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From the President

By Patrick M. Sullivan Research Librarian Jones Day

Another amazing SCALL Institute has come and gone. This one was different because we were once again in the same room – after two years, it sure felt great! I must give a huge shout-out to the Institute team, especially Vice President Caitlin Hunter. She put together an incredibly talented team and they delivered a fantastic experience. The Institute team always has a mix of new folks pitching in and experienced members making it look easy, and this time was no exception. I learned a ton of new things, got to speak for a bit, rediscovered the Palm Springs area, and broke bread with new and old friends.

Disclaimer: I will not attempt to deliver the complete in-person impact of the Institute to the Newsletter readership via this column. I am good, but hey, no one is that good. Still, I cannot resist giving you a flavor of what it was like to be there, so here we go!

Taryn Marks from Stanford Law School delivered the keynote on Friday afternoon, but my notes on her talk were destroyed late that evening in an unfortunate zymurgy fiasco. Yes, zymurgy is a real word. Go ahead and look it up.

Cas Laskowski from the University of Arizona provided the closing lecture and did an amazing job of taking

continued from page 1 (From the President) them made me realize how many

about AI (both the promise of AI and its limitations). Her comments about how causation is not correlation were priceless. It reminded me about the paper New Evidence for the Theory of the Stork (correlation between increase in stork population around the city and increase in deliveries outside city hospitals is... significant). Again, I am not making this up: https:// web.stanford.edu/class/ hrp259/2007/regression/storke.pdf

Further Disclaimer: I did not write this paper. (Or read it carefully – I am writing this under a deadline, after all.) Cas also did some great audience participation exercises showing how some words are associated with concepts (The word "queen" is strongly associated with the word "power." The word "woman" ... not so much).

The speakers from our own SCALL community were great – hearing from

gifted professionals are in our group. Cornell, Sangeeta, Ryan, Daisy, Erik, and boy, I probably am missing some names. Again, my notes were damaged!

Last thing – the team from Southwestern that put together the display on the History of Legal Research was over the top. Who knew that Shepard's Citations were originally just post-it notes?



I LOVE THIS COMMUNITY!

PS – I think everyone who was not in Palm Springs needs to buy Mike Saint-Onge a drink the next time they see him. He is the only person who has been able to provide the actual reason Lexis-Nexis chose their name. I worked at Lexis for more than a decade (2000-2013), and I never met a single person who even claimed to know the REAL scoop. The reason for choosing LEXIS is just fantastic: the LE represented the legal part of the product, the IS stood for Information System... and the X was suggested by a consultant. Because an X is just super-cool. Hey, it was the 70s. I cannot fault them for that. (I know, the Wikipedia entry says they chose LEX, the Latin word for law, but that sounds like somebody polishing the legacy after the product turned out to be a cash cow for the ages. Just my opinion!)

Congratulations to the SCALL Institute Grant Recipients!

Araceli Argueta • Ryan Metheny • Jenna Pontious • Serena Rodholm

The SCALL Institute in Palm Springs: A **Nostalgic Setting for** the Future of Legal Research

By Ryan Metheny Senior Librarian, Reference, Research and Legal Education, LA Law Library Lecturer in Law, University of Southern California—Gould School of Law

We are blessed as SCALL members to be able to hold our annual Institute at some of the most picturesque locations in the

United States: Santa Barbara, San Diego's Horton Grand Hotel, the Mission Inn in Riverside. So, I was thrilled (if not surprised) to learn that another great location - Palm Springs would be in the offing for this year's Institute. Palm Springs possesses a strange, irresistible charm, a mixture of midcentury nostalgia and current trendiness that few places can match. If you got the chance to explore Palm Spring at this year's Institute, you will know what I mean; and if you didn't, maybe you can live vicariously through this article!

I grew up in a town not far from Palm Springs, so I have always been



View of Palm Springs (Photo courtesy of Ryan Metheny)

somewhat familiar with this odd little city, but my appreciation has only deepened over the years. First, the geography of the place is almost too dramatic for the term "geography" to convey. Palms Springs lies in the long shadow of Mt. San Jacinto, directly

continued from page 2 (The SCALL Institute in Palm Springs)

below one of the steepest elevation gains in the country: from about 500 feet elevation in downtown Palm Springs to almost 9,000 feet at the mountain peaks above, all in the distance of a few miles. If you find that hard to believe, you can hop aboard the Palm Springs Aerial Tramway and ride up the vertiginous ascent yourself in just a few minutes, going through five different natural biomes – desert to alpine forest – along the way. The sheer mountain face provides both a glorious setting for Palm Springs, and the classic image associated with the place: a backdrop of cragged mountains thrusting up against brilliantly blue sky as the city's titular palms wave in the foreground.

Geography is only one small part of Palm Springs' charm. The greater part of the place's charisma lies in its past, a historical setting no less dramatic than its natural one. Palm Springs served as the prime getaway and part-time residence for classic Hollywood's elite in the middle decades of last century: Frank Sinatra and the Rat Pack, Lucille Ball and Desi Arnaz, Liberace, Zsa Zsa Gabor, Bob Hope, Kirk Douglas, and Cary Grant, to name just a few. The midcentury nostalgia these names call to mind infuses the city. Their names can be found on the Palm Springs Walk of Stars, and you can visit many of their old haunts, some largely unchanged since the days when the Rat Pack hung out poolside.

The ghosts of celebrities past feel as close as they do in Palm Springs for another reason: the modern architecture of their midcentury era lends Palm Springs its classic look and feel. Sweeping angles and over-the-top colors; retro-futurism and plastic everything – it all calls to mind what our parents and grandparents optimistically thought the future would hold. Appropriately, we got the opportunity to learn what the future of legal research holds at this year's Institute, and how its past lives on. But to learn about the past and present of Palm Springs, several tour groups focus on this melding of modern architecture and classic Hollywood: the Palm Springs Mod Squad, The Modern Tour, and PS Architecture Tours, among others. They will take you to visit locations like Elvis' Honeymoon Hideaway, also known as "The House of



Downtown Palm Springs (Photo courtesy of Ryan Metheny)

Tomorrow"; Sinatra's Twin Palms Estate, with its piano-shaped swimming pool; and, The Kaufmann House, site of the famous Slim Aarons "Poolside Gossip" photograph.

As I wandered the main drag in Palm Springs after the Institute, I enjoyed this strong sense of nostalgia the place provides, but I also experienced an extremely vibrant and trendy downtown. Palm Springs hosts a multitude of famous events during the year, including film festivals, Modernism Week, a Black History Month annual parade, and some of the most popular LGBT+ events like The Club Skirts Dinah Shore Weekend. Within a single block – which was closed off to traffic for a performance that I couldn't quite see through the crowd – I encountered families with children; young people who looked like they just came from a rave; an elderly couple with Kiwanis Club gear; and an extremely tall woman with an equally tall full-size poodle. As I waited for my Uber, the Kiwanis Club couple fell into conversation with the tall woman about the poodle convention also apparently happening in Palm Springs that weekend. Somehow, the Kiwanis Club couple knew all about it.

Palm Springs provided a fascinating and vibrant backdrop to this year's Institute, and I think I speak for most of the SCALL membership when I say I can't wait to see where we will go next!

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AALL 2022



SCALL Institute 2022: Acquiring Essential Skills for the Future

By Jenna Pontious User Experience Librarian Riverside County Law Library

My first in-person conference since the start of the pandemic was a welcome return to normal rhythms. The Southern California Association of Law Libraries (SCALL) hosted its 50th Annual Institute this year, and it was memorable in many ways. Traveling to Palm Springs to soak up that California "winter" sun was the perfect start to my first in-person conference of the year. In addition to learning about the history and future of legal research, I enjoyed reconnecting with colleagues after so long; I even met some face to face for the first time.

On Friday, February 11, the Institute began with a look back at SCALL's 50 years of Institutes. I was fascinated to see how legal research has progressed from the exclusive use of books, to clunky, dedicated database terminals, to today's methods of accessing information at the click of our keyboards—or even phones! An exhibit in the conference hall foyer displayed artifacts from legal research days past, such as a card catalog and old paper research guides.



Old Research Materials (Photo courtesy of Judy K. Davis)

After recalling the past, the Institute pivoted to the present. The use of virtual platforms in programming, training, and connecting with patrons and colleagues was a popular subject. It was apparent that all of us had to quickly reimagine our services in various ways during the pandemic.

Finally, topics shifted to the future and the types of skills our profession will need. In one notable session, Cas Laskowski, Head of Research, Data and Instruction at the University of Arizona Law Library, presented *Acquiring Essential Skills for the Future*. Cas began her presentation by describing the basics of skills that will be necessary for the future librarian, but she quickly moved to more complex concepts. She illuminated the complexity of ethics and governance on artificial intelligence, especially relating to accuracy. (I also appreciated that her first two slides featured cats.)

Cas then gave a detailed discussion on machine learning, and she explained that it involves four steps:

- 1. Defining the problem
- 2. Engaging with the data
- 3. Building the model
- 4. Deploying the model

She illustrated the steps with an interactive example about loans. We the audience were loan agents who needed to decide to whom we should provide a loan (*defining the problem*). So, we asked an AI system to identify the person most likely to pay back the loan. This is not as easy as it might initially sound. Rather than just typing a few keywords and checking some boxes, you must actually *engage with the data*. You have to tell the AI system to



continued from page 4 (SCALL Institute 2022)

look for holes—for example, you might exclude people who already have loans. You essentially want to tell the system to perform a narrower search. Effectively engaging with the data at the outset avoids the need to review the end-result data output line by line, which is not feasible to do on a large scale.

During *building the model*, systems begin looking for patterns. What might appear as a "right" answer is really the model that works best within prescribed codes and parameters. So those parameters should be as accurate as possible. Most of us work in the *deployed model*, where we don't know the scope of the data. For example, when searching case law for people who have defaulted on loans, we don't know the actual number of defaults; we only have information on the cases that made it to court, and even that is limited by the resources to which we have access.

Cas recommended that we play with new systems to get to know them better and understand their structures. She demonstrated this "play" with a group activity. We inputted word combinations, like strawberry/banana or chef/cook, and an AI system ranked them in terms of feminine or masculine and power level. This activity helped clarify the fact that AI systems don't understand the meaning of a word or concept; instead, they assign ranges of numbers to words and make correlations with other terms.

My takeaway from the presentation is that we should be questioning and investigating the systems, databases, and other resources we use. When researching in databases like Westlaw, Lexis, or Fastcase, we can ask why the system retrieved certain cases from our search parameters. When using our library's catalog, we can ask why specific items resulted from a particular search. We can test the system to see how the results appear on the screen and evaluate whether filters and other search refinements are easy for patrons to access. Questioning the ways we do things will not only give us the ability to provide better information to patrons, but it will also allow us to develop better legal research habits ourselves.

I was happy to receive a grant that allowed me to attend this year's in-person SCALL Institute. I left public libraries in 2020 and have only been in the law library field for a couple of years. So, it was great for me to understand where we have been with legal research, where we are now, and where we can go in the future. I look forward to applying what I learned at the SCALL Institute to my role as the User Experience Librarian at Riverside County Law Library.

Apply for a SCALL Grant to Attend the AALL Annual Meeting & Conference or CONELL!

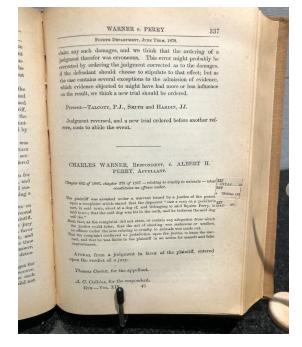
SCALL grants are reserved for members of SCALL with demonstrated financial need. All grant recipients will be expected to write an article for the SCALL Newsletter related to their attendance at the Annual Meeting or CONELL.

To apply for a grant, complete the <u>SCALL Grant Application</u> and return to Matthew Flyntz at <u>mflyntz@law.uci.edu</u> with the subject "SCALL Grant Application" **by Sunday, April 24 at 11:59 p.m.** Grant recipients will be notified by Friday, May 6, in plenty of time to register at the advance discount rate. Contact Matthew Flyntz with any questions.

History of Legal Research: An Eye Opener for the New Law Librarian

By Serena Rodholm Cataloging & Reference Law Librarian San Bernardino County Law Library

Michael Saint-Onge, Regional Director for the Research & Library Services at Morgan Lewis, gave a quick yet insightful presentation titled "50 Years of Legal Research in 50 Minutes" at the 2022 SCALL Institute held in Palm Springs from February 11th to 12th. Michael's enthusiastic demeanor and tone enthralled the audience with an expansive overview of legal research from the late-nineteenth century to the present. This article will highlight a few of the memorable moments from Michael's session.



An old case reporter displayed at the SCALL Institute, showing paper citation updates glued into the margin (Photo courtesy of Serena Rodholm)

Michael began his talk by providing some background for attendees and discussing the history of the founders of the two most prominent legal research tools today, Westlaw and Lexis. He then explained the history of Shepards, which is a well-known tool for finding the history and validity of a case, locating other cases that have cited it, and determining the outcome of the case. Before the Internet and online research, researchers Shepardized cases by using print resources. Cases received updates in the form of new citations *glued into the*



book next to the original case entry! This work, performed by hand for each citation, was inefficient and time consuming. In the mid-1970s, however, Lexis partnered with Mead Data Central; Mead was originally a paper company but had become a database service. In a longsighted move, Lexis moved into the digital arena when they saw technology advancing past print materials. Today, librarians and other researchers easily Shepardize cases and other materials through Lexis's digital online format, with no paper or glue required.

Michael also discussed some interesting history of the Bureau of Financial Affairs (BNA). In decades past, lack of technology impacted how firms acquired their knowledge of recent Supreme Court Decisions. According to Michael's research, lawyers either had to wait a week for the publication of "U.S. Law Week"—a BNA publication that covered resources concerning constitutional law, federal laws, and the federal court systems—or send someone to retrieve the decisions in person. In order to remain as up-todate on the law as possible, most firms kept offices in Washington D.C. to facilitate obtaining newly released opinions. That, in addition to the abundance of government offices nearby, are the reasons so many law firm offices still exist in the D.C. area today. In 1947, BNA's own employees bought it out and owned it until 2011; in 2011 Bloomberg purchased BNA, and it continues to provide in-depth reporting to this day.

Bloomberg is one of four major companies most people associate with legal research today. The other three—Lexis,

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Westlaw, and Wolters Kluwer—have pulled forward as the main competitors, but that was not always the case. Michael explained that until the mid-1990s, many small businesses competed in the legal research marketplace. But in the 1990s, Lexis and Westlaw in particular began acquiring these lesser-known companies to gain the upper hand in development and availability to customers. Interestingly, Reed Elsevier (now known as RELX) acquired LEXIS-NEXIS in 1994, and in 1998, Wolters Kluwer and Reed Elsevier unsuccessfully attempted to merge companies. The agreement would have created an expansive foothold on legal research, but it reportedly failed for multiple reasons including pushback against a potential monopoly.

While Lexis and Westlaw have existed since the early days, and Wolters Kluwer had been in the legal research game for about thirty years by 2000, Bloomberg Law was not founded until 2009. Bloomberg became a successful competitor in part because it developed from former Lexis workers and charged a flat fee, which was unprecedented at the time. It also quickly expanded as a company, acquiring BNA in 2011 and becoming a powerhouse in the legal research field. Since 2011, the four companies have controlled most of the legal research market.

Michael's presentation provided detailed history of legal research resources in a way that was fun but also drew connections to the materials law libraries hold in their collections. Institute attendees learned how and why we have materials as they are today, and how they have evolved over the years to become easier to use, both in print and digital formats. For me as a law librarian with under five years in a professional role, Michael's presentation was eye-opening and connected many dots regarding the materials I use regularly. Michael possesses a wealth of knowledge on the history of the profession, and his speech was a perfect complement to the end of the first day of the 2022 SCALL Institute.



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SCALL 2022 Legal Research History Recap and Thoughts

By Araceli Argueta Collection Management Services Assistant Loyola Law School, Loyola Marymount University

Although I have a few years of experience in public libraries and now in Loyola Law School's Rain's Library, I consider myself new to the field of Law Librarianship. This year's SCALL Institute was a great opportunity to look to the past and highlight how far law libraries developed and changed through the decades. This was my first SCALL Institute and the theme of The History and Future of Legal Research was a fabulous introduction to the Institute and the work law librarians accomplished while also looking to the future. I could not help but notice the technological advancements. Although I have a few years of experience in public libraries and now in Loyola Law School's Rain's Library, I consider myself new to the field of Law Librarianship. This year's SCALL Institute was a great opportunity to look to the past and highlight how far law libraries developed and changed through the decades. This was my first SCALL Institute and the theme of The History and Future of Legal Research was a fabulous introduction to the Institute and the work law librarians accomplished while also looking to the future. I could not help but notice the technological advancements.

Taking place in beautiful Palm Spring at the legendary Jimmy Buffet's Margaritaville resort, the SCALL institute commenced February 11, 2022, during our southern California February heat wave. Yes, *February* heatwave. The weather did not deter me and I have quite a fondness for the desert. I was also especially eager to go since it would be my first in-person conference since 2019.

When thinking of the past and history of libraries and legal research, I realize clearly how there were limited resources at one's disposal before. No internet in the palm of your hand, no "Googling", having to hope and pray the library

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COMMUNITY YOUTH INTERNSHIP EXPERIENCE BUILDING COMMUNITY THROUGH LIBRARIANSHIP

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you went to had all the material you needed or at least could be located, and again NO INTERNET! I am a millennial and although I grew up for some years without a personal computer, for over two-thirds of my life I have had access to the internet and online resources. Listening to the speakers talk about things like digests, print indexes, massive book collections, and receiving large numbers of physical updates for print materials (way more than we have now) made me think about how much easier it is to do scholarly research now and maintain our collections.



Card catalog and books (Photo courtesy of Araceli Argueta)

Upon arriving to the Coral Reef conference center, one of the first things I noticed from the registration area was the archival material from Southwestern University. Included in this exhibit were old digests, guides to doing computer-based research, card catalogs, some very old BlueBooks, CD-ROMS, microfiche items and more. What really caught my eye were the tiny BlueBooks and the old magazines. The BlueBook reminded me of a zine since it was a very small paperback. The physical card catalog never fails to elicit nostalgia but also in a way makes me glad to not have to use it. These items came from the Southwestern Law Library so I just wanted to give a very special shout out to their incredible archival collection.



Tiny BlueBooks (Photo courtesy of Araceli Argueta)

The last program of the first day was 50 Years of Legal Research in 50 minutes. The history listed started with law research history from the 1870s. It was quite an experience to listen to and see the items and how they were used. I kept thinking about how grand the technological leaps were, but also how law librarians continue to be needed despite continual doubt of their presence. Presented by Michael Saint-Onge, this presentation included history from the beginning of legal studies to personal anecdotes from working in law librarianship for approximately 40 years! Some highlights include the origins of Shepardizing, learning how cases would get updates in a time-consuming way, the BIG computers with limited graphics, CD-ROM server updates, and learning about some of the mergers of these foundational legal literature companies. Also fascinating is how the earliest computers worked with no mouse making for a probably long process to search for materials. Some publications ceased production after information became widely available for free online like the 50 Best Law Firms list and law directories. I work in Collections Management so seeing how different processes were and wondering how large and time consuming each process could be before was insightful. Around 1988 was a huge turning point for legal research with more computer availability (still expensive though) and thus led us into our modern era of "computer assisted research."

Although technology makes things so much easier, it can have its drawbacks. Think of data surveillance or examine how biases played out in creating algorithms and everyone's favorite, Google. The mergers made things much simpler to navigate where now we do not have quite as many different smaller publishers to patron, but also flattened the market to a big four for legal research. What is common and was also expressed in the 50 Years of Legal Research program is for folks to believe law librarians and librarians in general are fading into obsolescence with each technological advance. However, as many librarians will tell you, that is just simply not true and like many other fields that are not dying, are just transforming and evolving into another version of itself.

And just like that, the conference was over, and I was left to reflect on the past, present, and future of legal research. It's exciting to think of what the profession will look like in even just 5 years as much has changed from 5 years ago to now. Although current events can make the future seem dreadful, I for one am hopeful to see what progress is made. It will be a collective effort but that is just what I and probably many librarians are ready for is work collectively.

So long SCALL Institute 2022. I hope to see you somewhere just as beautiful in 2023.

Member Spotlight: Getting to Know Daisy De Anda

By Serena Rodholm Cataloging & Reference Law Librarian San Bernardino County Law Library

For many of us, the people who make an impact in our lives are not only the individuals good at their jobs, but those who excel in their career and make it their life's mission to nurture long-lasting impacts with those around them. One such person is Daisy De Anda, Legal Research Specialist at Sheppard Mullin Richter & Hampton LLP. Over a year ago when planning who to spotlight for this article, I knew Daisy was the perfect candidate. Her vibrant personality, dedication to helping others succeed, and personal perseverance, are what make her an outstanding SCALL member.

Though born and raised in Orange County until around the age of four, Daisy spent most of her childhood moving throughout Riverside County, always finding the area her safe haven. As one of six siblings, Daisy recalled her home life to be occasionally chaotic, but loved the fond memories of visiting her parents' family in Mexico every summer. On those drives, her best moments were with her head in a book or journaling and making friends with the librarians at the nearest public library. Though she did not intend to pursue a career in law librarianship as a young girl, the local library was always a place of comfort for her.

As she grew up and continued to move around Riverside County, she remained at Poly High School in Riverside, California for all four years. There, she was deeply involved in the Hospitality Academy at her high school. This three-year program taught life skills such as how to run the school restaurant, cook and bake, build a resume, balance a checkbook, and perform in an interview. The program had a real impact on Daisy, as she developed expertise and built lifelong friendships that expanded her ambitious character and extroverted personality. She was President of the Hospitality Academy and part of Movimiento Estudiantil Chicano de Aztlán (MEChA), secretary of the Islamic Student Union, and editor of the sports section of the yearbook (her senior year only). Though she knew little about sports, she took on the challenge to make sure the athletes were represented and mentored individuals working alongside her.

Around this period, Daisy met the love of her life and now husband, Cesar, and had their daughter Vivian the week before starting her college degree at the University of California, Riverside. Daisy's long-standing dream was to help people. She assumed the primary way to do this was to be an attorney, and declared as a political science major, but quickly realized that the best way for her to make a difference was understanding people before the law. She soon switched to psychology as her major. Daisy stayed busy throughout her university career between long nights caring for her daughter, working part-time, and studying for exams.

Daisy was selected for SCALL's Inner City Youth Internship Program (now Community Youth Internship Experience or CYIE) in the summer of 2004, and she was offered a full-time position at Best Best & Krieger after graduating from college. In the final year of college, she made the Dean's Honors List (three times) for her exceptional academic performance and graduated with her degree as the first Latina woman in her family to graduate from college.

She continued to excel at the Riverside office of Best Best & Krieger, where she spent 14 years in various departments such as accounting, archives, the records department, and research services. It was during her time at the firm she and Cesar bought their first home together. In 2013, they were married in Pomona on a sunny day in May, surrounded by friends, family, and loved ones.



At SCALL's last in-person business meeting in 2019 (L to R: Ramon Barajas, Daisy de Anda, Tanya Livshits, Erik Adams) (Photo courtesy of Daisy De Anda)

Daisy filled her time at Best Best & Krieger with exploration, personal development, and network building. However, she pursued other opportunities and entered her current position as a Legal Research Specialist at Sheppard Mullin Richter & Hampton LLP in May 2019. Daisy also pushed her comfort zone further by becoming more involved with SCALL. In 2019, she

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joined the Inter City Youth Internship Program (CYIE) committee. Between 2019-2020, Daisy served as Chair of the SCALL Public Relations Committee, managed marketing for the 2020 SCALL Institute, and became a part of the Executive Board as Secretary. Since then, she has spoken at various professional events and made her voice and passions heard.

She wants to use these platforms to grow herself and her expertise so she can be better help to expand the mind and avenues for those interested in self-improvement and librarianship careers. For Daisy, her passion is in "paying it forward for the next generation" of law librarians just as those in the past helped her. She is grateful for her blessings and wants to continue the legacy of collaboration and connection that SCALL has created.

Daisy is truly an inspiration by supporting others while pursuing her passion through hardships. She is a testament to hard work, showing that even if taking the road less traveled by, it can lead to success. We are grateful to have Daisy a part of SCALL, the American Association of Law Libraries (AALL), and the CYIE. It is clear Daisy is an integral part of our law librarianship community and I look forward to seeing what else she has in store.

★ SCALL Election 5/18-6/15



Candidate statements will be forthcoming in the Summer 2022 issue.

Membership News

By Annie Mellott and David Isom

Welcome, new members!

- Kristina DeGuzman is a Research Specialist at the UC Irvine Law Library.
- Ashley Newton is Electronic Resources and Metadata Librarian at the UC Irvine Law Library.

Kelly Ng is a Research Librarian at Covington & Burling. Deborah Rummelhart is a Reference Attorney at Casetext. Janeen Williams is the Associate Director for Law Library Services at the Chapman University Darling Law Library.

Welcome, new student members!

Adrienne Kelish is a student at the University of North Texas. Kaitlyn Winkle is a student at San José State University.

Any corrections, changes, or additions to your membership information, as well as any announcements for Membership News, should be sent to:

Annie Mellott	David Isom
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	-

In Memory of Tiffani Willis, SCALL Board Member, 2019-2021



(Photo courtesy of Southwestern Law School)

Ways to Remember Tiffani

Please save the date for June 13th at 3:30pm, when Southwestern Law School will host a memorial honoring and celebrating Tiffani Willis.

In lieu of flowers, please donate in Tiffani's honor to <u>MochaGirlsRead.com</u>, her family (PayPal <u>SJeanay55@</u> <u>gmail.com</u>), or your local public library.

By Caitlin Hunter Reference Librarian, UCLA Law Library SCALL Vice President/President-Elect

There are some people who are immediately likeable, and Tiffani was one of them. I first met Tiffani when she interviewed to join our reference team at Loyola Law School. We knew that she was an accomplished securities attorney who had made the switch to law librarianship, and we were excited to have someone who could contribute so much experience and expertise. However, I was not prepared for how instantly likeable she was. Although we had multiple strong candidates, it was barely even a debate who to hire. Tiffani was smart, competent, and knowledgeable- and everyone liked her.

Tiffani was someone who stood out for her ability to make immense contributions professionally while also keeping a strong work-life balance. She pioneered a transactional research course that provided students with much needed preparation for corporate legal jobs- and she also made time for weekly Outlander viewing nights and trips to the LA Times Festival of Books.

Eventually, Tiffani moved on to a much-deserved promotion to the Associate Director at Southwestern Law School and I moved on to work at UCLA. However, we continued to keep in touch via SCALL, where she served as a board member and regularly volunteered. A few weeks before her passing, she volunteered to staff the registration desk at the SCALL Institute, which I was coordinating in my role as VP.

It took such a weight off my mind to know that someone as calm, capable, and personable as Tiffani was handling the key role of welcoming members back to in person SCALL events. Beyond that, it was just so good to catch up with Tiffani and see her in person again after two years. I was reminded of how much I liked her, how much I enjoyed talking to her, and how much I was looking forward to seeing her at all the events I assumed we would meet at in the future.

It is still unbelievable to me that Tiffani is gone. It makes me feel both better and worse that Tiffani lived life so fully. Better, because she did everything she could have done with the time that she had. Worse, because she had so many more professional accomplishments ahead of her and so much more life to live.

Tiffani's passing is a tremendous loss to the law librarian community, but I am deeply grateful that I had the opportunity to know and work with her while she was here. It is a sign of how deeply Tiffani touched people's lives that, when I reached out to those who knew her for quotes for the SCALL newsletter's tribute to Tiffani, I instead received multiple tribute essays, published in full here.

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By Amber Madole Law Librarian, Research Services, Indigenous Law and Policy, and Adjunct Assistant Professor of Law USC Gould School of Law

Tiffani was a trusted friend, colleague, and a consummate librarian.

I first met Tiffani when we were in library school together at UCLA in 2011. My first impression was that she was a serious and committed person, and quite disciplined. Later, when we had the opportunity to work together and work on many projects together, I found out more about her warmth, humor, and quiet strength. Tiffani's love of reading made her a great book recommender, and we frequently compared notes on good books.

Tiffani was a thoughtful colleague with an incredible gift for legal analysis and discipline. At one point in late 2020, the two of us took on a complicated work project with a short time frame. For 48 hours, we emailed back and forth incessantly. Tiffani's focus, composure, and her brilliant analysis shone through, and we finished the project quickly, with a work product we were proud of. After we finished, Tiffani sent me an email simply saying "We make a great team." It was so typical of Tiffani and her thoughtfulness to not only do a great job, but also to share a kind thought afterward.

Tiffani had a brilliant, thoughtful, organized way of analyzing information and sharing her insights. Recently, a former student wrote to me years after graduating, asking for a legal research summary Tiffani had compiled. From law school, this student had remembered one document that was especially useful, and it was Tiffani's summation of the legal research process.



(Photo courtesy of Margaret Hall)

In a world of people trying to fit in, Tiffani was also a person who was fully herself. She knew what she liked, and helped bring that joy into the world. She was thoughtful with her downtime, exploring bookstores, drinking coffee, sharing new ideas, running, traveling, and spending quality time with friends.

When Tiffani and I last spoke in February in Palm Springs, we shared a great conversation about our new projects, shared experiences, and goals. She was incredibly happy, and her joy radiated. I was thrilled she was in such a wonderful library environment where she was thriving.

I only wish we had more time with her, more book recommendations, and more clear crisp analysis of complex topics. I take inspiration in Tiffani's life – she spent her energy on the most important things. She was a wonderful friend, colleague, traveler, reader, and librarian, and we will miss her more than words can say.

By Suzie Shatarevyan Head of Access & Collection Management Services William M. Rains Library, Loyola Law School, Loyola Marymount University

The first time I met Tiffani, we were in San Antonio, Texas for the annual AALL conference. The year was 2014 and both of us were squeezed into a bus on our way to a library tour. She was so friendly and approachable that I struck up a conversation. I quickly learned that she was a law librarian at Pepperdine. I never imagined that two years later she would take a position at the same institution where I worked. At Loyola, she became more than a work colleague. We became friends. We shared a love of books, tea, travel, and baking shows. Every Wednesday evening after work hours, we would get together with other local law librarian colleagues and indulge in network programming or talk about the latest books we were reading around a spread of tea and scones and sometimes full dinner spreads.

Tiffani was an avid reader. She also loved travelling. It's been said that if you really want to get a know a person, travel together. Before the pandemic, we had multiple opportunities to travel together, the most memorable of which was an 8-day road trip through 5 States, mostly through the Blue Ridge Parkway and Shenandoah National Park. Tiffani was smart, kind, thoughtful, friendly, and super organized. We had such a wonderful time on that trip, alternating between listening to our favorite podcasts and having lengthy conversations on our scenic drive. Tiffani was the most organized person I've ever met. She couldn't have

continued from page 13 (In Memory)

enough planners or packing bags. We laughed every time she picked up yet another planner or tote bag. She always had the best bags and backpacks.

Her superb organization skills and love of detective stories (she turned me onto the Lady Sherlock Series) made her an ideal librarian and instructor, teaching students how to delve deeper in research, looking in places where others might miss. I learned a great many things from Tiffani.

Last April she left Loyola to pursue an opportunity at Southwestern, and while we no longer worked at the same institution, our friendship kept us connected. We maintained our monthly movie nights and dinner outings and had so much more planned. I miss my friend dearly and am grateful for the opportunities I had to know her and be her friend. Her memory lives in our shared experiences.

By Kristine Quiocho

Assistant Controller, Independent Consultant Friend and co-worker of Tiffani at William M. Rains Library, Loyola Law School, Loyola Marymount University

Death is often viewed as the end of a story. I remember watching *Wit* in college where the main character struggled with two different editions of John Donne's *Holy Sonnets*. Her mentor recommended an edition where the last line spoke of deathinstead of an exclamation mark, it was returned to its original punctuation: a comma; a pause.

Tiffani was a wonderful friend whose life was so rich and vibrant that her story could not possibly be extinguished. Her story will continue on in the family and friends she loved and who loved her back.

She helped me in more ways than I ever let her know. She was confident and outspoken. She was unapologetic in the way she lived her life. There is a throbbing emptiness in my heart in the shape of my friend and I'm heartbroken that I cannot form new memories with her.

A few summers ago, Tiffani invited me to the LA Times book festival at USC. She was excited to show me around her former campus. We watched shows, heard a few poets, and came upon a wall of tributes to books, one of which is my favorite: *The Little Prince*. Since she hadn't read it, I gave her a copy with highlights of my favorite passages. Right now, I'm that heartsick pilot still unwilling to lose my friend and her golden laugh. But one day I know I'll look up at the stars and be comforted:

"All men have stars, but they are not the same things for different people. For some, who are travelers, the stars are guides. For others, they are no more than little lights in the sky. For others, who are scholars, they are problems... But all these stars are silent. You—You alone will have stars as no one else has them... In one of the stars, I shall be living. In one of them, I shall be laughing. And so, it will be as if all the stars will be laughing when you look at the sky at night. You, only you, will have stars that can laugh! And when your sorrow is comforted (time soothes all sorrows) you will be content that you have known me... You will always be my friend."

By Joy Shoemaker Branch Librarian Ninth Circuit Court of Appeals Library, Pasadena

Tiffani Willis will be greatly missed and fondly remembered. I will remember little things: her 24-hour readathons, her enjoyment of teaching, her new recipes, her keen observations in conversation, her book recommendations. I always looked forward to group get-togethers with her and was happy when I got to sit across from her at tea or found myself in one-on-one conversation with her during a party. She often had a reading recommendation for my young daughter, or an idea of something to experience on my next trip.

I met Tiffani in 2012, while she was interning at the Ninth Circuit Library's Los Angeles location. The staff there came to Pasadena for a visit and tour. I remember her thoughtful and peaceful demeanor, her clear passion to move into librarianship and share her experiences as an attorney with students and new lawyers. As she moved on to Pepperdine, Loyola, and then Southwestern, I loved hearing about her enthusiasm for teaching and plans for new ideas in the classroom. She was a wonderful librarian and colleague.

Tiffani's friendship was easy. You could talk to Tiffani about anything. She knew so much about so much and shared her viewpoint in the kindest ways. If she disagreed with something, she could always gently point out another idea or way to approach the topic. I will remember Tiffani for always being supportive and thoughtful, never a naysayer. Tiffani was one of those people who builds you up, adds to your cup. My cup is fuller for having known her.

One of the many things Tiffani taught me is that you can be who you are. You can take a night off from socializing to make sure you get to the library before it closes. You can love your job and still take weeks off to travel with your family. You can be talented in one thing and yet switch gears to pursue another thing. You can pursue a good life. Tiffani pursued a good life. Tiffani was a friend, teacher, lawyer, librarian, sister, aunt, daughter, and so much more. I will miss her and remember her.

Career Opportunities

Date Posted	Job Description	Location
March 15	Research Resources & Access Coordinator; Morgan Lewis & Bockius LLP	Any U.S. Office
March 14	Research Law Librarian for Faculty Services; UC Irvine School of Law	Irvine
March 4	Conflicts Analyst; Brattle Group	San Francisco or Other Cities
February 25	Library Services Manager; LAC Group	Virtual
February 23	Reference Librarian; UCLA School of Law	Los Angeles
February 23	Research Assistant Services Librarian; UCLA School of Law	Los Angeles
February 22	Deputy Circuit Librarian; Ninth Judicial Circuit	San Francisco
February 22	Law Librarian; Cal. Court of Appeal; 5th App. Dist.	Fresno
February 18	Competitive Intelligence Analyst; Wilson Sonsini Goodrich & Rosati	Any U.S. Office
February 14	Evening Circulation Supervisor; Univ. of San Diego Legal Research Center	San Diego
February 10	Research & Knowledge Analyst; Skadden	Los Angeles
February 4	Research Librarian; Nixon Peabody	Los Angeles; San Francisco or Other Cities
January 31	Research Content Coordinator; Arnold & Porter	Los Angeles
January 25	Reference Librarian; Loyola Law School	Los Angeles
December 20	Scholarly Services Librarian; UC Irvine School of Law	Irvine
December 8	Research Librarian; UC Davis Law Library	Davis
October 1	Academic Technology Specialist; Stanford Law Library	Stanford
August 18	Research & Knowledge Analyst; Skadden	Palo Alto

By Don Buffaloe

Chair, SCALL Placement Committee donald.buffaloe@pepperdine.edu

View complete job descriptions at scallnet.org/career-opportunities/

Executive Board Meeting Minutes— October 14, 2021

By Daisy De Anda

A virtual meeting of the SCALL Executive Board was held on October 14, 2021 via Zoom.

President: Patrick Sullivan Immediate Past President: Margaret Hall Vice President: Caitlin Hunter Secretary: Daisy De Anda Treasurer: Sangeeta Pal Executive Board Members: Tanya Livshits and Ryan Metheny

- A quorum being present, President Patrick Sullivan called the meeting to order at 3:08 pm.
- The minutes from the regular board meeting June 24, 2021 were presented for review.
- Caitlin Hunter moved to approve the minutes as amended and Patrick Sullivan seconded. The motion carried.
- 3. Treasurer's Report
- Treasurer Sangeeta Pal reported that SCALL has \$46,378.27.in the SCALL bank account, \$220.83 in Petty Cash and a PayPal balance of \$84.75, for a total of \$46,683.85.
- b. Maggie Hall moved to approve the Treasurer's report and Daisy De Anda seconded. There was no discussion and the motion carried.
- 4. Secretary's Report
- Secretary Daisy De Anda reported that the SCALL Wilshire Mailbox account has a forwarding credit of \$201.26 as of September 3rdh and that mail forwarding is running smoothly.
- A batch of mail appeared to not have been received. Memberships Committee and Treasurer have worked to answer all member renewal guestions.
- c. Patrick Sullivan moved to approve the Secretary's report and Caitlin

Hunter seconded. The motion carried.

- 5. Vice President's Report
- a. Vice President Caitlin Hunter reported that Registration is now open for the 2022- 50th SCALL Institute, taking place in-person on February 11-12 in Palm Springs. Public Relations committee has sent invitation to the membership.
- Speakers Committee will be reaching out to Maggie to obtain materials from archives.
- Tanya Livshits moved to approve the Vice President's report and Patrick Sullivan seconded. The motion carried.
- 6. President's Report
- Patrick Sullivan officially welcomed our new board members: Sangeeta Pal and Tanya Livshits.
- b. Caitlin Hunter moved to approve the President's report and Daisy De Anda seconded. The motion carried.
- 7. Committee Updates:
- a. ICYIP Committee Update: Sangeeta Pal reported that they are hoping to be able to place interns during the Summer of 2022. Discussion was had regarding proposal for Committee name change.
- b. IT Committee Update: Patrick Sullivan shared that the committee has been discussing the revamp of the SCALL website. Suzie has presented options and a proposal is forthcoming. The idea of archiving the current website is estimated at \$1000; their budget will cover this expense including the expense of the new website.
- c. Newsletter: Maggie Hall reported that this is the first year 4 issues will be published going forward. Two vendors have committed to Ads on all 4 issues of the volume. Jimmy Pak has stepped down as Newsletter Compiler & Business Manager and co-chair of the PR Committee.
- d. Awards Committee: Tanya Livshits reported that awards budget will be increased due to 3 years of awards being compiled into 1 order for the

2022 Institute. Proposed an inperson program be done, the board supports this proposal.

e. **Programs Committee: Discussion** had regarding a survey monkey account to post event surveys to the association. They are encouraged to open an account. Raffle Prizes for any meeting attendees are at the discretion of the Committee Chair and shall not require board approval if they do not exceed the committee budget. In light of the COVID pandemic a winter program meeting in early December was proposed. All inperson events to be had after the Spring 2022 Institute. Teleconference of any programs are encouraged, to continue to

reach a many members. Members are encouraged to propose/offer teleconference spaces, following all COVID protocols.

- 8. Old Business
- At a previous meeting, the Board a. discussed obtaining a credit card in the Treasurer's name, so that individual members do not have to use their personal credit cards to pay for expenses related to Programs and the Institute. Sangeeta will follow up with Bank of America about the requirements for obtaining a credit card for a non -profit. If SCALL moves forward with obtaining a credit card, the Board will draft a policy covering receipt submission procedures and deadlines, reconciliation, and who will have credit card information.
- 9. New Business
- Approval of 2021-2022 budget.
 Sangeeta Pal presented Board budget be reduced from \$3900 to \$1950.
- All 7 Board members present voted to approve the proposal. The motion carried.
- c. SCALL secretary, Daisy De Anda, received a request from a Licensing Associate at Cognella, on behalf of

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a professor at Cal State Fullerton. The Board votes permission to reprint content from *Locating the Law: A Handbook for Non-Law Librarians and How to Read a Legal Citation.*

- d. All 7 Board members present voted to approve the proposal. The motion carried.
- e. Discussion was had regarding vendors contacting members during and after SCALL programs as marketing tool. The Board unanimously agrees this is not appropriate and will take appropriate measures.
- 10. Motion to Adjourn
- a. A motion to adjourn was made by Maggie Hall and Caitlin Hunter seconded. The motion carried.

The meeting was adjourned at 4:13 pm.

Respectfully Submitted, Daisy De Anda SCALL Secretary, 2020-2022

Executive Board Meeting Minutes— January 20, 2022

By Daisy De Anda

A virtual meeting of the SCALL Executive Board was held on January 20, 2022 via Zoom.

President: Patrick Sullivan Immediate Past President: Margaret Hall Vice President: Caitlin Hunter Secretary: Daisy De Anda Treasurer: Sangeeta Pal Executive Board Members: Tanya Livshits and Ryan Metheny

1. A quorum being present, President Patrick Sullivan called the meeting to order at 03:09 pm.

- 2. The minutes from the regular board meeting October 14, 2021 were presented for review.
- Margaret Hall moved to approve the minutes as amended and Ryan Metheny seconded. The motion carried.
- 3. Treasurer's Report
- a. Treasurer Sangeeta Pal reported that SCALL has \$45,459.31 in the SCALL bank account, PayPal \$220.83 and in Petty Cash balance of \$84.75, for a total of \$45,764.89.
- Patrick Sullivan moved to approve the Treasurer's report and Tanya Livshits seconded. There was no discussion and the motion carried.
- 4. Secretary's Report
- a. Secretary Daisy De Anda reported that the SCALL Wilshire Mailbox account has a forwarding credit of \$52.76 as of December 24, 2021. Mailbox renewal for term:1/1/2021-11/1/2022 in the amount of \$120.00 was paid on November 5, 2021. Mail forwarding is running smoothly. Treasurer, Sangeeta Pal, will deposit additional funds to the forwarding account.
- b. Patrick Sullivan moved to approve the Secretary's report and Caitlin Hunter seconded. The motion carried.
- 5. Vice President's Report
- a. Vice President, Caitlin Hunter, reported that the SCALL Institute planning continues to progress. We currently have 46 registrations (including vendors). Speakers lineup is progressing and although this will be a smaller Institute than usual, we are very excited. We are working with the hotel to figure out their COVID protocols. Registrants who do not feel comfortable attending (due to Covid-19) are encouraged to contact Caitlin directly to discuss possible accommodations. Caitlin is exploring the possibility of recording the Institute for members who feel uncomfortable attending but is concerned that this may not be logistically or financially possible.
- b. Daisy De Anda moved to approve

the Vice President's report and Ryan Metheny seconded. The motion carried.

- 6. President's Report
- a. There was no President's Report
- 7. Committee Updates:
- a. Nominations Committee: Daisy De Anda reported that the committee began to develop the SCALL 2022 election slate in early December, deadline for nominations is tomorrow. Self-nominations are encouraged.
- Newsletter Committee: Daisy De Anda reported that the Committee now publishes 4 issues (instead of 5) and the Summer 2022 edition is planned for bio's, photos and statements, and can be flexible about the submission deadlines and publication date to accommodate the election's opening.
- c. Information Technology Committee: At a previous meeting, the Board discussed the revamp of the SCALL website, this project is progressing smoothly. Suzie Shatarevyan is working on this and the current website is still running and updated.
- d. Grants Committee: Caitlin Hunter reported that the committee awarded grants to the SCALL Institute. At the end of the business year current Chair, Matthew Flyntz, will be stepping down and return as a regular member. Regular member Amber Madole will be stepping in as Committee Chair.
- e. Government Relations: Caitlin Hunter reported that David McFadden will continue as Committee Chair and supporting all government relations alerts from AALL and keeping an eye on the bills that are California legislation specific. He will be participating in a AALL advocacy training for AALL chapters on January 27, 2022 e. Government Relations: Caitlin reported that Chair David McFadden is continuing to forward all government relations alerts from

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AALL to the SCALL listserv and to monitor California legislation. He will be speaking at a AALL advocacy training for AALL chapters on January 27, 2022.

- f. Archives: Maggie reported that she took a tour of the archives at the LA Law Library, that things were in order, and that the archives can remain at this location. Over time, she and Tiffani may do some weeding of materials that duplicate those in the AALL archives. This committee now has 3 members: Tiffani Willis, Ryan Metheny, and Maggie Hall.
- g. Awards Committee: Awards for 2021 -2022 will likely be made at the 2022 Business Meeting. Patrick Sullivan will review all awards given in the previous two years, to make sure that they are all formally awarded.
- 8. Old Business
- a. No old business to report
- 9. New Business
- a. At a previous meeting, the Board discussed obtaining a credit card in the Treasurer's name, so that individual members do not have to use their personal credit cards to pay for expenses related to Programs and the Institute. Previous Treasurers have had a debit card but have used it only for depositing and withdrawing money, not for making payments. Previous boards have discussed obtaining a credit card but have never done so. The primary advantage of using a credit card rather than a debit card to make payments is that the credit card would provide greater protection from fraud and offer 3% money back rewards. Sangeeta reported that she had met with a Bank of America employee and requested a debit card but had not yet received it. Additionally, she had asked the employee about requirements for obtaining a credit card and had learned that the bank requires the named credit card holder to pass a

credit check and requires SCALL to pay off the balance from the credit card every month and to provide a signed letter from the board on SCALL letter head authorizing the credit card. Caitlin proposed a motion that SCALL obtain a credit card in the Treasurer's name or, if the Treasurer was unavailable or unwilling to have a credit card in their name, in the name of the one of the other board members on the bank account (normally the President and Vice President).

- All 7 Board members present voted to approve the proposal. The motion carried.
- c. Daisy De Anda will contact Bylaws Committee to request this change be added to the bylaws and draft a credit card policy. Sangeeta will draft letter on SCALL letterhead stating we the executive Board have authorized to obtaining a credit card.
- d. The ICYIP Committee has a proposal for a name change & slogan for the program and the committee. PR Committee did a wonderful job of creating the very first committee logo. The new name of the committee will be revealed at the 2022 Institute.
- e. All 7 Board members present voted to approve the proposal. The motion carried.
- 10. Motion to Adjourn
- a. A motion to adjourn was made by Maggie Hall and Caitlin Hunter seconded. The motion carried.

The meeting was adjourned at 03:49 pm.

Respectfully Submitted, Daisy De Anda SCALL Secretary, 2020-2022

Treasurer's Report

By Sangeeta Pal, Access Services Librarian, UCLA School of Law

SCALL Balances

Bank Balance as of September 12, 2021	\$36,204.23
Paypal Balance as of September 13, 2021	\$0.00
Petty Cash Balance as of September 13, 2021	\$84.75
Total Balance as of September 13, 2021	\$36,288.98

Committee Income and Expenses since July 1, 2021

Committee	Budget	Income	Expenses	Budget Balance
Archives	\$100.00	\$0.00	\$0.00	\$100.00
Awards	\$1,000.00	\$0.00	\$0.00	\$1,000.00
Board	\$1,950.00	\$0.00	\$0.00	\$1,950.00
Community Youth Internship Experience	\$6,000.00	\$0.00	\$0.00	\$6,000.00
Government Relations	\$400.00	\$0.00	\$0.00	\$400.00
Grants	\$7,000.00	\$0.00	\$1,536.00	\$5,464.00
IT	\$2,000.00	\$0.00	\$631.26	\$1,368.74
Institute	\$12,000.00	\$9,845.00	\$19,454.61	\$2,390.39
Library School Liaison	\$5,000.00	\$0.00	\$0.00	\$5,000.00
Membership	\$1,400.00	\$3,540.00	\$337.59	\$4,602.41
Newsletter	\$300.00	\$1,003.00	\$0.00	\$1,303.00
Professional Development	\$1,000.00	\$0.00	\$0.00	\$1,000.00
Programs	\$3,000.00	\$0.00	\$975.00	\$2,025.00
PALI	\$150.00	\$0.00	\$0.00	\$150.00
Public Relations	\$450.00	\$0.00	\$0.00	\$450.00
Secretary	\$1,000.00	\$0.00	\$503.45	\$496.55
Treasurer	\$500.00	\$0.00	\$80.00	\$420.00
Totals	\$43,250.00	\$14,388.00	\$23,517.91	\$34,120.09

Submission Deadlines

The SCALL Newsletter team welcomes submission of any articles of interest to the law library community. Contact Christina Tsou, SCALL Newsletter Editor: ctsou@law.uci.edu

All submissions should be received by:

Summer 2022 Fall 2022 Winter 2022 Spring 2023 May 2, 2022 September 6, 2022 November 14, 2022 March 13, 2023



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