From the President

This is my final newsletter column as President of this remarkable association during a challenging and interesting year. I am fortunate to have served in this role, and I look forward to seeing the wonderful things SCALL does under incoming President Patrick Sullivan’s supervision...

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Spring Meeting 2021: “Professional Development 101”

On April 8, 2021, SCALL met for a panel discussion on professional development opportunities. The meeting included discussions of presenting, publishing, participating in national associations, and participating locally...

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Some (Semi-Serious) Summer Reading: Time Smart; Remote Work Revolution; and Edge

Thinking about the silver linings of the past year, a bright spot for me has been the ability to attend book talks hosted virtually by libraries in distant locations. One program in particular that introduced me to enlightening and timely works is the Books@Baker series....

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Committee Spotlight: Public Access to Legal Information

It has been easy to lose track of the great work our SCALL committees have done this year, so I contacted Elizabeth Caulfield, chair of the Public Access to Legal Information Committee (PALI) and asked her to tell me about what the committee has been working on this year...

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Membership News

News and updates from our SCALL members...

continued on page 8
This is my final newsletter column as President of this remarkable association during a challenging and interesting year. I am fortunate to have served in this role, and I look forward to seeing the wonderful things SCALL does under incoming President Patrick Sullivan’s supervision. It seems fitting we are coming out of COVID-19 restrictions just as my term is ending. I reflected in my first column about how the last in-person SCALL event was the Institute I chaired in San Diego. Since March 2020, we have become experts in Zoom and Microsoft Teams. Many of us quickly shifted to a work-from-home situation, giving up dining room tables, family rooms, or even bedrooms to create a home office. We have experimented how best to wear a mask and not fog up our glasses (I’m still working on this one). But now, as this situation seems to come to an end or at least a new normal, we are confronted with a new set of challenges.

Do we want to go back to the way things were? Is there a way to have a hybrid work situation? Our different libraries will require different levels of returning to the office. Academic libraries, like mine, have had some staff back five days a week since reopening in March. County, courthouse, firm, and business libraries all saw the impact of successfully working from home. But should work from home (WFH) be the new normal? Isn’t there also a great joy to returning to the traditional workplace? Many of us have personal feelings that must be melded with intuitive guidance on what the future holds as we reopen. As always, leave it to Above the Law to keep a growing list of law firm [reopening] plans. A new hybrid situation that allows for more flexibility for the individual employee, department, and library seems inevitable. One thing is clear; librarians will need to keep their stakeholders at the forefront of their decisions. Are students ready to see a laptop at the reference desk? Are attorneys ready to email all their questions to librarians? Maybe. While I’m not sure what the future holds, I do know it will be different, but better. I am determined to look at the positives of our COVID-19 year and embrace the changes it created, including the new ideas we shared and the new skills we learned.

Just like our workplaces, SCALL is being confronted with hybrid program options. We have our upcoming business meeting on June 24th, and it will be virtual. We are planning on holding an in person 50th Annual Institute. A hybrid approach seems SCALL’s future. And that’s exciting. Many colleagues participated in our programs this past year who normally cannot attend in-person meetings. We held programs at different times during the day, which allowed more members to incorporate the programs into their workday. However, we consistently heard comments and saw emails about how exciting it will be when we are together in-person once again. But it is not an all-or-nothing scenario either; it looks like SCALL will continue to offer programs both virtually and in person.

As convenient as virtual events are, I am very excited about being with my fellow librarians once again in person. In May, I finally gathered multiple times for celebrations. The first was a fully vaccinated eight-person backyard party to celebrate the graduation of Sarah Joshi from library school. Sarah has been an active member of SCALL as a vendor, student, panelist, and now as a full-fledged Law Librarian. Southwestern Law School held both their 2020 and 2021 graduations in person at the Rose Bowl over two Sundays in May. My fellow Southwestern librarian David McFadden corralled hundreds of students and faculty into socially distant seats on the Rose Bowl field. I dined inside a restaurant for the first time in over a year, and it was pure joy not to do the dishes! I can’t wait to see what the future holds for you, our libraries, SCALL, and Patrick as we start a new chapter in so many ways. Thank you for a wonderful year and the opportunity to be President of such a wonderful association.
On April 8, 2021, SCALL met for a panel discussion on professional development opportunities. The meeting included discussions of presenting, publishing, participating in national associations, and participating locally. The panel was moderated by June Hsiao Liebert, Director of Information Services at O’Melveny and Myers. June is also a member of the AALL board and a candidate for Vice President / President Elect. Four speakers addressed each of the topics: Alina Kelly, Director of Research and Library Services at Mitchell Silberberg & Knupp LLP discussed presenting and public speaking. Alina is also co-chair of the SCALL Programs Committee. Mark Estes, Reference Librarian at the Pardee Legal Research Center at the University of San Diego addressed opportunities for publishing. Jane Larringon, Associate Director & Head of Public Services at the University of San Diego School of Law talked about participating nationally. Jane is also a candidate for member of the board of AALL. Lastly, I described my experiences participating locally in professional activities.

Like the previous SCALL meeting, this meeting was held virtually, rather than in person. Virtual meetings are still a necessity as most of us are working from home. There is a silver lining to meeting remotely: attendance at the meeting was almost 60 people, which is very good for this event.

After introductions, the panelist dove in. First Mark and Alina were asked how they found subjects to write and present about, and where to find venues to speak and publish. Mark described his long experience writing, working on early editions of the SCALL Salary Survey, creating “DULL” (the newsletter for Disgruntled Unhappy Law Librarians), and eventually being appointed to AALL’s Membership Committee.

Alina asserted that if you are strongly interested in a subject, there is a good chance there will be an opportunity to present or publish on it. She put forward a simple test: if you find yourself saying “I wish there was a program on this subject,” chances are good that others have had the same thought and you can make that presentation happen.

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Our profession has many organizations with opportunities for presenting and public speaking: librarian associations like SCALL, AALL, and SLA are constantly looking for speakers to fill events. AALL has many special interest groups that put on public presentations. And ILTA sponsors many events on a variety of subjects. In short, there are many opportunities for public speaking.

Alina also mentioned IdeaScale, the web site used by AALL to brainstorm and vet ideas for programs at AALL. I didn’t mention it during the program, but this year I suggested a topic to IdeaScale, and it was sufficiently well received that I submitted a proposal. Alina worked with me to refine that proposal, and thanks in no small part to that help the proposal was accepted by the AMPC.

I added that if you propose a paper or presentation, and you are rejected, you should not take it personally. If an event organizer or editor says no to your proposal, it does not mean the subject does not have merit. It just means they were not looking for it at that time.

The discussion then turned to participating. Jane pointed out that AALL has many committees and special interest groups, many of which need people. The Annual Meeting Planning Committee has significantly increased in size, leading to more opportunities for participation. I mentioned how is also true at the local level: many of SCALL’s committees need people to help with their work. The president of SCALL will occasionally send out a call for volunteers, but if you can’t wait you can contact any member of the board and ask about getting more involved. June also contributed to this subject, describing some of her experiences while on the board of AALL.

Next, the panelists were asked how they balanced everyday job with professional activities. I noted that I had been fortunate in that my employers had been very supportive of my professional activities, and others indicated the same. June noted that for part of my term as President of SCALL she was my boss and did not find it particularly burdensome to accommodate the time requirements of volunteering. June mentioned that professional activities reflect well on an employer, a sentiment we all agreed with.

All panelists were asked to describe the biggest benefit of increased participation. We all noted the rewarding nature of volunteering – it is useful and engaging to meet librarians working in other types of libraries and in libraries around the country and around the world. And I mentioned that, in a very literal sense, I got a job through my volunteering efforts.
Some (Semi-Serious) Summer Reading: Time Smart; Remote Work Revolution; and Edge

By Sherry L. Leysen
Hugh & Hazel Darling Law Library Director
Chapman University Fowler School of Law

Thinking about the silver linings of the past year, a bright spot for me has been the ability to attend book talks hosted virtually by libraries in distant locations. One program in particular that introduced me to enlightening and timely works is the Books@Baker series.

Hosted by the Harvard Business School’s Baker Library and moderated by Debra Wallace, Executive Director of Knowledge and Library Services, this series would typically be hosted at the Harvard Business School’s Aldrich Hall. Moved to a remote format in early 2020, these talks have featured Harvard Business School faculty discussing their work on current topics, from innovation (The Wise Company by Nonaka and Takeuchi) to work environments (Healthy Buildings by Macomber and Allen).

Books that offer strategies for effective leadership, ways to manage remote work and time, or methods to stretch one’s potential are always welcome. Several Books@Baker authors have inspired me to think about these things in new ways; three of their works are briefly summarized below.

Ashley Whillans, Time Smart: How to Reclaim Your Time and Live a Happier Life

I am always interested in learning more about time and money. In Whillan’s work Time Smart (HBR Press), she deftly discusses how our values about each lead to inevitable compromises. In this book talk, Whillans (who holds a Ph.D. in social psychology) discussed a framework for thinking about time. First, she discussed having a “time-first mindset” strategy, which can “powerfully predict our happiness.” Next, she offered strategies to “find time” by being deliberate and mindful about how we spend it, using methods such as “time blocking.”

Furthermore, she explained how to “fund time” and “reframe” time, stating, “to get greater time affluence in our lives, we don’t need to spend money at all . . . we just sometimes need to change the way we’re thinking about the activities that we find ourselves doing.” She also proposed how to “reflect” on our time and consider what we value as quality time. During her talk, Whillans presented an exercise: to write down one element in our lives we will change in the next 24 hours to yield more time or better time.

Whillans does an excellent job conceptualizing time, discussing “time affluence” (and how to identify “time traps” continued on page 6
continued from page 5 (Some (Semi-Serious) Summer Reading)

and capture “time windfalls”), and also the benefits associated with disrupting certain time habits. I was encouraged by Whillans’s presentation and appreciated many of her suggestions, including the importance of taking ownership of our own time. *Time Smart* as a practical work also functions as a workbook with “toolkits” to help readers consider the value of time.

Tsedal Neeley, *Remote Work Revolution: Succeeding from Anywhere*

If you are in a position where you can work remotely or manage a remote workforce, you will find this informative book immensely helpful. Although Neeley’s work on this book was accelerated due to the pandemic, global work is a topic she has been researching and writing on for nearly twenty years.

In *Remote Work Revolution* (HarperCollins), Neeley gets to the heart of many issues that arise during remote work, including team trust, productivity, agility, and success. Many concrete recommendations and ideas are included to foster a “shared” alignment among a remote team. Among other suggestions, Neely advocates that all remote teams need to “launch” or “relaunch”—at frequent intervals—to discuss and establish shared goals, shared constraints and contributions, shared norms, and shared resources available to the team.

Neeley’s book also offers a practical Action Guide, a series of questions, and exercises keyed to each chapter and designed to engage teams. While the intended audience is the remote and global workforce, the work’s ideas are not limited to that; the guidance and best practices offered are helpful and transferable to “collocated” teams, too.

Laura Huang, *Edge: Turning Adversity into Advantage*

In Huang’s work, *Edge* (Portfolio/Penguin), a common thread is thirteen “Edge” principles. Huang uses the word “Edge” as both a noun and an acronym. It also reflects the four-part organization of her book.

In the book talk, Huang explained that she created the E-D-G-E framework in her research. The “E” is for enrich: how do we enhance and provide value? The “D” is for delight: when we can delight another, that presents an opening for opportunity. “G” is for guide: we must be able to guide and redirect the perceptions of others. Last, the second “E” is for effort. With a concise and clear writing style and employing many examples (along with poignant quotations), Huang flushes out each concept in her book.

Like Whillans’s and Neeley’s work, the content is engaging. I appreciated chapter 1, and part 4 (Effort), where she further explores what she describes as hard work, plus. During her talk, she explained, “Even though hard work is critical, hard work alone isn’t enough. There is definitely this dimension . . . where we put in the hard work, and hard work leaves us frustrated . . . This book was really about how we can flip the stereotypes and obstacles in our favor so that we can find and create our own edge.”

Sharing thoughtful and persuasive ideas built on a research foundation, each author offers a workable framework and practical steps to encourage adaptation and implementation in our own personal and professional environments.

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Committee Spotlight: Public Access to Legal Information (PALI)

*By Lisa Schulz Reference Librarian Loyola Law School*

It has been easy to lose track of the great work our SCALL committees have done this year, so I contacted Elizabeth Caulfield, chair of the Public Access to Legal Information Committee (PALI) and asked her to tell me about what the committee has been working on this year.

PALI’s mission is to provide consulting services and related educational programs to public and other non-law libraries offering open access to legal information. Although many public libraries have been closed or had reduced public access for the past year, PALI committee members have continued to provide educational programming. For example, on February 23, 2021, the committee hosted a 90-minute legal research for non-law librarians webinar for public libraries in the Inland Empire.

Librarians from the Riverside and San Bernardino County Law Libraries requested this webinar, which introduced non-law librarians to the basics of legal
research and the resources available to them. Elizabeth Caulfield (California Court of Appeal, Second District) began by discussing the support network available to the librarians and methods for contacting the county law libraries, including how to access the California County Law Libraries’ Ask a Law Librarian LibChat (https://calcountylawlib.libanswers.com/) and how to access Locating the Law, SCALL’s handbook for non-law librarians (https://scallnet.org/publications/). She then discussed the three branches of law and what is produced by each branch, including the lesser-known sources like California ballot initiatives and propositions (https://www.uchastings.edu/academics/library/ca-ballots/), court rules (https://www.courts.ca.gov/rules.htm) and civil and criminal jury instructions (https://www.courts.ca.gov/partners/juryinstructions.htm).

Esther Eastman, from LA Law Library, focused on the resources available through the Riverside and San Bernardino Law Libraries. She specifically discussed using Nolo Press books and research guides to assist lay people and pro se patrons, and the availability of Westlaw, Lexis, and CEB OnLAW for practitioners and other patrons looking for primary law or California-specific secondary sources.

David L. McFadden, from Southwestern Law School’s Leigh H. Taylor Law Library, talked about using California Courts Self-Help Center (https://www.courts.ca.gov/selfhelp.htm) to prepare for a court date, to locate materials, such as relevant forms, or for assistance finding an attorney. He also highlighted LawHelpCA.org (https://www.lawhelpca.org/), a site run by The Legal Aid Association of California, which provides referrals and practical information about subjects like filing a wage claim and landlord-tenant issues.

Laura Cadra, from Loyola Law School’s William M. Rains Library, led a deep dive into researching primary sources using California government websites. She included in her portion of the webinar how to locate (and authenticate!) California bills and codes on the California Legislative Information website (https://leginfo.legislature.ca.gov), how to locate cases through court websites and Google Scholar, and how to navigate the California Code of Regulations (https://oal.ca.gov/publications/cerr) and agencies (https://www.ca.gov/agenciesall/).

Finally, Kara N. Gelman, from Latham & Watkins LLP, reminded attendees that in California, only attorneys can practice law, and then discussed the difference between providing legal reference assistance and giving legal advice. She provided a list of legal reference Do’s and Don’ts – do promote open access, provide resources, and direct patrons to relevant resources; don’t be invested in the outcome, advise about a course of action, help fill out legal forms, or identify a specific law. Her rule of thumb: if the question starts with “should” or something similar, you should not answer it. She also provided topic-specific lawyer referral services and resources. The webinar ended with a brief question and answer session.

The committee is looking forward to conducting more webinars in the coming months. Based on feedback from the attendees, the next webinar might include time to discuss common patron questions and issues or problems that the public librarians encounter regularly, and hands-on activities to give the attendees time to work with the websites and materials in small groups.

The committee’s other main outreach project is “Locating the Law: A Handbook for Non-Law Librarians,” which is available in PDF (both in full and as individual chapters) on the SCALL website (https://scallnet.org/publications/). Maintaining Locating the Law is a priority of the committee, and each edition is a multi-year endeavor. Now in its sixth edition, this text is a comprehensive guide to legal information in California. Although it is intended primarily for non-lawyers, Locating the Law is a valuable resource for anyone who needs to familiarize themselves with any aspect of California law, from basic legal structure to the secondary sources available in specific areas of law.

Many thanks to Elizabeth Caulfield for speaking with me and for assisting in gathering content for this article, and to the rest of the PALI committee for the excellent work you do!
Membership News

By Judy K. Davis and Karen Skinner

Ramon Barajas of Alston & Bird was elected to the AALL PLLIP Executive board as Member At Large. Congrats, Ramon!

Michael Van Aken was promoted to Library Technician at the Riverside County Law Library. Congratulations, Michael!

The Riverside County Law Library received a proclamation from the Riverside County Board of Supervisors on April 27th for National Law Day.

Welcome, new student member!

Jillian Underwood-Jenkins is a student at San Jose State University.

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

Judy K. Davis
Co-Chair, SCALL Membership Committee
Law Librarian, Head of Access Services and Adjunct Assistant Professor of Law
USC Gould School of Law
University of Southern California
Los Angeles, CA 90089-0071
(213) 740-2189
jkdavis@law.usc.edu

Karen Skinner
Co-Chair, SCALL Membership Committee
Law Librarian, Research Services, and Adjunct Assistant Professor of Law
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(213) 740-2615
kskinner@law.usc.edu

Executive Board Meeting Minutes

By Daisy De Anda

A virtual meeting of the SCALL Executive Board was held on April 8, 2021 via Zoom. A quorum being present, President Margaret Hall called the meeting to order at 3:10 pm.

In attendance were:
- President Margaret Hall
- Immediate Past President Erik Adams
- Treasurer Caitlin Hunter

1. The minutes of the last session of the regular board meeting were presented for review.
   a. Margaret Hall moved to approve the minutes as amended and Caitlin Hunter seconded. The motion carried.

2. Motion to Adjourn
   a. A motion to adjourn was made by Maggie Hall, and seconded by Erik Adams.

The meeting was adjourned at 3:11 pm.

Respectfully Submitted,
Daisy De Anda
SCALL Secretary, 2020-2022

SCALL Newsletter Update

Starting this Fall 2021
The SCALL Newsletter will publish four (4) seasonal issues per volume
# Career Opportunities

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By Don Buffaloe
Chair, SCALL Placement Committee

View complete job descriptions at scallnet.org/career-opportunities/
donald.buffaloe@pepperdine.edu
Treasurer’s Report
By Caitlin Hunter, Reference Librarian, UCLA School of Law

SCALL Balances

Bank Balance as of April 20, 2021 $47,801.93
PayPal Balance as of April 20, 2021 $182.01
Petty Cash Balance as of April 20, 2021 $94.41
Total Balance as of April 20, 2021 $48,078.35

Committee Income and Expenses since July 1, 2020

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Submission Deadlines

The SCALL Newsletter team welcomes submission of any articles of interest to the law library community. Contact Christina Tsou, SCALL Newsletter Editor: ctsou@law.uci.edu

All submissions should be received by:

- Fall 2021: September 7, 2021
- Winter 2021: November 15, 2021
- Spring 2022: March 14, 2022
- Summer 2022: May 2, 2022

Executive Board
2020–2021

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