Lexis Advance reception at the JFK Presidential Museum and Library
Monty, the Therapy Dog, is Exhibit Hall Favorite

Monty is the therapy dog at Yale Law School. His librarian owner brought him to the Member Services Booth for an hour on Sunday afternoon.

The Sunday annual meeting newspaper was the resource to learn about Monty. A crowd happily waited for a therapy touch, look, or photo.

Mr. William Hein is to be inducted into the AALL Hall of Fame.

SCALL Newsletter Editor Patricia Hart takes her turn.

iPads! Thomson Reuters’ demos are on iPads.
Post Conference Explorations ... photos by Tanya Cao

Boston Public Library

The First Church of Christ, Scientist

Trinity Church & John Hancock Tower
Post Conference Explorations ... continued

Harvard University Law School & Law Library

Statue of Joseph Story (1779-1845) at Langdell Hall of Harvard Law School

Harvard University Science Center

Card catalog cabinets in Harvard University Harry Widener Library
New State Office Complex in Bennington, VT

Complex houses the Civil Division and Criminal Division, along with other state departments and agencies.

Except for Main Entrance, the new facility did not yet have identifying signs.

One Long Flat Road

Becket, MA is Highest Point from Westbound Mass Pike (I-90) for 1500 Miles

What do Becket, MA and Oacoma, SD have in common?
Law Librarians know the best trivia answers.

Save the Date ...

Law Library Management Online Course

Aimed at managers and aspiring managers from all type of law libraries, the Law Library Management Online Course will give you the opportunity to hone your managerial skills, engage with a small group of your peers, and consult with lead instructor Maureen Sullivan, all without the need to travel or take days off from work. The Law Library Management course will consist of a combination of live sessions through GoToWebinar and course work conducted through a dedicated AALL online community.


Live sessions using GoToWebinar will be held:

November 6, 2 p.m. CST
November 13, 2 p.m. CST
December 4, 3 p.m. CST
December 11, 3 p.m. CST
The regular Annual Business Meeting of SCALL was held on Wednesday, 29 June, 2011
at the United States Court of Appeals, Ninth Circuit in Pasadena. A quorum being present, President Hugh Treacy called the meeting to order at 7:15 PM.

I. Approval of Minutes from 2010 Business Meeting

Secretary Galeen Roe presented the minutes of the 2010 SCALL Annual Business Meeting. Larry Meyer moved to dispense with the reading of the minutes and to approve the minutes as printed. There was no discussion and the motion carried.

II. Treasurer’s Report

John Wilson reported that SCALL began the fiscal year with assets of approximately $42,000 and ended it with assets of approximately $32,000. This amount did not include expected revenue from the 2011 Institute.

Carol Ebbinghouse moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

III. Secretary’s Report

Galeen Roe reported that 288 ballots were mailed and 98 completed 2011-2012 SCALL Board election ballots were received.

The results were: David Burch was elected Vice-President/President-Elect, Lisa Schultz was elected Treasurer, and George Carter was elected Board Member.

Larry Meyer moved both to approve the Secretary’s report and to have the ballots destroyed. There was no discussion and the motion was carried.

IV. President’s Report

Hugh Treacy read highlights of his report.

He noted that the committee reports were available on the SCALL web site.

Mary Dryden moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

V. Vice-President’s (Institute) Report

Mark Gediman reported that the institute was a success. The venue was beautiful and the speakers were informative. He thanked the vendors and sponsors. He indicated that the event was profitable and that attendance increased for the third year in a row.

Mary Dryden moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

VI. Other Committee Reports

All committee reports were made available on the SCALL web site.

Mary Dryden moved to dispense with the reading of the committee reports since they were available on the SCALL web site. There was no discussion and the motion was carried.

VII. Awards Ceremony

The Rohan Chapter Service Award will be awarded at the November 2011 meeting.

President-Elect Mark Gediman presented President Hugh Treacy with a gift in recognition of his service this year.

VIII. New Business

Larry Meyer noted that SANDALL Vice-President, Brent Bernau, was in attendance.

Hugh Treacy thanked Kathryn Way for hosting the SCALL Annual Business Meeting for “all these years.”

Hugh noted that the SCALL Newsletter Committee asked the Board to discuss their proposal to discontinue the newsletter in HTML format. Hugh reported that the Board authorized the discontinuation of the newsletter in HTML format.

Hugh discussed the idea raised at that day’s Executive Board meeting of providing mentoring for incoming Board members and committee chairs from outgoing Board members and committee chairs.

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A regular meeting of the SCALL Executive Board was held on Thursday, 17 May, 20 at the Los Angeles office of Best Best & Krieger:

Mark Gediman, President
David Burch, Vice-President
Lisa Schultz, Treasurer
Galeen Roe, Secretary
Hugh Treacy, Past President
George Carter, Board Member
Kelsey Chrisley, Board Member

A quorum being present, the meeting was called to order at 4:03 PM.

I. Minutes
- The minutes of the January 26, 2012 and the February 6, 2012 meetings were read.
- George Carter moved to approve the minutes. There was no discussion and the motion carried.

II. Treasurer’s Report
- Lisa Schultz reported that SCALL had total assets of $50,758.04.
- Upon distribution of the proceeds from the All-California Institute between SANDALL, NOCALL, and SCALL, SCALL’s projected balance will be $39,825.83.
- David Burch moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

III. Secretary’s Report
- Galeen Roe reported on the latest status of the U.P.S. Store p.o. box account. It will be necessary to add money to the forwarding account within a few weeks.
- The 2012-2013 SCALL election ballots were mailed in early May.
- George Carter moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

IV. President’s Report
- Mark Gediman reported that he co-signed a joint letter in support of California’s version of UELMA along with the other California AALL chapter presidents.
- Mark discussed establishing a professional development committee.
- Each year, SCALL receives one free registration to the AALL Annual Meeting from AALL headquarters. Mark suggested automatically entering all new SCALL members into a drawing for the free AALL registration each year with a winner and an alternate to be selected.
- David Burch moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

V. Vice-President’s Report
- David Burch summarized Brent Bernau’s report on the 2012 Joint Institute.
- Galeen Roe moved to approve the report. There was no discussion and the motion was carried. The written report is filed with these minutes.

VI. Committee Reports
- The Board received and read all committee reports by email, and those reports are filed with the minutes of this meeting. Per Sturgis’ Standard Code of Parliamentary Procedure, all reports are considered filed without voting.

VII. Old Business
- Mark Gediman temporarily tabled the mentoring program.
- Mark Gediman revisited his proposal for creating a professional development committee. He stated that offering programs and webinars taught by subject matter specialists, sponsored by vendors, and involving other California chapters would provide a tangible benefit to SCALL members. He has approached someone about possibly chairing the committee.

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IX. Announcements

- David McFadden announced that the Pacific Chapters Joint Reception would take place on Saturday night at AALL in Philadelphia in July 2011.

X. Introduction of New Board/Passing of the Gavel

- President Hugh Treacy thanked outgoing Board members, Past-President Brian Raphael, Treasurer John Wilson, and Board Member Mary Dryden, for their service in office and to SCALL. He then introduced the newly elected Vice-President/President-Elect David Burch, Treasurer Lisa Schultz, and Board Member George Carter.

- Hugh Treacy passed the gavel to new President Mark Gediman.

- David Burch moved to adjourn. There was no discussion and the motion was carried.

The meeting was adjourned at 7:44 PM.

Respectfully Submitted,
Galeen L. Roe
SCALL Secretary, 2010-2012

SCALL Executive Board Meeting … continued from page 19

VIII. New Business

- Mark Gediman moved that SCALL rename the Lifetime Achievement Award the Albert O. Brecht Lifetime Achievement Award and that Albert Brecht be the first recipient posthumously. There was no discussion and the motion was carried.

- Mark communicated with NOCALL about the Pacific Chapters Joint Reception to be held at AALL in Boston in July 2012. David Burch moved that SCALL contribute $485.00 to the reception. There was no discussion and the motion was carried.

The meeting was adjourned at 5:48 PM.

Respectfully Submitted,
Galeen L. Roe
SCALL Secretary, 2010-2012

Uniform Electronic Legal Material Act. SB 1075 Is Now Law

This was signed into law by the Governor and goes into effect on July 1, 2015.

Congratulations go out to a great California team that included our own David McFadden & Larry Meyer, as well as Judy Janes and Michele Finerty from our sister California Chapters!

The full text is here:

Job Opportunities … by Don Buffaloe

- Information Resource Assistant (administrative, part-time); Knobbe Martens, Orange County, October, 6
- Serials Librarian; Thomas Jefferson School of Law; San Diego, September 4
- Librarians & Library Technical Assistants, California Department of Corrections and Rehabilitation, Statewide, Ongoing

Don Buffaloe
Chair, SCALL Placement Committee
Email: Donald.buffaloe@pepperdine.edu
SCALL Executive Board, 2012—2013

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