



From the President

By Judy K. Davis

I want to begin my last column as president by thanking all of you for giving me the opportunity to serve as SCALL President for 2018-19. It has been a fun, challenging and incredibly rewarding experience. I have made new friends, become more familiar with SCALL and many of its important missions, and learned more about our profession. Like most new SCALL vice presidents, I was a little nervous about accepting the nomination in 2017, but I am really glad I did. The idea of creating and running an institute from start to finish sounds intimidating, but the first thing I learned about was the amazing support network available to those of us who are willing to volunteer our time. This spirit of camaraderie and support continued for



the next two years, and I am now happy to be in a position to provide that same support to our incoming leaders.

And speaking of incoming leaders, congratulations to this year's SCALL Executive Board nominees: SCALL Vice President Maggie Hall, Treasurer Caitlin Hunter, and Executive Board Member Tiffani Willis. Please check out their candidate bios in this issue, so that you can begin to get to know our new leadership. (And of course, don't forget to vote in the upcoming election!) On behalf of SCALL, I would like to thank all three candidates for their willingness to give their time and step outside their comfort zones. All volunteers are vital to SCALL's ability to exist, so kudos to our future and continuing executive board members, and to all of you who volunteer for SCALL in some capacity. If you would like to volunteer and become a more active member of SCALL, just contact me at any time, or respond to the new

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AALL Innovation Bootcamp: My "Add+Venture" in Chicago

By Jim Senter

"We spend a lot of time designing the bridge, but not enough time thinking about the people who are crossing it." - Dr. Prabhjot Singh

The **AALL Innovation Bootcamp: Add+Venture Initiative**, took place April 25-26 at Sidley Austin in Chicago. The sky was blue, the weather was cool, and the view was magnificent. My key thoughts from the keynote on design thinking by David Schonthal, *Professor of Innovation & Entrepreneurship, Kellogg School of Management, and Senior Director at IDEO*:

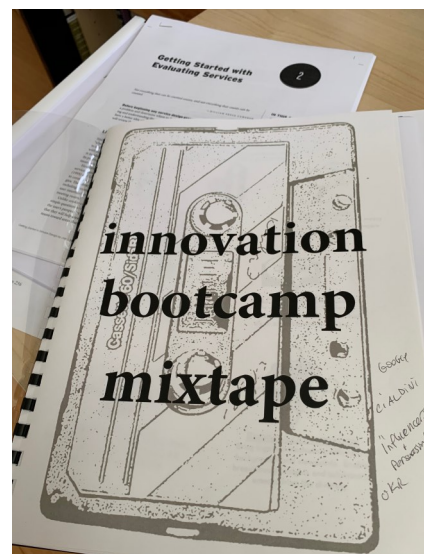
The best new ideas rarely come from the mean. Do not look at the people using your product or service the way it was designed to be used. Instead, look at

novices who do not know where to begin, and look at extreme users who have figured out ways to use the product you did not anticipate. How might we be inspired by the workarounds people are already using?

Changing behavior is hard – and expensive, so do your homework before you build. Start by observing your potential users and listening to them. Analyze their pains and gains as they use the product or service you want to improve or replace. Create a cheap prototype and test it on real users.

Create a safe brainstorming environment for wild ideas. IDEO needed to create a less anxiety-producing way to deliver

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Innovation Bootcamp materials. (Photo courtesy of Jim Senter)



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president's call for volunteers later this summer.

Another way to become more involved in law librarianship in general is to attend the AALL Annual Meeting and Conference. As you probably know by now, this year's conference is July 13-16 in Washington, D.C. The annual conference is a great way to meet new colleagues, reconnect with old friends, and learn about the latest advances in law librarianship. If you plan to go, keep an eye out for my upcoming announcement about this year's joint chapters reception—that's the event where members of SCALL, LLOPS, NOCALL, SANDALL and WestPAC get together at a local bar or restaurant for a couple hours of fun, networking and drinks. This year's reception is being coordinated by SANDALL, our neighbors to the south, so I'm sure it will be an enjoyable event that you won't want to miss!

Another enjoyable event that I had the pleasure of attending recently was the

SCALL Spring Meeting, where we learned about Creating a Law Librarian Pipeline. Jill Myers, Associate Director at Loyola Law School Career Center spoke on a panel with SCALL's very own Charles Frey of Munger Tolles & Olson, and Stefanie Frame of Foley. The panel and audience discussed ways to create awareness of law librarianship as a possible career path for new graduates of both law school and library school. The discussion was lively and insightful, and I learned that I was not the only person who did not know about law librarianship immediately after graduating from school. In fact, that seems to be the norm rather than the exception. Thank you to the Programs and PR Committees for organizing and promoting this event, and also to the three engaging speakers who enlightened us all about this issue that is so important to the future of our profession. Stay tuned for news about our next meeting, which will be the annual SCALL Business Meeting in July. I hope to see you all there.

In other SCALL news, we have a new privacy policy on our website (scallnet.org). It doesn't change anything that we have been doing, but it provides detailed information so that you can understand and opt out of certain actions if you choose. To summarize the policy very briefly, SCALL does not use information about your website visits to market anything to you, but we do keep track of the number of visits we receive, via Google Analytics. This is so that we can better understand and provide the resources that our members want. For more details, check out the policy at scallnet.org/privacy-policy/.

I hope everyone has had a great spring and that you have some fun plans in store for your summer. I look forward to seeing many of you in Washington or at an upcoming SCALL event—maybe even in Orange County! As I sign off for the last time, I thank you again for allowing me to serve as your president. It has been my absolute pleasure.

Congratulations to the 2019 AALL Annual Meeting Grant Recipients!

Tami Carson | Ryan Metheny
Anahit Petrosyan | Jimmy Pak
Sangeeta Pal

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insulin. Diabetics are inured to the daily task of injecting themselves with insulin, but it is still an uncomfortable and scary thing to do. One member of the brainstorming team threw out this wild idea: let's train insulin-filled mosquitos to sense when the patient needs insulin and fly over and give them a little jab! This absurd idea eventually resulted in a new insulin-delivery pen. The patient just presses a button at the top of the pen and a hidden needle quickly pokes the patient with insulin, sight unseen. Without the freedom to express an outlandish idea, the team would never have come up with this useful solution.

Context and empathy are crucial. Another IDEO challenge was to improve hospital workflow to make Emergency Room intake more pleasant for the patient. One designer admitted himself

to the hospital with a (faked) broken leg and videotaped the entire experience on his phone. The result was a 2-hour video of ceiling tiles, his view while lying on a gurney waiting to be wheeled into ER. No one spoke to him the entire time. This anxious and boring experience led to changes in intake protocol at the hospital, and now a nurse speaks with every patient to let them know exactly what is happening and what will happen next. The result is a much greater level of comfort and sense of security for the stressed-out patient.

Annie Downey, *Director of Research Services for the Reed College Library*, spoke about using service design to connect and innovate. My takeaways from Annie's talk:

We often make things we think people

should use, but they do not. Are the services we create usable, engaging, and useful? Are we designing something that works for the library team or for the customer? Create prototypes and test them on real people before spending money to build expensive finished products. Follow people around to see how they are using (or not using) your service.

Understand expectations – when people encounter your product or service, what are they expecting to happen; how are they expecting it to work? A “Norman Door” is a poorly designed door that confuses or fails to show you whether to push or pull. It was named after Don Norman, the author of *The Design of Everyday Things*, which explored the

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*The view from Sidley Austin's Chicago office.
(Photo courtesy of Jim Senter)*

phenomenon (see an interview with Don Norman at <https://www.youtube.com/watch?v=yY96hTb8Wgl>).

Carlos Gámez, *Senior Director of Innovation for Thomson Reuters Labs*, talked about creating an innovation

strategy, “how an organization is designed and resources are allocated to systematically produce the types of “innovations” required to achieve the organization’s desired future state.”

There are three Innovation types: Operations, Product, and Customer Experience. The Operations Innovation Type covers how we make money, how we network with others to create value, how we align our talent and assets, and how we develop and create our offerings. The Product Innovation Type looks at how we differentiate our product or service offerings, and how we create complementary products and services. The Customer Experience Innovation focuses on ensuring and enhancing the value of our offerings through service, how we connect our offerings with customers, how we brand our offerings and business, and how we foster distinctive experiences.

We can also classify innovation by desired impact: *Core* impact: optimizing existing products or services for existing customers; *Adjacent* impact: expanding from existing business into “new to the company” business; and

Transformational impact: developing breakthroughs and inventing things for markets that do not yet exist. Want to know the average innovation allocations of high-performing law firms? They allocate 70% to enhancements of core offerings; 20% to adjacent opportunities; and 10% to transformational initiatives.

Other speakers included Kristen Sunday, *COO of Paladin*, a tech company that coordinates pro bono projects for law firms; Jeff Pfeifer, *VP of Product Management and Chief Product Officer at LexisNexis Legal and Professional*; David Whelan, *Director, the Great Library of Ontario*; and Beth Williams, *Senior Director of the Robert Crown Law Library at Stanford*.

Besides the excellent roster of speakers, we had many quick table sessions where we discussed what we learned and talk about ways to apply design innovation ideas in our organizations. I am grateful to Jones Day and to SCALL for the opportunity to attend this inspiring inaugural event.

Jim Senter is Library Services Manager at Jones Day.

2019 SCALL Scholarships

The SCALL Library School Liaison Committee is pleased to announce that the following library school students have been awarded 2019 SCALL Scholarships:

Rachel Galindo (Burbank, CA) – San José State University
Jimmy Pak (Orange, CA) – San José State University
Havilah Steinman (Oceanside, CA) – San José State University

Congratulations to these talented and ambitious MLIS candidates who have demonstrated a vested interest in law librarianship as a career! We look forward to their future contributions to our profession.



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Meet the Candidates: 2019 Executive Board Election



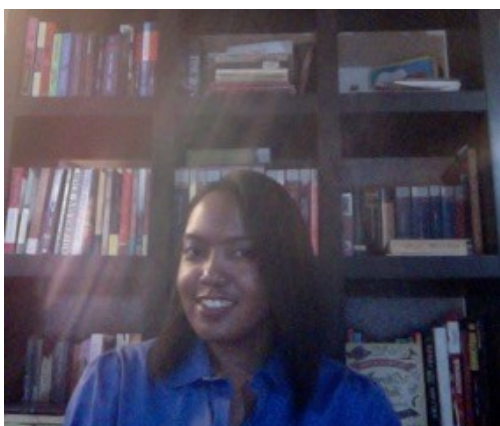
Margaret "Maggie" Hall—Vice President / President-Elect

I have been the Associate Director for Library Services at Southwestern Law School since 2013. It is with great enthusiasm that I wish to serve as Vice-President/President-Elect on the SCALL Executive Board. At Southwestern, in addition to teaching, I perform a variety of reference assistance and manage the daily workings of public services. Before moving to Los Angeles, I was a Reference Librarian and Head of Access Services at the University of North Carolina School of Law. I have worked in all types of libraries from archives to urban public libraries, doing everything from shelving to presentations in front of 300 students. There is simply no better profession than that of a librarian. Being an active member of librarian associations such as SCALL has been an

immeasurable benefit to my career, everything from networking and mentoring to new ideas and techniques. I have served on the SCALL Programs Committee and am currently a Member-at-Large on the SCALL Executive Board. I have served on numerous committees and executive boards at the AALL level, regional chapters and local librarian organizations. SCALL has a wealth of history and members but is welcoming to new librarians and ideas. I want to continue building on our history and discovering ways to make SCALL even better.

Caitlin Hunter—Treasurer

I am honored to be nominated for a second term as SCALL Treasurer. I graduated from library school in 2013, began my first job as a reference librarian at Loyola Law School in the same year, and recently began a job as a reference librarian at UCLA School of Law. Throughout my time in Los Angeles, I have been continually impressed by and grateful for SCALL's enthusiastic and welcoming community. My co-workers encouraged me and invited me to become involved with SCALL early on and, since 2015, I have served as a member of the SCALL Grants Committee and helped manage registration for the SCALL Institute. In 2017, I was elected to the SCALL Board as treasurer. All of these roles have given me the opportunity to indulge my love of creating overly elaborate Excel spreadsheets, carefully tracking numbers, and organizing detailed to-do lists and timelines. More importantly, they have given me the opportunity to get to know the names and faces of so many wonderful SCALL members, whether passing out badges at the registration desk, mailing out grants and scholarships, or working with committee chairs to make sure the bills get paid. If re-elected, I would be delighted to help keep things running smoothly and to work to support and expand opportunities for new members to become involved in SCALL.



Tiffani Willis—Board Member

I am thrilled at the possibility of serving on the SCALL Executive Board. I received my law degree from the University of Southern California. After several years practicing law, I earned my MLIS degree from UCLA and transitioned to librarianship. Becoming a librarian was one of the best decisions I ever made. I liked being a lawyer but I love being librarian!

Over my last seven years as a librarian I've worked in a variety of library environments (college, public, courts, and law school) and have done a little bit of everything (reference, research, teaching, cataloging, collection development, and more). I currently work at Loyola Law School as a reference librarian where I provide reference and research assistance, in addition to teaching law and non-law students.

I first joined SCALL in 2013 and served on bibliography committee for the 2014 SCALL Institute. I joined the placement committee in 2015 and have served as the chair since 2017 and am eager to get even more involved. Although library school was a great experience, I have learned most of what I know about being a librarian on the job and through participation in organizations like AALL and SCALL. The institutes, conferences, the meetings – each time I attend an event I learn something new. I would love the opportunity to give back and work more closely with the members of SCALL and the SCALL Board. Thank you for this opportunity.



Management and Librarianship are Two Professions

By Bill Ketchum

AALL presents its Management Institute, led by Maureen Sullivan, every two years in Chicago. Fifty-three attended this year from academic and firm law libraries all around the country.

I approached this highly regarded three-day training as a way to advance my leadership and management capabilities and exchange ideas with other law librarians. It far exceeded my expectations. I thank SCALL for the grant that helped my employer with the cost and recommend that others look into attending in 2021.

Maureen Sullivan, former President of the American Library Association, has presented this Institute many times. She says that the focus in recent years has shifted from “management skills” to “managerial leadership.” She believes in building on one’s strengths rather than



*Institute attendees back at the hotel after a fine French meal together in Chicago.
(Photo courtesy of Bill Ketchum)*

focusing on one’s weaknesses, and throughout our time together, this approach led to robust discussions of various management principles and techniques.

She asked each one to “introduce yourself and say one thing you enjoy about leading in your job.” Many of the participants are in supervisory positions in their libraries. Others manage projects

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or functions within their libraries. I manage the Legal Research Certificate program and teach the two-unit Advanced Legal Research course at La Verne in addition to my other duties as Reference and Faculty Services Librarian. I shared that something I enjoy about leading in my job is telling students that my quizzes are designed to prove that they can do something rather than that they cannot.

HERE ARE SOME OF THE IDEAS PRESENTED DURING THE INSTITUTE:

Expectations come from the title “manager” or “supervisor.”

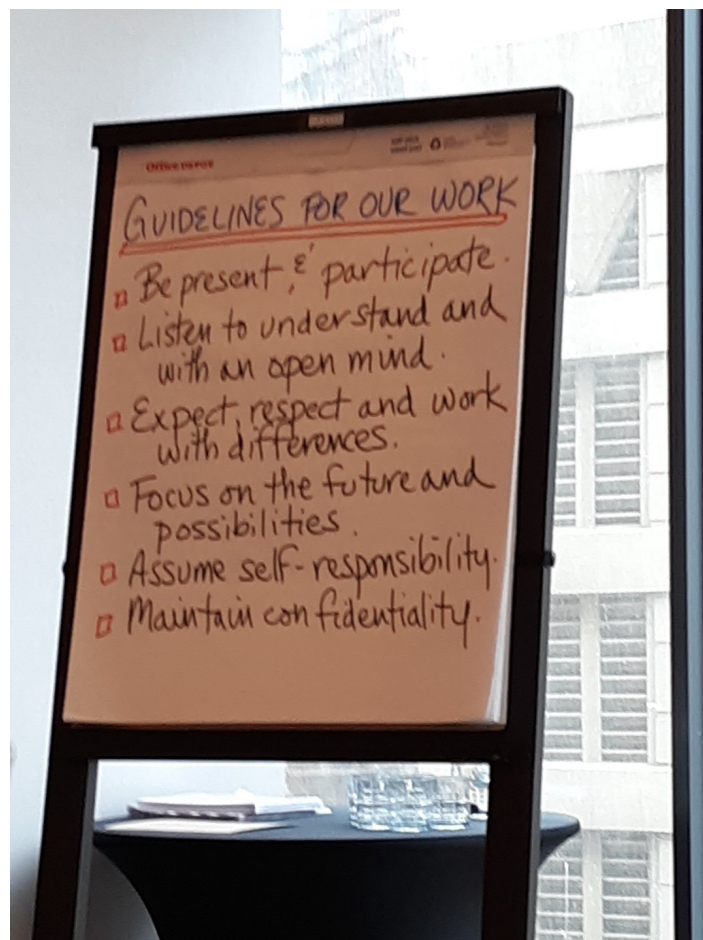
- You may be expected to know everything about your job and to be able to train everyone, but another approach is to gather people who have skills you lack so that the organization can accomplish more.

Managerial roles include

- Figurehead, representing your division or department to the larger organization (e.g., the law library to the university);
- Entrepreneur, guiding your charge as a business owner in the market;
- Resource allocator, moving money, materials, and time around according to relative importance of functions and projects;
- Negotiator, satisfying opposing needs;
- Disturbance handler (solving problems constitutes much of library work);
- Empowerment, getting a person you supervise to determine how to do a task, moving from dependency to interdependence “through an intermediate stage of independence.”

Motivating people at work

- Give them ownership of a project;
- Know enough of their work to understand their language;
- Give them a “stretch assignment” (a little beyond what they think their skills currently are) such as to chair a



*Initial guidelines at the Management Institute.
(Photo courtesy of Bill Ketchum)*

search committee;

- Invest in them by sending them to a conference or a training.

Improving performance of subordinates

- Give subordinates an opportunity for meaningful input by asking them, “What am I not seeing here?”
- Ask a subordinate to find and share a professional development article.

Guidelines for coaching an employee who is not meeting expectations

- Ask hard questions;
- Take time to listen;
- Test for comfort when offering solutions;
- Consider clarifying the ultimate outcome (feared, expected, desired);
- See the conversation as a reference interview (Guide information seeking);
- Be explicit about your expectations;
- Help the individual meet your expectations;
- Give quantifiable, achievable goals;
- Say that if the goals are not met by a specified date, you



Downtown Chicago from the air. (Photo courtesy of Bill Ketchum)

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move to the next step in progressive discipline, a formal “counseling”;

- If termination is necessary, base it on the track record and on whether there is ability and willingness to learn. Use the phrase “not a good fit,” and say, “We’ll support you in finding another position.”

Becoming a manager

- Connect with people from the outset;
- Give yourself 4 to 6 weeks before scheduling individual meetings;
- The manager who is leaving should include the successor in discussions so that the successor will not become “the bad guy.”

Managing former peers

- You can delegate some of your former responsibilities. It’s good for you and good for them, and it strengthens the relationship.



*All the Institute participants. Maureen Sullivan standing, the author seated, center.
(Photo courtesy of Bill Ketchum)*

Negotiation: Read

- *Getting to Yes* by Fisher;
- *Never Split the Difference: Negotiating as if Your Life Depended on It* by Voss; and
- *Beyond Reason: Using Emotions as You Negotiate* by Fisher and Shapiro.

In closing, Maureen Sullivan advised us all that not everyone can “acquire all the competencies,” but that all of us can become managers, and that we should all commit to learning, growth, and development.

Bill Ketchum is Reference and Faculty Services Librarian at University of La Verne College of Law.

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Membership News

By Judy K. Davis & Karen Skinner

Mark Gediman of **Alston & Bird** will be part of the June 2019 panel presentation “Understanding & Evaluating Legal Research Tools” at the California Lawyer Association’s California Solo & Small Firm Summit: The 21st Century Law Firm in Huntington Beach. Mark also authored [Google It! Not So Fast](#) in the February 2019 issue of the San Fernando Valley Bar Association’s *Valley Lawyer* and co-authored Chapter 6 of the book, *The ABCs: Integrating artificial, business and competitive intelligence in the modern law firm: A practical roadmap and a deep dive into the developing disciplines of AI, BI, and CI*. Congratulations, Mark!

James Sherman is an assistant cross-country coach at San Joaquin Memorial High School in Fresno, CA.

Welcome new member!

Joe Henderson of the **University of Southern California**.

Welcome back, returning members!

Elizabeth Cobarrubias is Senior Research Analyst at **Dentons US LLP**.

Wanda Hulsebus is Research and Information Services Assistant at **Dentons US LLP**.



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James Sherman, back row left, pictured with the San Joaquin Memorial High School Cross Country team. (Photo courtesy of James Sherman)

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

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SCALL Annual Business Meeting

coming July 10, 2019
more details to follow...



AI is a Boom for Legal Research in Government

By Karen Sánchez

I was very much looking forward to the 47th annual SCALL Institute. It wasn't just that the Hyatt Centric is beautifully nestled between the Santa Ynez Mountains and the Pacific Ocean, but the subject matter was of great interest to me. I'm at an exciting professional junction – the conclusion of my MLIS studies and the start of my tenure as a government law librarian. Artificial Intelligence is guiding both information school curriculums and how we teach legal research to patrons.

The topic of Artificial Intelligence was relevant as it is a subject I recently studied in information school. At the University of Washington, we dove into AI and machine learning in a course on information retrieval systems. There, I learned a basic understanding of the technologies behind AI and how that was shaping the results that users see. Thus, I found the panel from LexisNexis, Thomson Reuters, and Bloomberg to be fascinating – it merged my knowledge of AI with the practical parts of my job as a librarian. And more specifically, it merged my knowledge of AI with the legal information retrieval platforms.

Before I became a professional librarian, I was a library paraprofessional for over ten years and back then, I felt intimidated by the legal search databases. The advanced searching options seemed like code – a code that I was not privy to and a code I did not use with enough frequency to have mastery. One of the major obstacles for becoming a librarian felt like I would never gain mastery. At the time, it seemed like a database that only experienced information professionals could use. What I did not appreciate back then is that other legal professionals were feeling the same: many legal professionals who never used the retrieval systems also did not feel they had a mastery.

Today as a solo law librarian, I handle the research and library needs of over 350 attorneys in a municipal law office. And although our attorneys are among

the best in the nation, I can confirm that I work with professionals with varying levels of skillset. Some of those professionals had also traditionally felt intimidated by legal information retrieval systems, like me. Based on the training sessions we have in our office, our legal professionals have adapted well to AI enhancements like typing in natural language and using the suggested cases and legal topics. Creating a nexus between the vast and varying topics in municipal law has demystified these systems.

AI is now leveling the field – both as an entry for a new librarian like myself and to the countless attorneys who never mastered advanced searching on the

Although as a professional I should always be a superior researcher, I should not be the only one who possesses mastery of information retrieval systems: the value I bring to my institution is guiding users to these databases, guiding their training, and ultimately boosting their own mastery of the systems.

databases. AI on Lexis and Westlaw can now analyze searches and determine what documents they may be seeking. For me, using predictive language and suggested cases has given me a great stepping-stone into conquering the confidence I need to become a great librarian.

By making these systems more user-friendly and not dependent on advanced search queries, AI also means librarians no longer have the monopoly on the databases. Although as a professional I should always be a superior researcher, I should not be the only one who possesses

mastery of information retrieval systems: the value I bring to my institution is guiding users to these databases, guiding their training, and ultimately boosting their own mastery of the systems. The unique human touch in helping them makes me believe the robot apocalypse is not here.

As more attorneys become comfortable using Westlaw and Lexis, their searches will improve the AI datasets and ultimately work at creating a stronger platform with increased use. As a non-JD librarian, I am much more comfortable with attorneys doing their own legal research to find the case law that answers their legal question. AI does not mean a new librarian like me should not know how to do advanced searching, but it does democratize information seeking.

Completing my MLIS after years as a paraprofessional helped me see my job as a law librarian as something much more than doing searches for our patrons. Behind every good reference interaction is connecting someone who is coming to us for help. We have the opportunity each time to give our patrons the opportunity to have a positive interaction. And if that interaction is simply as easy as "you just have to type the first two letters here, like this..." then I think that is equally as powerful from a reference perspective.

As a new addition to the law librarian profession, I am buoyed and excited about what AI means for our searching and how the different legal databases use AI to improve their products. The reality is that as much as we information professionals know we are not Google, our users live in a Google world and the sooner we get AI and its search capabilities in our corner, the better we can use our skills as information professionals to bridge the gap of information and our users.

Karen Sánchez is the solo Law Librarian for the Los Angeles County Counsel's Office and graduates from the University of Washington iSchool in June 2019.



Career Opportunities

Date Posted	Job Description	Location
May 10	Intellectual Property Researcher; LAC Group	Multiple California Locations
April 30	Librarian; California Department of Justice	Alameda County
April 26	Research Analyst; Morrison & Foerster LLP	San Francisco
April 24	Technical Services and Research Assistant; Best Best & Krieger LLP	Riverside or Ontario
April 23	Library Manager; O'Melveny & Myers	Century City
April 19	Research Law Librarian for Technology Services; UCI	Irvine
April 19	Research and Knowledge Analyst (Weekends); Skadden	Los Angeles or Palo Alto
April 17	Market Research Specialist; Links Partners	San Francisco or Silicon Valley or Los Angeles
March 27	Collection Management Services Assistant-Serials and Acquisitions; Loyola Law School	Los Angeles
March 14	Collections and Metadata Librarian; UC Davis Mabie Law Library	Davis
February 26	Research Librarian; Loyola Law School	Los Angeles
February 26	Marketing Research Specialist; Covington & Burling LLP	Los Angeles
February 25	Cataloging and Metadata Assistant; Chapman University School of Law	Orange
February 13	Research Analyst; LAC Group	San Francisco or Silicon Valley
February 13	Research Librarian; Munger Tolles & Olson	Los Angeles
February 11	Electronic Services Librarian; Pillsbury Winthrop Shaw Pittman LLP	Nashville
January 31	Public Services Assistant; Loyola Law School	Los Angeles
January 18	Competitive Intelligence Analyst; LAC Group	Virtual Position
January 16	Information Services Director; LAC Group	Los Angeles or San Francisco
January 10	Global Law Librarian; LA Law Library	Los Angeles
November 30	Librarian; Honda	Torrance
November 30	Library Assistant; Riverside County Law Library	Riverside
March 20	Managing Librarian Serials & Acquisitions; LA Law Library	Los Angeles

By Tiffani Willis
 Chair, SCALL Placement Committee
tiffani.willis@lls.edu

View complete job descriptions at scallnet.org/career-opportunities/



Executive Board Meeting Minutes

By Patrick Sullivan

A regular meeting of the SCALL Executive Board was held on January 9, 2019 at Karl Strauss Brewing Company in Los Angeles.

In attendance were:

President Judy K. Davis (present via telephone)
 Vice President Erik Y. Adams
 Treasurer Caitlin Hunter
 Secretary Patrick Sullivan
 Past President Ramon Barajas
 Executive Board Member Jessica Pierucci
 Executive Board Member Margaret Hall

A quorum being present, the meeting was called to order by President Judy K. Davis at 4:45pm.

1. The minutes of the last session of the regular board meeting were presented for review.

a. Caitlin Hunter moved to approve the minutes as amended and Jessica Pierucci seconded.

2. Treasurer's Report

a. Caitlin Hunter reported that SCALL had a bank balance \$43,655.65 and a PayPal balance of \$8,037.56 as of January 8, 2019. The total amount is \$51,802.91.

b. Ramon Barajas moved to approve the treasurer's report and Margaret Hall seconded.

3. Secretary's Report

a. Secretary Patrick Sullivan reported that the mailbox fee for 2019 was paid in full.

b. Caitlin Hunter moved to approve the report and Margaret Hall seconded.

4. Vice President's Report

a. Vice President Erik Adams reported that the Institute Keynote Speaker will not be Ed Walters from Fastcase. Dr. Matthew Turk, a professor at UCSB has been confirmed instead. Cara Johnson has agreed to do PR for the Institute. As of January 8, the hotel registrations were at 43, and there are 30 registered attendees. A site visit will be held next week to do menu planning. There will be no bibliography committee this year. A

tentative Institute Program was circulated, and the speakers are about 80% confirmed.

b. Patrick Sullivan moved to approve the report and Caitlin Hunter seconded.

5. President's Report

a. President Judy K. Davis wished all a Happy New Year and noted that all of her agenda items appear in either old business or new business.

b. Caitlin Hunter moved to approve and Erik Adams seconded.

6. Committee Updates

a. Programs Committee – Erik Adams mentioned a satellite meeting for the Inland Empire SCALL members. Jennifer Berman's idea of a Skirball Tour for SCALL was discussed.

7. Old Business

a. Remote Meeting Option – A discussion was held regarding NOCALL's approach to programs: multiple events at the same time, unlike SCALL. The SCALL Programs committee approach is to have these events:

- i) Holiday Party
- ii) Spring Meeting (with Outside Speaker)
- iii) Summer Meeting in June (Business Meeting)
- iv) Fall Meeting (with Internal Speaker)

b. Orange County Meetup – Judy K. Davis reported that the OC Meetup at the South Coast Plaza Claim Jumper was a success, and another should be held after the Institute. Judy K. Davis volunteered to lead that initiative.

8. New Business

a. Privacy Issues: Website Notice / Vendors / Opt Out – Judy K. Davis volunteered to work with Suzie S. to confirm and/or create compliance with the Website Notice aspect. We are probably already in compliance with regard to the Opt Out aspect. Erik Adams suggested that the Mailbox Service company might be implicated. Patrick Sullivan volunteered to contact the Mailbox Service company.

b. Wild Apricot for Programs

Registration – A discussion was held about which tool to use for Programs Registration. Wild Apricot works well for personal registrations, but isn't so smooth for institutional (multiple) registrations. Margaret Hall consulted with Tanya & Alina, who said, on balance, that Wild Apricot is an improvement over EventBee. They will continue to use Wild Apricot.

c. PR Committee Chair Candidate – Judy K. Davis reported that we have a candidate for the open PR Committee Chair, but that person has not been definitively confirmed yet.

d. Call for Committees Successful – The recent call for volunteers was successful. Judy K. Davis recommends that the President do this every year.

e. Honoring Membership Milestones – In order for this initiative to be a success, milestone data must be collected.

f. Committee Turnover Needed – A discussion was held on the dynamics of volunteering for committees. Some committees have too many volunteers, and other committees need more. Caitlin Hunter agreed to step down from the Grants committee. Erik Adams reported that the Programs Committee has a perpetual problem being fully staffed.

g. Google accounts for Committees – This item was tabled.

9. Motion to Adjourn

a. A motion to adjourn was made by Erik Adams, and seconded by Jessica Pierucci.

The meeting was adjourned at 5:53 p.m.

Respectfully Submitted,
 Patrick Sullivan
 SCALL Secretary 2018-2020



Treasurer's Report

By Caitlin Hunter

SCALL Balances

Bank Balance as of April 21, 2019	\$ 48,431.94
PayPal Balance as of April 21, 2019	\$ 1,691.72
Total Balance as of April 21, 2019	\$ 50,123.66

Committee Income and Expenses Since July 1, 2018

Committee	Budget	Income	Expenses	Budget Balance
Archives	\$100.00	\$0.00	\$0.00	\$100.00
Awards	\$500.00	\$0.00	\$0.00	\$500.00
Board	\$3,900.00	\$0.00	\$776.73	\$3,123.27
Government Relations	\$400.00	\$0.00	\$0.00	\$400.00
Grants	\$7,000.00	\$0.00	\$2,675.00	\$4,325.00
IT	\$1,000.00	\$0.00	\$851.28	\$148.72
Institute	\$12,000.00	\$28,945.96	\$22,619.92	\$18,326.04
Inner City Youth	\$5,000.00	\$0.00	\$0.00	\$5,000.00
Library School Liaison	\$5,000.00	\$0.00	\$0.00	\$5,000.00
Membership	\$1,800.00	\$4,808.51	\$689.61	\$5,918.90
Newsletter	\$300.00	\$2,205.00	\$41.85	\$2,463.15
Professional Development	\$1,000.00	\$0.00	\$0.00	\$1,000.00
Programs	\$3,000.00	\$3,600.00	\$3,997.42	\$2,602.58
PALI	\$150.00	\$0.00	\$0.00	\$150.00
Public Relations	\$300.00	\$0.00	\$0.00	\$300.00
Secretary	\$1,000.00	\$0.00	\$120.00	\$880.00
Treasurer	\$500.00	\$0.00	\$80.00	\$420.00
Totals	\$42,950.00	\$39,559.47	\$31,851.81	\$50,657.66

Submission Deadlines

The SCALL Newsletter team welcomes submission of any articles of interest to the law library community. Contact Christina Tsou, SCALL Newsletter Editor: ctsou@law.uci.edu

All submissions should be received by:

Sept/Oct 2019	September 9, 2019
Nov/Dec 2019	November 12, 2019
Jan/Feb 2020	January 13, 2020
Mar/Apr 2020	March 16, 2020
May/June 2020	May 4, 2020

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