From the President

By Judy K. Davis

I hope everyone is enjoying the beautiful spring-like weather we’re finally having! If you’re anything like me, you’re thrilled to finally be able to go outdoors and enjoy the sunshine, butterflies and beautiful wildflowers that seem to be everywhere. But more about that later.

Last month, the 2019 SCALL Institute, *AI and Machine Learning Demystified*, was a tremendous success! Vice President Erik Adams and the Institute Committee scheduled a fantastic slate of speakers and panelists, and they lived up to everyone’s expectations. And almost as important as the programming, the weather in Santa Barbara, as promised, was picture-perfect. The blue cloudless skies and sparkling ocean, all visible from the meeting room, helped draw a huge number of SCALL members to learn about artificial intelligence.

Be sure to read the articles in this issue of the newsletter because they are dedicated to the Institute. If you were lucky enough to attend, this will be a handy refresher, and if you missed the Institute this year, you can catch up on the highlights and begin making plans to attend next year. We’re busy tabulating your responses to the Institute survey, so next year’s event should be just as amazing as this one!

In other positive news for SCALL, the Public Access to Legal Information Committee (PALI) has completed the 6th edition of *Locating the Law: A Handbook for Non-Law Librarians*, and it is now available on the Publications page of SCALL’s website ([https://scallnet.org/publications/](https://scallnet.org/publications/)). Thanks and congratulations to Committee Chair... continued on page 2

SCALL Institute: Santa Barbara Edition

By Rachel Galindo

Aside from spending the weekend in one California’s most beautiful beach cities, attending the 2019 SCALL Institute was exciting for me, a new member. The last time I visited Santa Barbara I spent over three hours hiking to a peak nearly 4,000 feet above sea level, taking me past bustling State Street, the serene Mission Santa Barbara, and through the winding back roads of the city’s residential streets. This trip, however, provided an opportunity to spend time with my colleagues from Loyola Law School where I work as a Public Services Assistant, and to experience law librarianship at a professional level. While I hoped to enjoy the unusually mild weather, good company, and many delicious snacks, my goals were to listen, learn, meet other SCALL members, visit with former colleagues, and unofficially, sip hot coffee until it was time to drink wine.

Luckily, driving out of Los Angeles was painless, rainless, and only the beginning of a great weekend. In a city home to the original Motel 6, as we learned during the Institute’s raffle game on the first day, Santa Barbara’s Hyatt Centric was no Motel 6. The hotel’s modern furniture, lit fireplace, and staff, welcomed us to the site of the Institute. Our early arrival allowed us to speak briefly with each vendor before the day’s main program began. It turned out to be a good... continued on page 2
Elizabeth Caulfield and all the committee members—Laura Cadra, Esther Eastman, Janine Liebert, David McFadden, Kara Noel, and Robert Rodriguez—for their hard work revising this publication. *Locating the Law* is an important resource not only for the librarian community, but for the public, as well.

In addition to completing the new edition, PALI is also trying a new online flipbook format this year. It makes the book faster to load, easier to navigate, and it looks great, too. Thanks to Suzie Shatarevyan, chair of SCALL’s Information Technology Committee, for helping make this new format possible. Check out the new edition of *Locating the Law*, and let the committee know what you think of the slick new easy-to-use layout!

You’ll probably be hearing even more about the new edition of *Locating the Law*, along with many other cool SCALL resources and events in the near future, because SCALL has a new Public Relations Committee. Daisy De Anda of Best Best & Krieger is chairing, and Cara Henley Johnson of Stroock has joined the committee. This committee had been vacant for several months, so many thanks to Daisy and Cara for being willing to take this on. If their work thus far is any indication, SCALL will be the best publicized chapter in the country. The committee already has some innovative and creative ideas for representing SCALL at the AALL Annual Meeting, so stay tuned to see what else they have for us!

In other SCALL news, the annual Spring Meeting took place on April 2 at Irell and Manella LLP in Century City. Attendees dined on a yummy taco bar from Habanero Grill and then enjoyed an interactive panel discussion on recruiting new library school and law school graduates to the field of law librarianship. If you weren’t able to attend, you can look forward to reading all about it in the May/June issue of the Newsletter.

Last but not least, I wanted to return to my spring theme. In case you didn’t hear, Southern California got a little rain this year. In addition to finally being drought-free for the first time in eleven years, we also have a bumper crop of wildflowers. If you haven’t had a chance to get outside much, you may want to take a look while the flowers are still out. I visited Anza-Borrego State Park in San Diego County a couple of weeks ago, and the flowers were unbelievable—an endless carpet of purple and yellow, with a delicate fragrance you notice as soon as you step out of your car. So check out everything this issue of the newsletter has to offer, but don’t forget to also take a little time to stop and smell the verbenas.

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*continued from page 1 (From the President)*

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*continued from page 1 (SB Edition)*

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*continued on page 3*
several colleagues and I visited various popular locations in Santa Barbara, before concluding our stay. Our first stop was Old Mission Santa Barbara where we decided against the tour and instead walked through the gift shop and the nearby La Huerta historical gardens. From there we drove to UC Santa Barbara for a self-guided walking tour of the campus, soaking up sun and admiring the still waters of the campus lagoon along the way. Naturally, we ended up at the university’s library, a building that connects a newer LEEDS structure, with views of the mountains, and the original building, with views of the Pacific Ocean. The UCSB tour ended with a short walk off campus and into Isla Vista.

Soon we headed to downtown Santa Barbara for a bit of shopping. Book Den, a cozy bookstore east of State Street, was definitely a highlight. We spent our evening at Sterns Wharf and the pier’s Deep Sea Tasting Room, where we sampled rosé with a flavor close to that of strawberries and cream. Finally, our group settled on dinner at Moby Dick Restaurant at the end of the pier. It was a memorable and relaxing end to an exciting and educational weekend. While only a first-time attendee, the SCALL Institute succeeded in several ways. It allowed me to meet other motivated people within my profession; people who are curious, open-minded, and clearly adaptable to change. Each speaker exposed the audience to topics I previously knew little about! Besides being a well-planned program, the expertise represented among the presenters and how topics throughout the weekend applied to multiple avenues in law librarianship impressed me. One goal of the Institute was to speak and reach out to as many people in attendance as possible. Engagement from the audience throughout the event was not only evidence of an interesting topic, but the passion and dedication from those present.

Rachel Galindo is Public Services Assistant at Loyola Law School, Los Angeles.
SUPERIOR COURT RECORDS SEARCHABLE FOR THE FIRST TIME

http://trellis.law/
Imagine checking into your hotel and being greeted at the front desk by a dinosaur robot. A robot bellhop then carries your luggage to your room, which is staffed with mini-robots that manage tasks such as changing TV channels or selecting music stations. Far-fetched?

Not at the Henn na Hotel, a Japanese chain that has delegated much of its workforce to robots. The concept has also caught on at Miami’s soon-to-come YotelPad, which will have robot butlers to assist guests with room-service deliveries and even make small talk. The success of these brave new experiments remains to be seen. Already, half the robot staff at the Henn na Hotel have been fired for not doing their jobs. Turns out “these labor-saving machines were causing more problems than they were solving—and requiring humans to come in and fix things as a result.” Welcome to today’s Artificial Intelligence.

AI was the topic of Michael Saint-Onge’s presentation, “30 AI Sites in 30 Minutes,” a rapid-fire survey of the wide range of websites that use, explore, or explain Artificial Intelligence. Mike, the Regional Director of Research and Library Services at Morgan Lewis, approached this topic in an informative, entertaining, and thought-provoking manner.
manner. It made for the perfect conclusion to the SCALL Institute.

The websites he highlighted spanned three main categories: practical, fun/interactive, and informative or educational.

**Practical**

Many AI products in the legal field are being designed to take on some of the more mundane tasks that lawyers and legal staff do every day. For example, Westlaw’s Drafting Assistant can make quick work of pulling cases and cite-checking a brief—a task that for many years was done manually by a human.

Robot Lawyer Lisa claims to be the world’s first impartial robot lawyer providing legal access to consumers and small businesses. According to the site, non-disclosure agreements or property contracts can be drafted in a more cost-effective and efficient manner. This service is currently available only in the UK.

Closer to home, a Stanford University computer science student has created a free app, DoNotPay, that claims to fight corporations, beat bureaucracies, and sue anyone at the press of a button. It can be used for suing in small claims court, recovering bank fees, and fighting traffic tickets.

Outside the legal realm, AI products are proliferating. FDNA’s DeepGestalt can analyze a person’s face and then diagnose genetic conditions based on the data collected. DeepGestalt claims a 90% accuracy rate.

Dating apps may be considered older technology, but now sites like eHarmony, Tinder, and Loveflutter are using AI to help arrange real-life meetings and act as a “dating coach.” Some are even making suggestions about where to meet for the first date, based on the locations of both individuals. Another service, AIMM, finds matches by asking a series of questions, then helps facilitate the first in-person meeting by suggesting conversation topics, and follows up afterward with recommendations on whether to have another date.

**Fun and Interactive**

IBM’s Watson was a hit on “Jeopardy” so the New York Times came up with an interactive game that allows the user to play against Watson. Watson is billed as the “world’s most advanced ‘question answering’ machine.” The computer uses AI to “understand” natural language and respond with an appropriate answer. Give it your best shot and see where you stand with Watson!

Another fun and interactive site is The Akinator. The Akinator can identify a real or fictional character by asking a series of questions of the user. The questions are for the most part yes or no, and the Akinator can usually guess the character after just a few tries. Can you stump the Akinator? Give it a try!

**Informative and Educational**

Still not clear on what Artificial Intelligence is? The internet is filled with AI educational websites. A YouTube tutorial covers the basics. Both Wikipedia and Live Science have interesting timelines and histories of AI. Did you know that the idea of robots can be traced back to ancient Greek mythology, and the term “Artificial Intelligence” first appeared in 1956?

For those seeking a deeper dive into AI, the Association for the Advancement of Artificial Intelligence holds yearly conferences, publishes a quarterly magazine, and supports a library with journal articles, white papers, and other scholarly materials available to the membership.

Mike concluded his presentation with a personal example of Artificial Intelligence: his Roomba. It runs every day for an hour in his house, which means Mike is getting seven hours of vacuuming weekly as opposed to perhaps one hour if he did it himself. The machine finds its way back to its recharging station and keeps Mike updated, via email, about any “dirt incidents” or other errors. It is a mundane task he is happy to leave to a robot.

AI can be used to help humankind—or it can be used for intrusive, even nefarious, purposes. It’s an engaging (or alarming) topic to follow and see where we end up. As Mike noted, “It is clear that Artificial Intelligence isn’t some concept in the distant future. It’s here, now, and impacting the full depth of our human experience. Hold on! It’s going to be an interesting ride!”

Priscilla Stultz is Library Manager at O’Melveny & Myers.

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**LRI History LLC**

**GOOGLE DOESN’T KNOW EVERYTHING**

No, really. It doesn’t. In terms of legislative history, the materials found online are only the tip of the iceberg. The vast majority of resources are unpublished and can only be found in Sacramento. One only need be willing to dive down into the perilous depths of the “un-internet” world of books, paper, and microfilm to discover the mountain of documents needed to reveal the legislative history and intent of California law.

And that’s where we come in. LRI will risk the clouds of dust and the sting of paper cuts in order to get you the answers you need. Don’t forget to mention how awesome SCALL members are and we will give you a 20% discount off the research fee for first bill you order.

intent@lrihistory.com . www.lrihistory.com . (916) 442.7660
This 105-minute program was a panel discussion that answered questions from the moderators and audience members. The panelists were Tonya Custis, Senior Director, Research at Thomson Reuters; Clint Stauffer, Product Manager at Bloomberg Law; and Serena Wellen, Senior Director of Research Information at LexisNexis. Moderators were SCALL’s own Erik Adams, Research Analyst at Sidley Austin LLP; and June Liebert, Firmwide Director of Library and Research Services for Sidley Austin LLP. Below are highlights of some of the most interesting topics discussed.

- June Liebert began the program by declaring that “AI is everywhere.” She demonstrated by showing two video clips—one of the battle between champion debater Harish Natarajan and IBM’s AI debater “Project Debater”; and another from the AI-created film Zone Out, written and directed by an AI named Benjamin. Ironically, June’s YouTube account learned and made new recommendations for her as she played the video clips.

- AI has already improved legal work in e-discovery, analytics, contract workflow and research. The panelists agreed that these are the major areas in which AI is saving attorney time and client money.

- Tonya Custis reminded us that Westlaw introduced natural language in 1992. In the future, legal research will be far more conversational than in the past. I was surprised when she revealed that 40% of all Westlaw queries are still written in Boolean logic. Apparently a few of us are still using exclamation marks to do more than express our enthusiasm!

- Clint Stauffer spoke about the historical contract review process and how junior attorneys used to spend hours highlighting, tabbing, and indexing boxes of documents, and then manually creating tables of contents. AI has eliminated much of this drudgery from attorneys’ work and has also saved clients millions in legal fees. In addition, AI has given many attorneys time to pursue projects they find more inspirational than the rote tasks that formerly filled many of their hours.

- June Liebert shared that Sidley uses Kira, a machine learning software that analyses text in contracts and other documents. Kira quickly generates tables of contents from mountains of merger and acquisitions documents, saving the firm a significant amount of time.

- When discussing upcoming opportunities for AI, Clint Stauffer stated that searching will become more conversational, with more back and forth discussion between the AI search feature and the customer. The goal is to have AI suggest more relevant content while increasing customers’ comfort level with AI tools.

- Tonya Custis described her involvement in new research on ways computer systems can solve real problems. Future systems will be built with AI that better understands arguments using a variety of signals.

- Serena Wellen discussed the development of an intelligent research assistant that makes search recommendations in a conversational manner. She also talked about developing systems with more robust natural language understanding and with a focus on moving away from Boolean processing. Erik Adams observed that the conversational search approach sounds similar to the reference interviews librarians conduct today.

continued on page 8

Panelists from left: June Liebert, Erik Adams, Serena Wellen, Tonya Custis, and Clint Stauffer. (Photo courtesy of Jessica Pierucci)
When the discussion turned to privacy concerns, all panelists expressed the need to balance customers’ trust with the need for anonymized query data to improve products and services. Some human librarians already use their attorneys’ query information to improve services. All the panelists stated that their companies have gatekeepers and committees tasked with shaping and enforcing privacy rules. Audience members asked several questions about data collection and privacy protections. Privacy was a difficult topic to tackle in the relatively short time available that day.

AI can also help with the challenges of cleaning up “dirty data.” Serena Wellen stated that “dockets can be a lexical nightmare.” Humans make errors inputting data, and it takes time and money to correct them. For example, a search found 100 spelling variations of the law firm Quinn Emanuel’s name within PACER. Lex Machina (a division of LexisNexis) had to fix that problem for their patent counsel search.

Clint Stauffer mentioned another challenge of normalizing docket information. State courts have no uniform system of classification for causes of actions like the federal courts’ Nature of Suits numbers. This has been a major headache for docket researchers for decades. Maybe soon, AI can tackle this issue, too.

Tonya Custis discussed how AI also impacts smaller law firms. It has helped level the field on access to information for selecting preferential forums and handling other important litigation matters. Data scientists continue to improve these resources, with the goal of helping attorneys deal with real-life issues.

When asked about the one practice area that could best benefit by future AI innovations, most panelists agreed on patent law. Serena Wellen described the many challenges of patent law, including the subject knowledge required, complex rules, and massive amounts of data that needs to be mined and understood.

June Liebert mentioned that another challenge of patent practice is that it often requires finding information in non-digitized sources.

Like humans, AI tools can also suffer from bias. June Liebert presented the example of the COMPAS (Correctional Offender Management Profiling for Alternative Sanctions) recidivism algorithm. The product was used by Broward County, Florida until research showed that the biases of the software developers had been built into the product. Data scientists must take steps to prevent unintended biases from being built into their products.

I found this program to be both informative and thought-provoking, and the audience seemed to agree. Keep your shades handy because the future does look bright for librarians and AI in the legal space!

Susan Streiker is an Independent Librarian.

Membership News
By Judy K. Davis & Karen Skinner

Annie Mellott became Acquisitions Librarian at Loyola Law School. Congrats, Annie!

Have you made it out to see the super bloom yet? Karen Skinner, of the University of Southern California, checked out the glorious display of wildflowers in Walker Canyon near Lake Elsinore and is willing to share with you. Karen notes that she stayed on the trail and didn’t trample any of the wildflowers!

Welcome new member!

Tamara Marie Carson is Research/Instruction Librarian at Chapman University School of Law.

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

Judy K. Davis
Co-Chair, Membership Committee
Law Librarian, Head of Access Services and Adjunct Assistant Professor of Law
USC Gould School of Law
(213) 740-2189
jkdavis@law.usc.edu

Karen Skinner
Co-Chair, Membership Committee
Law Librarian, Research Services, and Adjunct Assistant Professor of Law
USC Gould School of Law
(213) 740-2615
kskinner@law.usc.edu

The Walker Canyon super bloom. (Photo courtesy of Karen Skinner)
Judicial analytics is one of the tools made possible by AI. It promises to give litigators insight into judges’ decision-making. These tools offer a range of information from the judge’s educational background and career highlights and a pie chart showing the types of cases that have appeared before the judge as well as a judge’s reversal rate -- you can see how a judge has decided on similar motions and how long it took or find out who the judge cites most frequently and see phrases a judge commonly uses in decisions. AI has made it possible to review such huge amounts of data (dockets and case law) that the patterns and conclusions that emerge seem irrefutable. Test-drive any of the litigation analytics tools and the beautiful interactive screens filled with helpful links are hard to argue against. Vendors are eager to suggest that the predictive power of these tools are game changing. But just how game-changing and are the changes desirable?

Richard Re, assistant professor at UCLA Law and co-director of PULSE - Program on Understanding Law, Science and Evidence, was at the recent SCALL Institute: Artificial Intelligence and Machine Learning Demystified. Re gave Institute attendees a taste of the scholarship PULSE scholars are engaged in as they look at the inter-relationships among the capabilities of AI, the motivations that drive the development, and use of AI and the phenomena that results from the use of AI over time.

Here are some of the ideas and questions presented by Professor Re:

Judicial analytics. What might be some implications of widespread reliance on judicial analytics? One of the results of having the ability to scrutinize judicial decision-making so closely is that judges’ biases will be more apparent. As judge biases are more apparent, changes will be put into place to minimize their effects. Professor Re suggests that legal systems will move away from reliance on “wise jurists” to reliance on highly standardized, predictable, codified law.

Vendors. An unwitting driver toward more codified law would be the zeal of vendors to sell their analytics tools. Vendors will tout the reliability of their algorithms and the predictions the tools make in order to make sales. It would increase sales to highlight the amount of bias or flaws the tools find in the existing system of judicial decision-making. Do we need a regulatory component to guide the market for AI tools to minimize the unwitting effects of selling such tools?

Datafication. AI allows analysis of huge amounts of data but what is the significance? We can collect lots of data on recidivism but can we use that data to accurately predict the likelihood of recidivism? When a judge looks a defendant in the eye and makes a determination as to trustworthiness -- can that be reduced to data? Is there a way to get data on mercy? Is there a way to keep feeding training data to keep system up-to-date?

Incomprehensibility. If rudimentary AI involves a defined set of training data, with specific operations and rules for applying operations, there is also machine learning where the process is opaque and it is increasingly difficult to know exactly where a conclusion came from. Are incomprehensible conclusions valuable? Maybe technology can solve the problem of incomprehensibility but would that technology be available to all or just to the rich? If machine learning becomes so complex and we do not know where the results came from, are we not back to the wise jurist scenario with the possibility of bias built-in to training data with no way of identifying it?

Alienation. What about public perception of the legal system -- loss of trust and familiarity? What will happen with less human involvement in the legal process? What about the perception that computers are behind everything? Is there a way to keep humans in the loop, for example on juries, in sentencing?

If these issues intrigue you, be sure to visit AIPULSE.org: The Program on Understanding Law, Science and Evidence at UCLA Law (PULSE) has launched a platform to publish and promote cutting-edge scholarship on law and policy governing artificial intelligence. AIPULSE is a compendium of accessible and topical scholarship addressing topics including governance, security and intellectual property issues arising from growth and application of AI, as well as the intersection of AI with society and issues of international concern.

Jane Kim is Branch Librarian for the U.S. Courts Library - Los Angeles, Ninth Circuit Library System.
### Career Opportunities

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By Tiffani Willis
Chair, SCALL Placement Committee
View complete job descriptions at scallnet.org/career-opportunities/
tiffani.willis@lls.edu
Treasurer’s Report
By Caitlin Hunter

SCALL Balances
Bank Balance as of February 26, 2019 $ 59,821.81
PayPal Balance as of February 26, 2019 $ 4,973.32
Total Balance as of February 26, 2019 $ 64,795.13

Committee Income and Expenses Since July 1, 2018

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<td>Treasurer</td>
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