From the President

In October of last year I was contacted by people at AALL with an interesting offer. AALL was starting a project with LLMC to digitize their archives of chapter materials. AALL contacted the presidents of the regional chapters with two questions: did the chapters want to have their materials digitized, and (once the materials were digitized) did they want the materials back, or could LLMC dispose of them...

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SCALL Institute: The Locals’ Guide to San Diego

The 48th Annual SCALL Institute will be held on March 6-7, 2020, at the historic Horton Grand Hotel in beautiful San Diego. With so much to enjoy, see, and do in this vibrant area and its many neighborhoods, first be sure to check out the Local Arrangements Cheat Sheet, which has an excellent list of food, drink, sweet treats, points of interest, places to explore, and "just in case" recommendations...

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Psychological Safety and Workplace Teams

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Membership News

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continued on page 7
From the President

By Erik Y. Adams

In October of last year I was contacted by people at AALL with an interesting offer. AALL was starting a project with LLMC to digitize their archives of chapter materials. AALL contacted the presidents of the regional chapters with two questions: did the chapters want to have their materials digitized, and (once the materials were digitized) did they want the materials back, or could LLMC dispose of them.

Prior to this I was not familiar with LLMC. According to their web site, “LLMC is a non-profit cooperative of libraries dedicated to the twin goals of, preserving legal titles and government documents, while making copies inexpensively available digitally through its on-line service LLMC-Digital.” Several of SCALL members’ institutions are members, including UCLA, USC, Loyola, Southwestern, Los Angeles County Law Library and Riverside County Law Library. There are even a few law firms, including AALL, but there is much more than that, including most of our newsletter, older editions of Locating the Law, directories, committee and officer lists, materials from the 25th and 40th anniversaries of the association, and institute materials. Since there is no cost to SCALL, I had no problem with allowing AALL and LLMC digitize these materials, and the Board agreed. When the digitalization is complete and the materials available online I will announce to the mailing list.

The separate question of what to do with the materials took a little investigation. It will cost the association around $40 to have the materials shipped from Chicago to Los Angeles, so the cost was not a great concern. The question I had was: what do we do with the stuff once it arrives? For that, I visited the SCALL archives.

Christine Langteau is the current chair of SCALL’s Archives Committee. The archives are kept in the closed stacks at the Los Angeles County Law Library. They are not cataloged and the organization is best described as informal. This is not Christine’s fault; the archive is pretty much as it was when she inherited it. I imagine that is true of her predecessor, and their predecessor, going back all the way. It is an impressive collection of materials, including (among other things) bound copies of the newsletter, committee reports, and much more. I was particularly interested to find there are detailed logs of the students who have participated in the Inner City Youth Internship Program.

Christine retired from Los Angeles County Law Library at the end of December, but has agreed to continue on as committee chair as long as we will have her. But she could use some help. I have known enough librarians to know there must be someone in our ranks who will enjoy the challenge of organizing and inventorying six shelf units full of casually sorted materials. If this sounds like your bag, let me know.

There is no shortage of room in the archive. The Los Angeles County Law Library has an impressive amount of space, and Christine says they don’t mind continuing to host the archive. There is no doubt in my mind that a lot of the material we will be getting from AALL is already in our collection, but I know there are at least a couple of items that are not and it will be good to add them. The only real chore will be separating the wheat from the chaff. Hopefully there is some energetic librarian in SCALL willing and able to take on the challenge.
SCALL Institute: The Locals’ Guide to San Diego
By Sherry Leysen
Associate Director for Library Services
Darling Law Library
Chapman University Fowler School of Law

The 48th Annual SCALL Institute will be held on March 6-7, 2020, at the historic Horton Grand Hotel in beautiful San Diego. With so much to enjoy, see, and do in this vibrant area and its many neighborhoods, first be sure to check out the Local Arrangements Cheat Sheet, which has an excellent list of food, drink, sweet treats, points of interest, places to explore, and “just in case” recommendations.

I also reached out to a few San Diego insiders* to share their local favorites. These destinations are recommended for new and repeat visitors. All distances are estimated from the Horton Grand Hotel.

While in town you must enjoy the local food scene. If you get in early on Friday or stay until Sunday, Hash House a Go Go (2.5 miles) comes highly recommended for daily brunch (it draws a crowd, so arrive early).

If you are in the mood for fresh local seafood, Blue Water Seafood is the go-to spot. Give yourself a little time to eat here since it is popular. There are two locations, one in Mission Hills (2.8 miles) and another in Ocean Beach (7 miles). Other options are Craft & Commerce (1.2 miles), an interesting and hip restaurant with awesome food and cocktails. There also is a secret tiki bar inside called False Idol. At Herb & Wood (1.9 miles), you will love the menu and lively atmosphere.

For coffee and tea, there is Copa Vida on J Street in the East Village (4 walking), Intelligentsia Coffeebar within Luca (.7 walking) at the Guild Hotel (a beautifully converted YMCA), and when you are in Little Italy (.3 miles), drop by James Coffee Co. or Bird Rock Coffee Roasters.

For those who enjoy craft breweries, check out some of the tasting rooms in downtown San Diego, Little Italy, North Park, and more, or try a brewery walking tour from the Horton Grand Hotel. (Coronado Brewing Company is one option on the walking tour. Located on beautiful Coronado Island, it is only a short ferry ride from Seaport Village (.7 mile).)

For fast-casual tacos, burritos, and other Mexican food specialties, stop by Lucha Libre Gourmet Taco Shop (aka Lucha Libre) The Mission Hills (about 3 miles) and Northpark (5 miles) locations are open late (until 2 a.m. on Friday and Saturday; online orders accepted).

Included on your Local Arrangement Cheat Sheet is Extraordinary Desserts (Union Street, .9 mile). This is still one of my favorite stops for a sweet treat.

On Saturday after the Institute luncheon, check out the Little Italy Mercato (1.3 miles) and wander around Little Italy (about 1.2-1.5 miles walking) with its many dining choices, cute shops, coffee, tasting rooms, ice cream, and gelato.

If you are staying through the weekend, walk from the hotel to the Gaslamp Artisan Market (.1 mile), open from 10 a.m. – 3 p.m. on Sunday. When you are ready to do a little exploring, stop by the San Diego Central Library (.5 mile) with its three-story domed reading room, outdoor garden courtyard, and café. Take advantage of being near the waterfront too, and head down to the Embarcadero. If you haven’t toured it before, the USS Midway Museum (.9 mile walking) is amazing. It is open daily at 10 a.m. with the last admission at 4 p.m.

If you are in the mood for taking in the sights, meander through Balboa Park (about 1.7 miles) and enjoy its beautiful architecture, museums, the zoo, and more. You could spend the whole day here.

For something different, consider driving to the Cabrillo National Monument (about 10.5-12.5 miles from hotel). This spot is recommended for its breathtaking views and recreation, including the Bayside Trail hike. There also are incredible tidepools, which are best viewed during continued on page 4

Stop by beautiful La Jolla on your way to or from the SCALL Institute. (“La Jolla, San Diego” by ncole458 is licensed under CC BY 2.0.)

Congratulations to the 2020 SCALL Institute Grant Recipients!
Margot McLaren ǀ Elyse Meyers ǀ Karen Sanchez
this time of year (winter). Check the tide charts before you go, and try to arrive within two hours of low tide. The park is open daily, 9 a.m. – 5 p.m.

Old Town San Diego (about 4.5 miles) is always a fun stop, especially in the evening. Within Old Town is Casa de Reyes, which offers free live entertainment, mariachi, and folklorico dancers while you wait for your table.

Though a little further from downtown, our insiders agree that La Jolla is always worth a stop (about a 20-minute drive from downtown). The Children’s Pool is a great stop for ocean and sunset views, and is a favorite area to see seals and sea lions in their natural habitat. This area has many excellent restaurants, shops, parks, and beautiful views. (And don’t be discouraged by the weekend parking.)

Enjoy the SCALL Institute and all San Diego has to offer during your visit!

*With very special thanks to our insiders Rachel Decker, Michele Knapp, and Liz Parker.

Enjoy a night on the town in San Diego during the Institute. (“San Diego Skyline” by glyxbuer is licensed under CC BY-NC-SA 2.0.)
Psychological Safety and Workplace Teams
By Laura Fouladi, Acquisitions Librarian, UCI Law Library

What makes a good team? Throughout our careers, we will belong to countless numbers of teams—both formal and informal, long-standing, and ad hoc—and the disparity in quality of those teams can be extreme. As a newer law librarian, I have been very fortunate to be welcomed onto some remarkable teams and I am fascinated by what makes them function better than others. Times are always changing and with retirements, new hires, restructuring, and others. Times are always changing and with new technologies challenging every organization, small and large, we should not depend on luck and compatibility for our workplace teams to thrive. Instead, we should proactively consider what team members at every level of the hierarchy can contribute to their teams and what they need from their leaders to succeed.

I was introduced to the concept of “psychological safety” in a workshop on strengthening the workplace culture in our organization. Regrettably it did not feature prominently in the day’s discussion but, the phrase was mentioned by the facilitator as an aside and I looked it up later. Prior to learning this concept, I would have had difficulty defining a “good team” but I knew what a bad team was like. In my experience, bad teams are dominated by one or two personalities and discussions are marred by either long pauses that no one fills in or no pauses to invite contributions. Sitting around the table, people seem tense and impatient and eye rolls and winces are exchanged after certain comments. I have also been part of mediocre teams with well-meaning and well-qualified members who are not visibly uncomfortable during meetings and always meet their deadlines. Those team leaders do not put anyone on the spot or shoot down anyone’s ideas but they also do not encourage us to contradict their assumptions or take the project in a different direction. Missing from these bad and mediocre teams is the factor known as “psychological safety.”

What is psychological safety? Psychological safety is a phrase coined by Amy Edmonson in a 1999 study of learning behavior of work teams. Edmonson, who is the Novartis Professor of Leadership and Management at the Harvard Business School, also delivered a TED talk on the subject in 2014 and recently expanded the concept into a book called The Fearless Organization: Creating Psychological Safety in the Workplace for Learning, Innovation, and Growth (Hoboken, NJ: John Wiley & Sons, 2018).

If you have come across the term before, however, it might be because researchers at Google measured its importance during a 2012-launched initiative called Project Aristotle which examined why some of Google’s teams outperformed others and inspired a feature story in The New York Times Magazine.

Psychological safety is the antidote for workplace silence. It can be very intimidating to ask for clarification in a meeting, offer a contradictory opinion, or own up to a mistake to a boss. Nobody wants to appear uninformed, difficult, or bad at their jobs. But in teams with high degrees of psychological safety, individuals speak up without reluctance because they know that they will not be punished, ridiculed, or judged for their words. It is clear to them they are expected to ask questions and contribute. This holds true even when the stakes are higher than those usually faced in libraries: Edmonson’s original research that led her to psychological safety was on medication errors in hospitals. The units at a hospital that reported the most medication-disbursement errors were separately surveyed to be the most effective teams. They were not making more mistakes than less effective teams; they were reporting them more and discussing them and coming up with ways to avoid making them in the future. A culture of psychological safety is mandatory for growth and innovation. When employees believe that they are safe and expected to admit mistakes and ask questions, then they—and everyone around them—will learn more and think up new ideas in the process.

How do organizations measure and encourage psychological safety? As Edmonson’s study of the variability between units at hospitals demonstrated, psychological safety is cultivated on a team level and cannot be mandated from the top down. All the groups of people we work with closely or collaborate with regularly have different dynamics so leaders at all levels are responsible for fostering a climate of candor. Edmonson’s book and the Project Aristotle webpage cited above provide surveys and tools for measuring psychological safety and team effectiveness that can establish a baseline. Then it is up to the leaders to model the characteristic behaviors of a...
psychologically safe workplace: ask questions, admit mistakes, and request feedback. Consider introducing new systems to solicit the ideas of those you are not hearing from, like previewing discussion questions before a meeting so participants have time to prepare or letting people submit suggestions on a topic anonymously. The best teams I have worked with are those most likely to be derailed by extended coffee breaks. Participating in a friendly discussion with team members, even if it is objectively off-topic, is great practice for speaking up when you have a question or concern. Do whatever it takes to motivate everyone to speak up and feel safe and your team will be happier and more productive than ever.

Member Spotlight: Getting to Know Suzie Shatarevyan

By Lisa Schultz

When I realized that longtime SCALL member and Chair of the IT Committee, Suzie Shatarevyan had never been the subject of a member spotlight, I asked her if she would be willing. Initially she was hesitant, unsure that she had anything of interest to share. I assured her she did. While everyone knows her, not everyone knows her story.

Suzie was born in the former USSR, in Soviet Armenia. She and her family left when she was in second grade, arriving in Los Angeles (via Moscow, Italy, and New York) in February 1988. Suzie grew up in the heart of Hollywood, and recalls elementary school trips to Paramount Studios to sing Christmas carols, and middle school trips to Gower Studios to attend tapings of TV shows like "Blossom."

Suzie has worked at Loyola Law School’s library in some capacity for over 17 years. When she told me that, I joked that she must have started working there when she was three years old. The truth is, her journey to librarianship didn’t start much later than that. When she was in third grade, she spent school breaks at the library, helping Mrs. Kim type library cards. When she was 14-15 years old, she had a summer job at a public library. And while an undergrad at UC-Santa Barbara, she worked in the library for three years. Despite all of that library experience, Suzie majored in Economics and minored in Music, intending to be an investment banker.

In 2002, Suzie started at Loyola Law School as a Public Services Assistant. A few months later she began library school at San Jose State. However, she still did not see her future at the law library. Instead, she planned to pursue a career in an undergraduate academic library, perhaps specializing in business. But Loyola had other ideas.

Suzie’s first promotion to Electronic Resources Librarian came in early 2007, before she even completed her MLIS. This was followed by a move to the reference department in 2011, and then to Head of Public Services in 2014. Finally, after the Head of Collection Management left in 2018, the department was restructured and consolidated, creating Suzie’s current position, Head of Access and Collection Management Services.

The library community often talks about cross-training and integration, attempting to remove the naturally occurring silos that exist among different departments in our libraries. But Suzie has a very unique perspective on the library as a whole, having worked in every single department, from the assistant level to management. She describes her career progression as “evolution by necessity,” saying that as the library’s needs changed, she was often in the position to take on a new or different role. However, when she was offered her first management position, she “kind of freaked” because she was unsure if she could effectively manage other people. Though she says that her management style is different now than five years ago, she thinks her love of working with curious people, and helping people feel confident and giving them ownership in what they do, has made her a good manager. She feels that people know the answers, they just need to feel supported. Therefore, when a colleague approaches her with a problem, instead of providing a solution, her approach is to encourage them to “give me all of the solutions you can think of,” and work on an answer from there.

Suzie cultivates relationships within the library by sharing one of her passions—cooking for others. Her colleagues at Loyola look forward to their quarterly potlucks, as well as the occasional treats that just seem to magically appear in the

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break room. A few years ago, Suzie started hosting a weekly movie/TV night after work. It started with a British theme -- think scones and tea and episodes of The Great British Bake Off. It has since evolved. If you’re interested in details or an invitation, Suzie’s contact information is available in the SCALL membership directory!

Because Suzie is such a passionate cook, I asked her to describe her favorite food. Her answer was Manti, an Armenian dish that consists of a pasta-like dough, pinched into a boat-like shape and filled with seasoned meat. Once baked, the “boats” are topped with a broth and a garlic-yogurt sauce. I encourage everyone to google this dish. The pictures alone will make you hungry. Outside of the library, Suzie enjoys traveling; so much so that she told me that she has been known to insert herself into other people’s travel plans! She says that her most memorable trip was a two-week trip to Ireland, Wales, Oxford, London, and Scotland. She even managed to run into Loyola’s own David Burch on a random sidewalk in Dublin. She has played the piano since the age of nine, and continued taking lessons through college. She has been very active in her church ministry, “In His Shoes,” helping run a homeless outreach on Skid Row, volunteering as a guest chef to make dinner at a local homeless shelter, designing their website, hosting a weekly podcast, and many other activities. She also started a charity group that knits and crochets beanies for children in the Republic of Artsakh.

I asked Suzie if she had any parting wisdom to share with SCALL, and she said, “Have faith in yourself!” She has found that people do not know what they are really capable of, but if they are willing to jump in and do new things, they will be surprised by how much they can do if they have the confidence to try.

Lisa Schultz is a Reference Librarian at the Rains Law Library, Loyola Law School, Loyola Marymount University.

Membership News

By Judy K. Davis and Karen Skinner

Judy Davis of USC went to French Polynesia over the winter holidays. In addition to swimming with sharks and discovering drift snorkeling, she found where all the warm weather has gone. The Marquesas Islands, located at about 9° south, were sunny, dry and in the mid-80’s. The Tuamotu Islands, located a bit farther south but still well within the tropics, were equally warm and met with Judy’s approval. She is already planning her next tropical vacation!

Welcome new members!

Samantha Cabo is Research Analyst at Arnold & Porter
Anne Dauenhauer is Senior Collection Coordinator at Arnold & Porter
Anthony Drewry is Librarian at Mullen & Hensell LLP
Susan Groux is a library student at San Jose State University
Monica Justice is Head Librarian at Musick, Peeler & Garrett LLP
John Miller is a student at the University of Washington
Alice O’Neil is Manager of Research Services at Best Best & Krieger LLP

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:
Executive Board Meeting Minutes
By Patrick Sullivan

A regular meeting of the SCALL Executive Board was held on October 1, 2019, at Sidley Austin in Downtown Los Angeles.

In attendance were:

President Erik Adams
Vice President Margaret Hall
Treasurer Caitlin Hunter
Secretary Patrick Sullivan
Executive Board Member Jessica Pierucci
Executive Board Member Tiffani Willis

1. A quorum being present, the meeting was called to order by President Erik Adams at 4:28 PM.

2. The minutes of the last session of the regular board meeting were presented for review.
   a. Caitlin Hunter moved to approve the minutes as amended and Maggie Hall seconded. The motion carried.

3. Treasurer’s Report
   a. Treasurer Caitlin Hunter reported that SCALL has $36,736.15 in the SCALL bank account, $94.41 in Petty Cash and a PayPal balance of $2,288.90, for a total of $39,119.45.
   b. Erik Adams noted that SCALL was unable to respond as an organization to the CalBar Task Force on Access Through Innovation of Legal Services (ATILS).
   c. Erik Adams reported that the SCALL presence at Southwestern Law School’s career fair was received positively, and might even be expanded to other universities in the future.
   d. Erik Adams reported that the signers on our bank account have been updated to our current President, Vice President, and Treasurer, as required by our Policy and Procedures.
   e. Erik Adams reported that our Treasurer has been designated as the beneficial owner of the SCALL bank account. This is required to satisfy 31 CFR § 1010.230, which is triggered by a bank amount being owned by a legal entity other than an individual. The beneficial owner must be a specific individual with significant management responsibilities, such as the President, the Vice President, or the Treasurer.
   f. Erik Adams reported that our call for volunteers went well.

4. Secretary’s Report
   a. Secretary Patrick Sullivan reported that mail forwarding continues in a timely fashion.
   b. Erik Adams moved to approve the report and Maggie Hall seconded. There was no discussion and the motion carried.

5. Vice President’s Report
   a. Vice President Maggie Hall issued a call for volunteers for the 2020 Institute, which will take place on March 6 & 7, 2020, in San Diego.
   b. A discussion was held about technical requirements for the Institute, and how these requirements were met in the past.
   c. The names of potential candidates for the Speaker’s Committee were advanced.
   d. A discussion was held about the Bibliography Committee aspect of the Institute. It was noted that no bibliography was created during the last 2 years of the Institute. The board felt that, although a Bibliography Committee was not strictly necessary, it could provide a good opportunity for new members to become involved with SCALL.
   e. The 2019 Institute website will be archived, and a general announcement will be made to the SCALL membership about the 2020 Institute.
   f. Caitlin Hunter moved to approve the Vice President’s report and Tiffani Willis seconded. There was no discussion and the motion carried.

6. President’s Report
   a. Erik Adams noted that SCALL was unable to respond as an organization to the Call for Speakers.
   b. Erik Adams reported that the SCALL Bank account is $94.41 in Petty Cash and a PayPal balance of $2,288.90, for a total of $39,119.45.
   c. Erik Adams reported that the signers on our bank account have been updated to our current President, Vice President, and Treasurer, as required by our Policy and Procedures.
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   e. Erik Adams reported that the call for volunteers went well.

7. Committee Updates
   a. Government Relations Committee - It has been noted by the Committee that the California government has been deleting content due to accessibility issues.
   b. Programs Committee - The Programs Committee reports increased attendance.
   c. Bylaws Committee - A bylaw change was suggested: to consider amending the bylaws to reflect the timing of the programs currently being created by the Programs Committee.

8. Old Business
   a. Southwestern Law School Career Fair - A Career Fair was held at Southwestern Law School on September 19th. The Board sent the following representatives to the SCALL table at the fair: Patrick Sullivan, Erik Adams, Reed Nelson, and Cara Henley Johnson. The event was a success for SCALL and future participation by SCALL members was encouraged.
   b. 2019-2020 Budget Discussion - This topic will be discussed in the future via email.
   c. AALL Joint Chapters Receptions - Erik Adams acknowledged that planning the 2021 Reception would be his responsibility.

9. New Business
   a. 2021 Institute Venue - The Hyatt Centric in Santa Barbara is no longer being considered as the 2021 location (due to an extreme increase in price). Some of the possible future locations discussed included Solvang, Ventura, Ojai and Downtown Los Angeles. It was also noted that a new SCALL email address should be created to handle the massive volumes of email normally generated in the course of searching for a new venue.

10. Motion to Adjourn
    a. A motion to adjourn was made by Tiffani Willis, and seconded by Caitlin Hunter.

    The meeting was adjourned at 5:39 PM.

Respectfully Submitted,
Patrick Sullivan
SCALL Secretary 2018-2020
## Career Opportunities

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By Don Buffaloe
Chair, SCALL Placement Committee
View complete job descriptions at [scallnet.org/career-opportunities/] donald.buffaloe@pepperdine.edu
Treasurer’s Report
By Caitlin Hunter, Reference Librarian, UCLA School of Law

SCALL Balances
Bank Balance as of December 17, 2019 $38,201.15
PayPal Balance as of December 17, 2019 $2,026.82
Total Balance as of December 17, 2019 $40,227.97

Committee Income and Expenses Since July 1, 2019

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*The Board approved a one-time additional expenditure of Awards funds, in order to give the Rohan Chapter Service Award to the entire PALI committee.

**The Board approved an additional $1,000 in grants for 2019-2020, due to the anticipated popularity of the AALL Annual Meeting in New Orleans.

Submission Deadlines
The SCALL Newsletter team welcomes submission of any articles of interest to the law library community. Contact Christina Tsou, SCALL Newsletter Editor: ctsou@law.uci.edu

All submissions should be received by:
Mar/Apr 2020 March 16, 2020
May/June 2020 May 4, 2020
Sept/Oct 2020 September 8, 2020
Nov/Dec 2020 November 16, 2020
Jan/Feb 2021 January 11, 2021

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**2019–2020**

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<th>Name</th>
<th>Office/Contact Information</th>
</tr>
</thead>
<tbody>
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